

Upper Valley Waste Management Agency

Q3 Report July 1 –September 30, 2025



UPPER VALLEY
DISPOSAL • RECYCLING • COMPOST

Q3 2025

Submitted November 1, 2025

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Upper Valley Waste Management Agency

Q3 Report July 1 – September 30, 2025

Customer Report

Number of Customers by Type

The Company used RMO, industry software, for the management of customer account information, routing, and billing. Customers are presently coded as single family residential (1-4 units), commercial businesses or temporary (short term subscriptions for clean-up helpers and debris boxes).

The table below shows the number of customers by type. Mobile home customers who have individual service but do not pay their own bills have been added to the reporting data to help UVWMA meet the requirements for monitoring, outreach, education, and contamination at the generator level for SB 1383.

Q3 2025 MONTHLY AVERAGE CUSTOMER COUNTS

CUSTOMER TYPE	CALISTOGA	ST.HELENA	YOUNTVILLE	COUNTY	TOTAL
Residential	1,700	1,988	917	2,460	7,065
Mobile Home Residents	525	228	224	156	1133
Commercial	179	273	61	446	959
Temporary	10	9	1	49	69
TOTAL	2,414	2,498	1,203	3,111	9,226

Above is a total of commercial accounts, which is important to distinguish between commercial customers. Many commercial customers have multiple accounts with us at the same address (for example, a customer may have a permanent roll-off account in addition to their normal collection account).

Services by Customer Type and Program

Residential Cart Counts and Weekly Service Levels

All residential customers are offered three cart services as part of a “bundled rate.” Included is a gray garbage (landfill) cart, a blue single stream (recycling) cart and a green organics (compost) cart. The quarterly fee is based on the size of the garbage cart. Garbage cart sizes offered are 32, 64, and 96 gallons. Recycling and organics are only offered in the 96-gallon size. Customers may choose to pay additional monthly fees for extra recycling and organics carts. The table below details the cart count in each service area by size and total gallons. Because Residential customers include 1-4 units, the cart counts will not match the customer counts.

Q3 2025 RESIDENTIAL SERVICE LEVELS

Residential Weekly Garbage Service										
Q3 2025	Calistoga		St. Helena		Yountville		Napa County		Total All Areas	
CART size	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons
32 gallon	1,532	49,024	1,641	52,512	841	26,912	1,720	55,040	5,734	183,488
64 gallon	114	7,296	271	17,344	58	3,712	445	28,480	888	56,832
96 gallon	51	4,896	78	7,488	16	1,024	239	22,944	384	36,864
Residential Weekly Recycling Service										
Q3 2025	Calistoga		St. Helena		Yountville		County		Total All Areas	
CART size	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons
96 gallon	1,677	160,992	1,982	190,272	879	84,384	2,526	242,496	7,064	678,144
Residential Weekly Organics Service										
Q3 2025	Calistoga		St. Helena		Yountville		County		All Areas	
CART size	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons
96 gallon	1,654	158,784	1,924	184,704	850	81,600	2,559	245,664	6,987	670,752

Commercial Container Counts, Collection Frequency, Weekly Service Levels

Commercial businesses, including multifamily dwellings with 5 or more units, are offered a variety of container types, sizes, and collection frequency. Collection frequency is the number of days per week the customer has service. Customers who subscribe to cart service for garbage (gray) cart are provided one single stream recycling (blue) cart and one organic (green) cart at no additional charge. Commercial customers who subscribe to bin service for garbage service are provided three single stream recycling (blue) carts and one organic (green) cart at no additional charge. Customers may choose to pay additional monthly fees for extra recycling and organics carts. Food scrap carts are offered at no additional charge for those customers with commercial kitchens or large volumes of food waste. Tables 3 and 4 reflect commercial cart and bin service by size and service area. The tables below detail permanent and temporary roll-off/compactor service by size, number of empties and total average weekly volume.

