



A Tradition of Stewardship
A Commitment to Service

Napa County Board Of Supervisors

Emergency Medical Care Committee (EMCC) ~ Annual Report

June 6, 2023



Core Functions of EMCC

- Review Ambulance Operations In Napa County
- Act In An Advisory Capacity To The Napa County Board Of Supervisors and The Local EMS Agency
- Review Emergency Medical Care Offered Within Napa County
 - Cardio-Pulmonary Resuscitation (CPR)
 - Public Access Defibrillation (PAD)
 - First Aid Practices

Membership of EMCC

- Air Ambulance Provider
- American Red Cross
- California Highway Patrol – Air Operations
- City of Napa Central Dispatch
- Department of State Hospitals Napa
- EMS Training Programs
- Medical Advisory Committee
- Municipal / District Fire Departments
- Napa County Ambulance EOA Provider
- Napa County Fire / CAL Fire
- Napa County Sheriff
- Public Members
- Queen of the Valley Medical Center
- St. Helena Hospital
- Veterans Home of California Yountville
- Napa County Liaisons
 - EMS Administrator
 - Executive Office and Board of Supervisors
 - Health Officer

The System of EMS

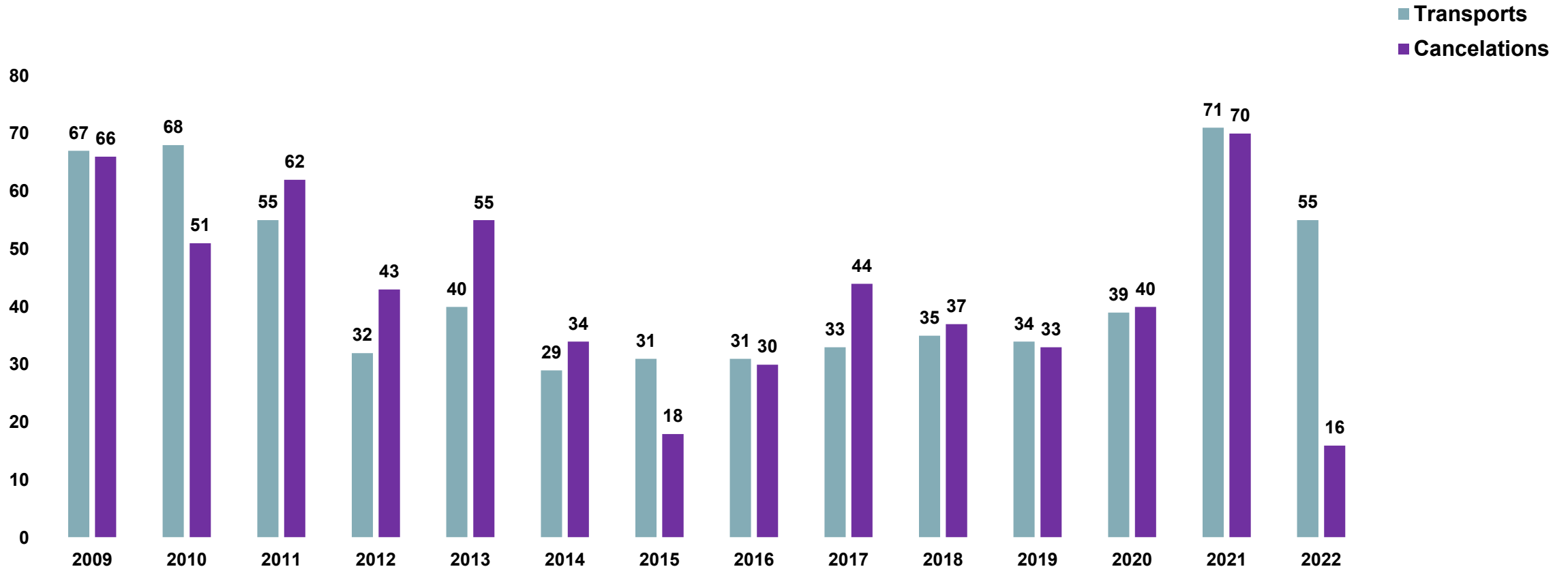


Ground Ambulance Operations

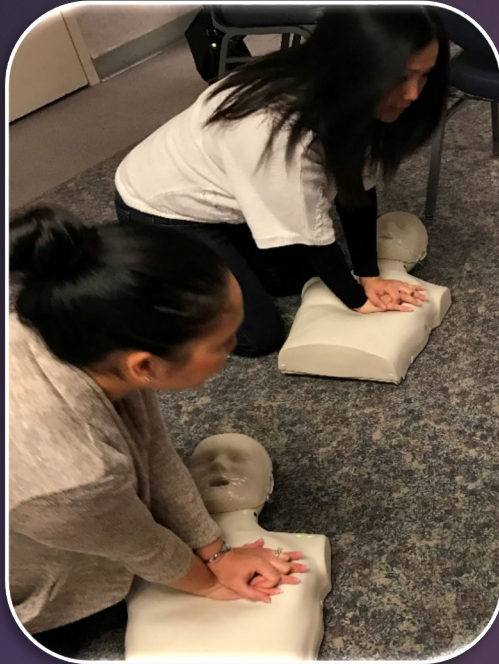
GROUND AMBULANCE TRANSPORTS BY PROVIDER - 2022			
Provider	ALS	BLS	Total
American Medical Response	10,352	1,866	12,218
Department of State Hospitals Napa	-	224	224
Falcon Critical Care Transport	-	221	221
LIFEWest Northern California Ambulance	-	323	323
Medic Ambulance Service Inc	-	34	34
West Coast Medical Transport	-	3,064	3,064