Q3 2025 COMMERCIAL CART SERVICE LEVELS

Calistoga							
Q3 2025	Cart Count	Frequency				Weekly Service Levels	
GARBAGE CART SIZE	Totals	1	2	3	4	Total Gallons	Total Yardage
32 gallon	77	50			27	5,056	25
64 gallon	18	18				1,152	6
96 gallon	179	179				17,184	85
RECYCLING CART SIZE	Totals					Total Gallons	Total Yardage
64 gallon	5	5				320	2
96 gallon	349	349				33,504	166
ORGANICS CART SIZE	Totals					Total Gallons	Total Yardage
96 gallon	164	164				15,744	78
FOOD SCRAPS CART SIZE	Totals					Total Gallons	Total Yardage
64 gallon	91	20	27	44		7,360	36

St. Helena							
Q3 2025	Cart Count	Frequency				Weekly Service Levels	
GARBAGE CART SIZE	Totals	1	2	3		Total Gallons	Total Yardage
32 gallon	71	71				2,272	11
64 gallon	34	27	1	6		3,008	15
96 gallon	169	165	4			16,608	82
RECYCLING CART SIZE	Totals					Total Gallons	Total Yardage
32 gallon	4	4				128	1
96 gallon	546	546				52,416	259
ORGANICS CART SIZE	Totals					Total Gallons	Total Yardage
96 gallon	218	218				20,928	104
FOOD SCRAPS CART SIZE	Totals					Total Gallons	Total Yardage
64 gallon	135	31	26	78		20,288	100

Yountville						
Q3 2025	Cart Count	Frequency			Weekly Service Levels	
GARBAGE CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
32 gallon	2	2			64	0
64 gallon	4	4			256	1
96 gallon	70	70			6,720	33
RECYCLING CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
96 gallon	133	133			12,768	63
ORGANICS CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
96 gallon	85	85			8,160	40
FOOD SCRAPS CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
64 gallon	81	9	15	57	13,440	67

Napa County						
Q3 2025	Cart Count	Frequency			Weekly Service Levels	
GARBAGE CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
32 gallon	26	26			832	4
64 gallon	48	48			3,072	15
96 gallon	142	142			13,632	67
RECYCLING CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
32 gallon	2	2			64	0
96 gallon	748	748			71,808	355
ORGANICS CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
96 gallon	319	319			30,624	152
FOOD SCRAPS CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
64 gallon	139	80	50	9	13,248	66

Q3 2025 COMMERCIAL BIN SERVICE LEVELS INCLUDING FRONT LOAD COMPACTORS

Calistoga								
Q3 2025		Frequency						
Commercial Garbage Service	Total Bin Count	1	2	3	4	5	6	Total Weekly Yards
2 Yard Front Load Bin Trash	31	25	5	1				76
2 Yard Front Load Compactor Trash*	5		4	1				44
4 Yard Front Load Bin Trash	24	14	7	3				148
6 Yard Front Load Bin Trash	7	3	3	1				72
*compactor compaction rate is 2:1	67							340
Commercial Recycling Services	Total Bin Count	1	2	3	4	5	6	Total Weekly Yards
2 Yard Front Load Bin	2	2						4
4 Yard Front Load Bin	27	12	10	5				188
6 Yard Front Load Bin	8	4	4					72
	37							264
Commercial Organics Service	Total Bin Count							Total Weekly Yards
2 Yard Front Load Bin	1	1						2

St. Helena								
Q3 2025		Frequency						
Commercial Garbage Service	Total Bin Count	1	2	3	4	5	6	Total Weekly Yards
2 Yard Front Load Bin Trash	50	42	6	1	1			122
2 Yard Front Load Compactor Trash*	1		1					8
4 Yard Front Load Bin Trash	41	25	8	6	2			268
6 Yard Front Load Bin Trash	16	9	4	1		1	1	186
*compactor compaction rate is 2:1	108							584
Commercial Recycling Services	Total Bin Count							Total Weekly Yards
2 Yard Front Load Bin	5	4	1					12
4 Yard Front Load Bin	44	25	12	4	3			292
6 Yard Front Load	25	19	3	1	2			216
	74							520
Commercial Organics Service	Total Bin Count							Total Weekly Yards
4 Yard Front Load Bin	3	3						12
6 Yard Front Load	1	1						6
	4							18

Yountville								
Q3 2025	Frequency							
Commercial Garbage Service	Total Bin Count	1	2	3	4	5	6	Total Weekly Yards
2 Yard Front Load Bin Trash	5	5						10
2 Yard Front Load Compactor Trash*	1		1					8
4 Yard Front Load Bin Trash	25	5	8	6		1	5	296
4 Yard Front Load Compactor Trash*	1	1						8
*compactor compaction rate is 2:1	32							322
Commercial Recycling Services	Total Bin Count							Total Weekly Yards
2 Yard Front Load Bin	1			1				12
4 Yard Front Load Bin	26	13	8	3	2			184
6 Yard Front Load	2	1		1				24
	28							220
Commercial Organics Service	Total Bin Count							Total Weekly Yards
No Organics Bin Service	0							0

Napa County								
Q3 2025	Frequency							
Commercial Garbage Service	Total Bin Count	1	2	3	4	5	6	Total Weekly Yards
2 Yard Front Load Bin Trash	73	68	5					156
3.5 Yard Fork Truck Bin Trash	0							0
4 Yard Front Load Bin Trash	84	72	7	5				404
6 Yard Front Load Bin Trash	41	34	5	2				300
	198							860
Commercial Recycling Services	Total Bin Count							Total Weekly Yards
2 Yard Front Load Bin	14	14						28
3.5 YD Fork Truck Bin	28	28						98
4 Yard Front Load Bin	140	108	24	8				720
6 Yard Front Load	44	25	11	7	1			432
	226							1,278
Commercial Organics Service	Total Bin Count							Total Weekly Yards
2 Yard Front Load Bin	3	3						6
4 Yard Front Load Bin	11	11						44
6 Yard Front Load	6	6						36
3.5 Yard Front Load	2	2						7

**Front Load Compactor compaction rate is 2:1*

Q3 2025 PERMANENT ROLL-OFF AND COMPACTOR SERVICE LEVELS

Calistoga					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Dirt/Rock	10	4	4	0.31	3.08
Roll-off Garbage	20	21	21	1.62	32.31
Roll-off Garbage	30	2	2	0.15	4.62
Roll-off Garbage	40	-	-	-	-
Roll-off Organics	20	2	2	0.15	3.08
Roll-off Organics	30	11	11	0.85	25.38
Roll-off Organics	40	2	2	0.15	6.15
Roll-off Recycling	30			-	-
Compactor Garbage*	12	8	8	0.62	22.15
Compactor Recycling*	15	6	6	0.46	20.77

St. Helena					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Garbage	20	47	47	3.62	72.31
Roll-off Garbage	30	15	15	1.15	34.62
Roll-off Garbage	40	23	23	1.77	70.77
Roll-off Recycling	20	19	19	1.46	29.23
Roll-off Recycling	30	11	11	0.85	25.38
Roll-off Recycling	40	2	2	0.15	6.15
Roll-off Organics	20	3	3	0.23	4.62
Roll-off Organics	30	12	12	0.92	27.69
Roll-off Organics	40	1	1	0.08	3.08
Compactor Garbage*	15	-	-	-	-
Compactor Garbage*	16	2	2	0.15	7.38
Compactor Garbage*	20	4	4	0.31	18.46

Yountville					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Garbage	20	4	4	0.31	6.15
Roll-off Garbage	40	12	12	0.92	36.92
Roll-off Organics	20	-	-	-	-
Roll-off Organics	30	12	12	0.92	27.69
Compactor Garbage*	20	8	8	0.62	36.92
Compactor Recycling*	10	8	8	0.62	18.46
Roll-off Recycling	20	4	4	0.31	18.46

Napa County					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Garbage	20	96	96	7.38	147.69
Roll-off Garbage	30	5	5	0.38	11.54
Roll-off Garbage	40	4	4	0.31	12.31
Roll-off Recycling	20	5	5	0.38	7.69
Roll-off Recycling	30	24	24	1.85	55.38
Roll-off Recycling	40	-	-	-	-
Roll-off Organics	20	7	7	0.54	10.77
Roll-off Organics	30	3	3	0.23	6.92
Roll-off Organics	40	2	2	0.15	6.15
Compactor Garbage*	18	-	-	-	-
Compactor Garbage*	20	-	-	-	-
Compactor Garbage*	25	3	3	0.23	17.31
Compactor Recycling*	40	-	-	-	-

**Roll- off Compactor compaction rate is 3:1*

Q3 2025 TEMPORARY ROLL-OFF AND COMPACTOR SERVICE LEVELS

Calistoga					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Dirt/Rock	10	5	5	0.38	3.85
Roll-off Garbage	20	11	11	0.85	16.92
Roll-off Garbage	30	4	4	0.31	9.23
Roll-off Garbage	40	2	2	0.15	6.15
Roll-off Recycling	20	9	9	0.69	13.85
Roll-off Recycling	30	8	8	0.62	18.46
Roll-off Recycling	40	17	17	1.31	52.31
Roll-off Organics	20	4	4	0.31	18.46
Roll-off Organics	30	2	2	0.15	13.85