Air Ambulance Operations

EMS Helicopter Utilization
2009 - 2022



Hands-Only CPR - Napa County



Number of people
taught in 2022

1700



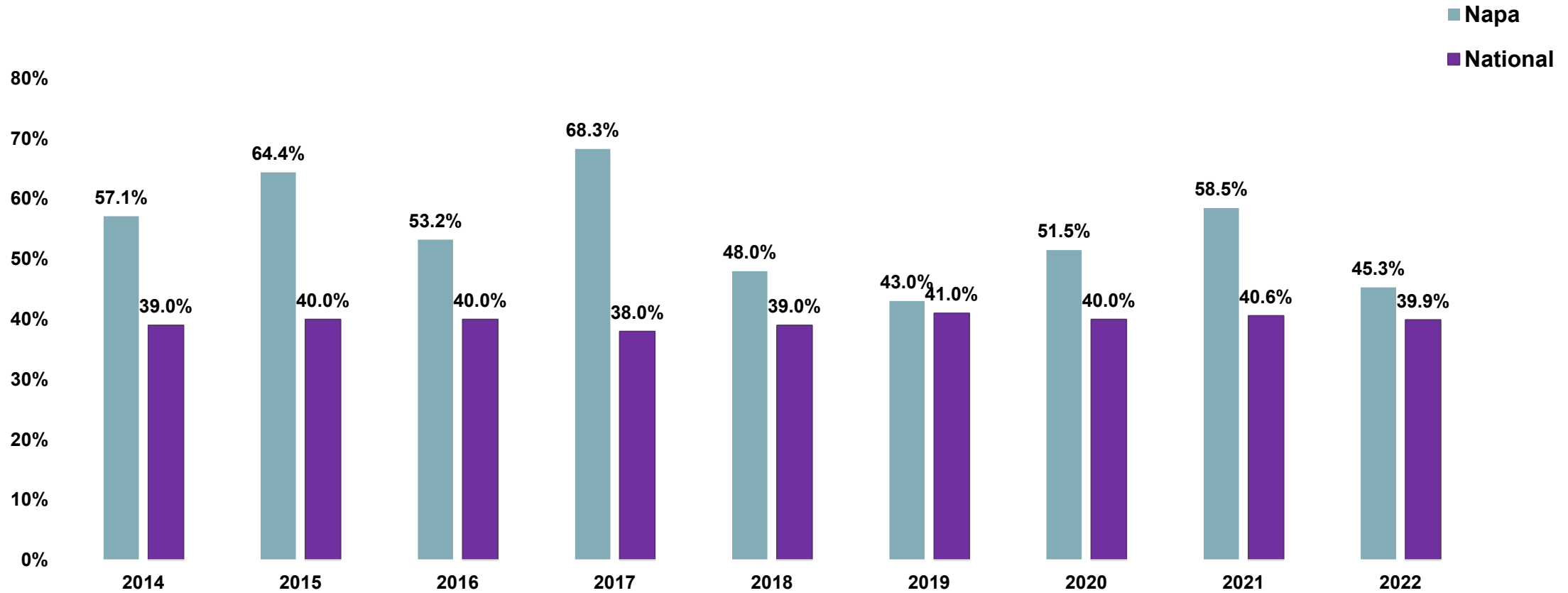
Number of events in
2022

20



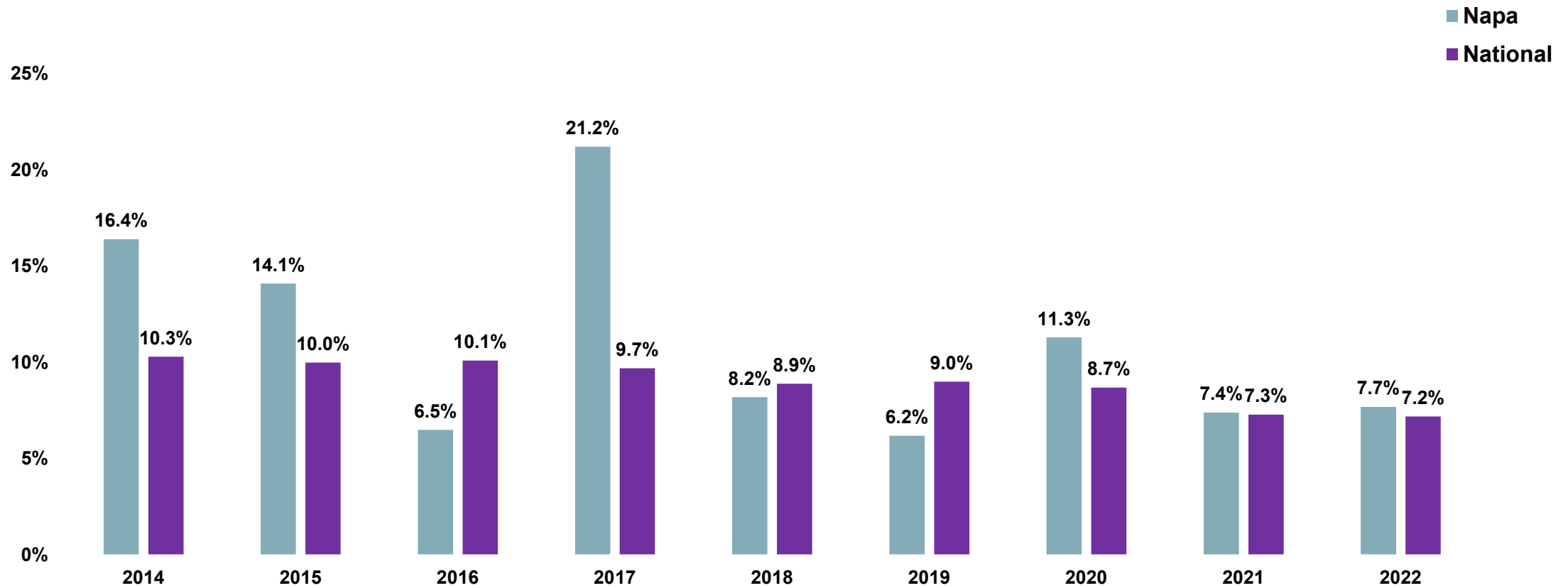
Cardiac Arrest Survival

Bystander CPR 2014 - 2022