St Helena					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Dirt/Rock	10	1	1	0.08	0.77
Roll-off Garbage	20	8	8	0.62	12.31
Roll-off Garbage	30	10	10	0.77	23.08
Roll-off Garbage	40	4	4	0.31	12.31
Roll-off Organics	20	3	3	0.23	4.62
Roll-off Organics	30	6	6	0.46	13.85
Roll-off Recycling	30	1	1	0.08	2.31
Roll-off Recycling	20	6	6	0.46	9.23

Yountville					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Dirt/Rock	10	10	10	0.77	7.69
Roll-off Garbage	20	4	4	0.31	6.15
Roll-off Garbage	30	1	1	0.08	2.31
Roll-off Garbage	40	17	17	1.31	52.31
Roll-off Organics	20	18	18	1.38	27.69
Roll-off Recycling	20	1	1	0.08	4.62
Roll-off Organics	30	2	2	0.15	4.62
Roll-off Organics	40	15	15	1.15	46.15

Napa County					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Garbage	10	-	-	-	-
Roll-off Garbage	20	33	33	2.54	50.77
Roll-off Garbage	30	20	20	1.54	46.15
Roll-off Garbage	40	7	7	0.54	21.54
Roll-off Recycling	20	7	7	0.54	10.77
Roll-off Recycling	30	4	4	0.31	9.23
Roll-off Recycling	40	7	7	0.54	21.54
Roll-off Organics	20	14	14	1.08	21.54
Roll-off Organics	30	5	5	0.38	11.54
Roll-off Organics	40	-	-	-	-

**Roll- off Compactor compaction rate is 3:1*

Customer Service Report

All customer service representatives (CSRs) and dispatchers use special codes in RMO, the customer management software, to document the types of calls, emails, and ACE requests, received from customers. We are continually working on training and process improvements for documentation. Drivers use on board computer tablets to document services completed or skipped using reason codes. They can also enter service notes and pictures of service issues for CSRs to use for customer education and/or informational purposes.

Customer Interaction Data

Most Q3 interactions were service, or general related. Service requests include starts, stops, service changes, resumes from being stopped for non-payment, bulky items, e-waste, oil pick up, debris box orders, and cart exchanges. General requests were to ask about various services, recycling, and organics questions, update billing/service information, questions about rates, proper ways to dispose of specific items, landfill inquiries (currently being entered as county residential calls in the General Inquiry column), etc. Billing calls include billing questions, My Account Portal help, collections calls, including outgoing, and payment arrangements. Billing and payment calls show an increase as staff work to reach customers regarding outdated payment methods. We have increased the number of outgoing personal calls to customers still making payments to old lockbox and P.O. Box addresses when other, more automated attempts have failed. Not every interaction will warrant a note code or work order, and some will have several. In general, the customer service and dispatch departments have continued to make increased efforts to document even minor customer interactions.

Q3 2025 RESIDENTIAL CUSTOMER INTERACTION DATA

Residential	Calistoga		St. Helena		Yountville		County		Total Calls	Total Calls
Call Data Totals	Q3 2025	Q3 2024	Q3 2025	Q3 2024	Q3 2025	Q3 2024	Q3 2025	Q3 2024	Q3 2025	Q3 2024
Billing	67	83	124	99	49	47	175	191	415	420
Payments	110	104	106	100	34	37	172	155	422	396
Service	256	219	329	331	105	78	470	395	1160	1023
General Inquiry	69	104	106	138	31	26	532	678	738	946
Misses	46	43	124	80	18	21	175	129	363	273
Complaints	1	3	6	5	0	0	10	13	17	21
Compliments	1	6	2	3	2	1	7	5	12	15
Total Calls	550	562	797	756	239	210	1541	1566	3127	3094

Q3 2025 COMMERCIAL CUSTOMER CALL DATA

Commercial	Calistoga		St. Helena		Yountville		County		Total Calls	Total Calls
Call Data	Q3 2025	Q3 2024	Q3 2025	Q3 2024	Q3 2025	Q3 2024	Q3 2025	Q3 2024	Q3 2025	Q3 2024
Billing	61	34	29	20	14	5	79	79	183	138
Payments	31	26	34	25	22	12	137	79	224	142
Service	90	64	121	98	40	14	380	193	631	369
General Inquiry	33	35	32	43	17	8	95	82	177	168
Misses	18	7	18	6	9	4	30	21	75	38
Complaints	1	3	2	1	0	0	1	2	4	6
Compliments	3	0	0	0	0	0	1	1	4	1
Total Calls	237	169	236	193	102	43	723	457	1298	862

Residential and Commercial Service Requests

New customers are coded as New Service Starts. Customer accounts are closed due to service cancelation by the customer, or by the Company due to non-payment (SSNP). Customers who cancel service and restart their accounts at the same service address with the same service name are considered a “New Service Start.”

Q3 2025 RESIDENTIAL SERVICE REQUESTS

Residential Service Requests	Calistoga	St. Helena	Yountville	Napa County	Q3 2025 Totals	Q3 2024 Totals
New Service Starts	32	52	18	67	169	168
Cancel Service	29	57	20	61	167	145
Stop Service for Non-payment (SSNP)	12	17	6	17	52	182
Resume Service from SSNP	21	23	8	44	96	147
Service Change	7	17	7	49	80	81
Repair/Replace Cart	21	30	9	59	119	119
Illegal Dumping	0	0	0	0	0	0
Bulky Item	122	96	29	101	348	273
Total	244	292	97	398	1031	1115

Q3 2025 COMMERCIAL SERVICE REQUESTS

Commercial Service Requests	Calistoga	St. Helena	Yountville	Napa County	Q3 2025 Totals	Q4 2023 Totals
New Service Starts	8	5	2	2	17	14
Cancel Service	4	5	1	7	17	17
Stop Service for Non-payment (SSNP)	6	3	0	12	21	52
Resume Service from SSNP	4	4	0	9	17	28
Service Change	3	9	7	31	50	46
Repair/Replace Container at Customer's Request	7	12	4	16	39	49
Illegal Dumping	0	0	0	0	0	1
E-waste	1	1	0	1	3	3
Total	33	39	14	78	164	210

Summary of Complaints and Misses

The Company tracks complaint calls and resolutions in RMO using note codes. Issues that cannot be resolved with the customer on the phone are sent to the appropriate supervisor to resolve the issue. Property damage and complaints about service are always reviewed by a supervisor. All codes are date and time stamped.

COMPLAINT CODES

COMPM	Complaint: Multiple Misses	Reported misses > 1 per month.
COMPN	Complaint: Excessive Noise	Start times outside permitted/contracted hours.
COMPS	Complaint: Service	This may include discourteous behavior as well as any service-related complaint other than noise, property damage or multiple misses.
PROPD	Complaint: Property Damage	Damage to personal property during service.
RATES	Complaint: Rates	Complaints about rates or rate increase.
COMPR	Complaint: Resolution	How the problem was resolved.

COMPLAINT DATA BY AREA

Complaint Type	Calistoga	St. Helena	Yountville	Napa County	Q3 2025 Totals	Q3 2024 Totals
Complaint: Multiple Misses	2	0	0	6	8	4
Complaint: Excessive Noise	0	0	0	0	0	5
Complaint: Service	0	6	0	4	10	13
Complaint: Property Damag	0	2	0	0	2	2
Complaint: Rates	0	0	0	1	1	3
Total Complaint Calls	2	8	0	11	21	27

All customer calls for misses are documented then reviewed in the tablet records to see if the driver has recorded a reason for the miss. All containers were emptied by the end of service week, or customers were given the opportunity to set out extra bags at no charge. Customers are notified via text through Drag app when routes are delayed, these calls are categorized in the not there yet column.