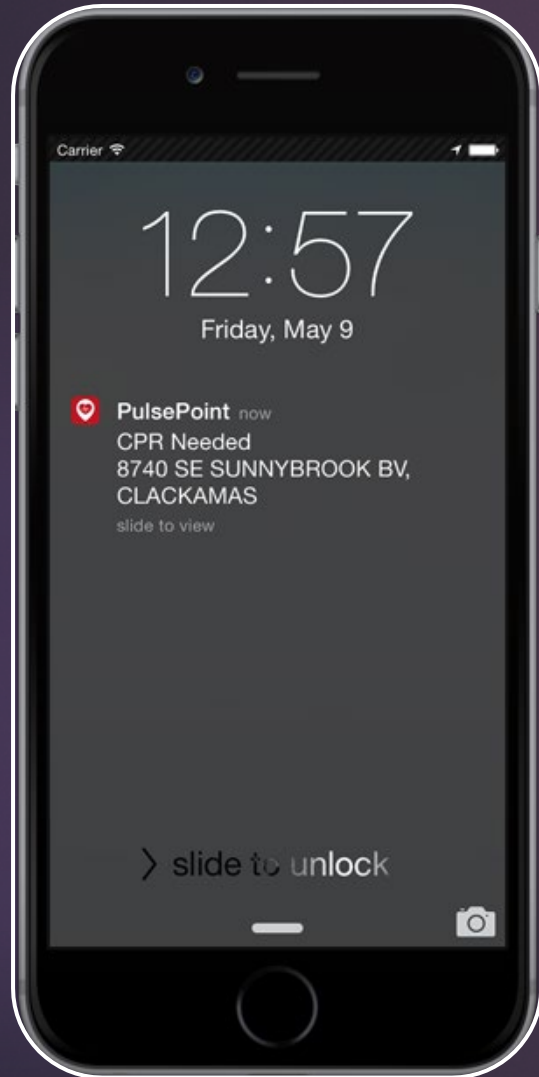


Cardiac Arrest Survival

Overall Cardiac Arrest Survival 2014 - 2022



PulsePoint



- Use of the APP is discussed at all HOCPR training and community events
- Steady progress in the number of registered users
- Coffee Sleeves in 2020, 2021 & 2022