MISSSES COMPLAINT REVIEW

NOTEPAD CODE and REVIEW	Q3 2025 Totals	Q3 2024 Totals
MISSG: Miss Garbage	215	158
MISS	8	2
Serviced	95	86
Not out	54	25
Container blocked	4	3
Access blocked	4	26
Placement	1	2
Gate locked	4	0
Container locked	0	0
Contaminated	1	1
Overweight/Overfull	1	2
Road construction	9	5
Weather related	0	0
Account status issue	5	3
Not there yet	29	3
Prohibited waste type	0	0
MISSO: Miss Organics	131	81
MISS	19	4
Serviced	19	36
Not out	41	14
Container blocked	0	0
Access blocked	4	0
Placement	1	0
Gate locked	3	0
Container locked	0	0
Contaminated	0	0
Overweight/Overfull	1	0
Road construction	6	4
Weather related	0	0
Account status issue	3	1
Not there yet	34	22
Prohibited waste type	0	0
MISSR: Miss Recycling	92	72
MISS	3	5
Serviced	34	27
Not Out	25	18
Container blocked	1	1
Access blocked	2	5
Placement	1	0
Gate locked	1	0
Container locked	0	1
Contaminated	2	0
Overweight/Overfull	0	0
Road construction	3	0
Weather related	0	0
Account status issue	0	3
Not there yet	20	11
Prohibited waste type	0	1

Customer Billing Data

In RMO customers have the option to receive paper statements, electronic statements, or both. We have seen a steady decrease in customers who receive paper statements and an increase in customers who receive electronic statements as well as an increase in accounts signed up for MyAccount Portal.

Q3 2025 QUARTERLY RESIDENTIAL BILLING DATA

Residential Customer Data	Q3 2025 Totals	Q3 2024 Totals
# Customers who receive only paper statements	2,974	3,407
# Customers who receive only electronic Statements	2,917	2,616
#Customers who receive both paper and e-statements	111	*
# Customers who have signed up for autopay through MyAccount Portal	2,929	2,695

*No data available for line 3, 2024.

Q3 2025 QUARTERLY COMMERCIAL BILLING DATA

Commercial Customer Data	Q3 2025 Totals	Q3 2024 Totals
# Customers who receive only paper statements	601	667
# Customers who receive only electronic Statements	419	369
#Customers who receive both paper and e-statements	54	*
# Customers who have signed up for autopay through MyAccount Portal	374	341

*No data available for line 3, 2024.

New & Existing Programs Report

Paper Cups are now accepted in mixed recycling stream

Since June, Upper Valley Disposal has expanded its recycling program to include all paper cups in the mixed recycling stream. This change represents a positive shift in sustainability efforts across our service area. To ensure proper sorting, customers are asked to remove lids and straws before recycling their cups, as these components must be placed in the trash. In collaboration with the Upper Valley Waste Management Agency (UVWMA), outreach staff have been actively educating both residential and commercial customers about the new guidelines, aiming to boost awareness and encourage environmentally responsible habits throughout the community. This program was started in Q2, in Q3 we developed a plan to begin working with local coffee shops on signage and training. We look forward to continuing this partnership with our community into Q4.

Participation by Service Program & Customer Type

Overall, participation in all our garbage, single stream recycling, and organics programs has increased for both commercial and residential customers.

Q3 2025 COMMERCIAL & RESIDENTIAL PROGRAM PARTICIPATION

Q3 2025 Residential Collection Program Participation	Q3 2024	Q3 2025
Garbage Only	0.75%	0.64%
Garbage + Recycling	6.27%	5.85%
Garbage + Organics	0.77%	0.75%
Garbage + Organics + Recycling	92.21%	92.76%
	100.00%	100.00%
Q3 2025 Commercial Collection Program Participation		
Garbage Only	2.83%	2.77%
Garbage + Recycling	30.46%	24.01%
Garbage + Organics	0.71%	0.64%
Garbage + Organics + Recycling	66.00%	70.01%
Organics + Recycling	N/A	1.92%
Recycling Only	N/A	0.53%
Organics Only	N/A	0.11%
	100%	100%

Two programs are offered for residential customers at no additional charge; bulky item collection and used motor oil & filters collection. Mobile home residents are broken out separately from single family residences in Tables. Because of service area demographics, oil and filter curbside recycling has been historically low and is utilized by a small but reoccurring number of customers.