PulsePoint

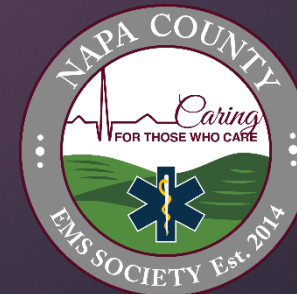
Current Napa County HeartSafe Communities

- City of American Canyon
- City of Calistoga
- City of Napa



Survivors' Reunion

- 2019 Survivors
- 2020, 2021 & 2022 Events were Cancelled
- Fully Supported By Donations From The Stakeholders
- Event Has Been Covered And Published By Napa Valley Register



Accomplishments for 2022

- Pandemic Response and Support for Public Health
- Virtual Continuing Education

EMCC Goals for 2023

- Continue to identify (all) AED locations in Napa County
- Educate our community members in Hands Only CPR and use of an AED
 - Continue event based training and seek other avenues for outreach during this challenging year
- Collaborate with key community partners to encourage successful designation as a HeartSafe Community
 - St. Helena
 - Angwin
 - Yountville





NAPA COUNTY EMERGENCY MEDICAL SERVICES AGENCY

2022 ANNUAL REPORT

Presented to the Napa County Board of Supervisors June 6, 2023



NAPA COUNTY
Health & Human
Services Agency



EMS AGENCY STAFFING UPDATE



- EMS ADMINISTRATOR
- EMS MEDICAL DIRECTOR
- EMS SPECIALIST – OPERATIONS & PROFESSIONAL STANDARDS
- EMS SPECIALIST – CLINICAL SYSTEMS OF CARE
- STAFF SERVICES ANALYST II – EMERGENCY PREPAREDNESS GRANTS COORDINATOR
- STAFF SERVICES ANALYST II – EMERGENCY PREPAREDNESS MEDICAL HEALTH EMERGENCY RESPONSE PLANNER
- EPIDEMIOLOGIST
- HHSA TECH II



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SYSTEMS OF CARE



- **TRAUMA CARE:**
 - QUEEN OF THE VALLEY – LEVEL III TRAUMA CENTER
- **STEMI (HEART ATTACK) CARE:**
 - PROVIDENCE QUEEN OF THE VALLEY
 - ADVENTIST HEALTH ST. HELENA
- **STROKE CARE (PRIMARY STROKE CENTER)**
 - PROVIDENCE QUEEN OF THE VALLEY
 - ADVENTIST HEALTH ST. HELENA



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EMS SYSTEM UPDATES



EMERGENCY MEDICAL
DISPATCH UPDATE

RECEIVING & SPECIALTY
CARE CENTER
AGREEMENTS

EMS SYMPOSIUM

MEDICAL/HEALTH
RESPONSE PLAN
UPDATE

COVID-19 RESPONSE AND
RECOVERY SUPPORT

ALS PROVIDER AGREEMENTS
WITH AMERICAN CANYON
FIRE AND CALIFORNIA
HIGHWAY PATROL



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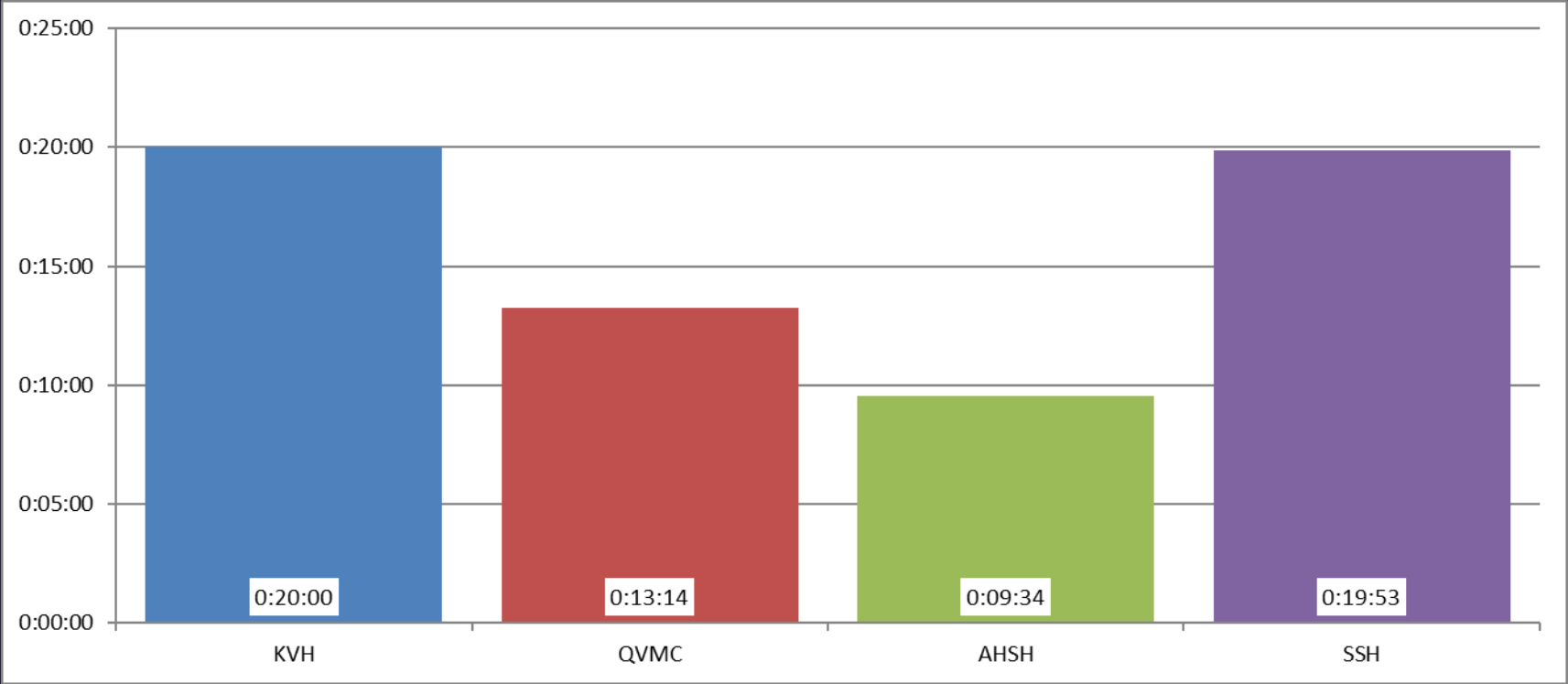


KVH	N= 2249
QVMC	N= 6996
AHSH	N= 861
SSH	N= 255

CALENDAR YEAR 2022 APOT

90TH PERCENTILE FOR AMBULANCE PATIENT OFFLOAD TIME AT THE ED

PUB: 01/25/2023
(IMAGETREND)



AMR EXCLUSIVE EMERGENCY AMBULANCE SERVICES AGREEMENT



- THE AMERICAN MEDICAL RESPONSE CONTRACT WAS APPROVED BY THE NAPA COUNTY BOARD OF SUPERVISORS ON SEPTEMBER 14, 2021 AND OPERATIONS COMMENCED ON DECEMBER 31, 2021.
- THE CONTRACT GUARANTEES RELIABLE EMERGENCY AMBULANCE SERVICES THROUGHOUT THE ENTIRE COUNTY.



AMR SYSTEM ENHANCEMENTS



DISASTER RESPONSE
EQUIPMENT
ENHANCEMENT

ENHANCED RESPONSE
TIME STANDARDS

CLINICAL
PERFORMANCE
COMPLIANCE METRICS

MUTUAL AID
AGREEMENTS

COMMUNITY
ENGAGEMENT
ACTIVITIES

TABLET COMMAND



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AMR CONTRACTUAL PERFORMANCE



- AMR HAVE MET ALL COMPLIANCE REQUIREMENTS FOR MORE THAN THE LAST TWELVE MONTHS.
- CONTRACT CALLS FOR 90% RESPONSE TIME COMPLIANCE.
 - AMR RESPONDED ON TIME TO 93.19% OF ALL REQUESTS FOR SERVICE IN 2022.



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COMPLIANCE OVERVIEW



2022 Overall ALS Ambulance (AMR) Response Time Compliance

Month	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
Percent	89.49%	90.92%	94.06%	92.90%	91.80%	93.41%	94.58%	94.04%	92.79%	93.79%	95.13%	94.54%	93.19%
Total Contracted Responses	1237	1245	1481	1253	1353	1290	1292	1292	1387	1239	1457	1594	14526



NAPA COUNTY
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2022 EMS ANNUAL REPORT



- THANK YOU FOR THE OPPORTUNITY TO PROVIDE THIS REPORT.
- QUESTIONS?



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