Q3 2025 BULKY ITEM/REUSABLE MATERIAL COLLECTION PROGRAM

Residential Bulky/Reusable Item Collection Program					
Bulky item program		Household items	E-Waste Items	Appliances	Battery Containers
	# Of Participants	# Of Items	# Of Items	# Of Items	# Of Items
Q3 2024	197	261	109	106	2
Q3 2025	254	327	173	106	7

Mobile Home Park Residents Bulky/Reusable Item Collection Program					
Bulky item program		Household items	E-Waste Items	Appliances	Battery Containers
	# Of Participants	# Of Items	# Of Items	# Of Items	# Of Items
Q3 2024	58	65	28	6	*
Q3 2025	51	50	19	16	2

Q3 2025 USED MOTOR OIL & FILTER COLLECTION PROGRAM

Used Motor Oil/ Filter Collection Program				
Used Motor Oil			Used Motor Oil Filters	
Quarter	# Of Items	# Participants	# Of Items	# Participants
Q3 2024	39	31	28	22
Q3 2025	54	17	36	17

Q3 2025 COMMERCIAL E-WASTE COLLECTION PROGRAM

Commercial E-Waste Collection Program		
E-Waste Items		
	# Of Items	# Of Participants
Q3 2024	12	3
Q3 2025	7	3

Tonnage Report:

Q3 2025 Tons Marketed - UVWMA Franchised Materials

*Due to the closure of the Whitehall Ln MRF, most recycling is being sorted and processed out of Ukiah.

UPPER VALLEY DISPOSAL SERVICE						
Tons Marketed - UVWMA Franchised Materials						
Q3 2025						
	July		August		September	
Commodity	Tons	Avg \$/Ton	Tons	Avg \$/Ton	Tons	Avg \$/Ton
Newspaper	-	\$ -	-	\$ -	-	\$ -
Cardboard	-	\$ -	-	\$ -	114	\$105.00
Paper - Mixed Paper	-	\$ -	-	\$ -	-	\$ -
Aluminum	-	\$ -	-	\$ -	-	\$ -
Tin Cans	-	\$ -	-	\$ -	-	\$ -
Glass	99	\$ 40.00	-	\$ -	181	\$ 9.00
HDPE - Clear	-	\$ -	3	\$ 93	-	\$ -
HDPE - Colored						
LDPE - FILM						
Plastic - PET						
Plastic - Mixed	-	\$ -	-	\$ -	40	\$ 33.00
Metal						
	99	\$ 40	3	\$ 93.00	335	\$147.00

Q3 2025 Summary Tonnage Report - UVWMA Franchised Materials

Facility	Material	July	August	September	Q3-Total
Clover Flat Landfill	Garbage Materials	2,182	1,842	1,733	5,757
	Recyclable Materials	307.28	317.07	271.55	896
	Organic Materials	292.65	281.52	179.71	754
	Construction & Demolition Debris	232	238	282	752
	Tons Accepted/Collected	3,014	2,679	2,466	8,159
	Tons Disposed	2,182	1,842	1,733	5,757
UVR	Recyclable Materials	696.67	603.62	553.84	1,854
	Organic Materials	540.13	518.19	484.38	1,543
	Tons Accepted/Collected	1236.8	1121.81	1038.22	3,397
	Tons Disposed	9.32	3.17	0.00	12.49
Total Tons	Solid Waste	2,182	1,842	1,733	5,757
	Recyclable Materials	1003.95	920.69	825.39	2750.03
	Organic Materials	833	800	664	2,297
	Construction & Demolition Debris	232	238	282	752
	Tons Accepted/Collected	4,251	3,801	3,504	11,556
	Tons Disposed	2,182	1,842	1,733	5,757

Member Report

Member Facility Services

Member agencies are offered a variety of container types, sizes, and collection frequency at the contracted facilities. Tables show each member facility, the services subscribed to, container sizes/frequency of collection and weekly yardage by service area. Diversion (recycling) rates for each facility are weekly percentages based on all services.

Calistoga

CALISTOGA MEMBER FACILITIES & SERVICES

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards/Tons
Calistoga Corp Yard	6142472	414 Washington Street	Commercial Garbage Service	10 Yard Roll-off Garbage	1	Emptied one time in Q3	Total Tons in Q3: 10.81
	6142472	414 Washington Street	Commercial Garbage Service	20 Yard Roll-off Garbage	1	Emptied eight times in Q3	Total Tons in Q3: 9.29
	6142492	414 Washington Street	Commercial Recycling Service	4 Yard Front Load Bin	2	Emptied once per week	4
	6142492	414 Washington Street	Commercial Organics Service	96-gallon	3	Emptied once per week	1.44
						Recycling (Diversion) Rate	13%
Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Calistoga Police Department	6142479	1235 Washington Street	Commercial Garbage Service	No Service	0		
			Commercial Recycling Service	96-gallon	3	Emptied once per week	1.44
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						Recycling (Diversion) Rate	100%
Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Calistoga Public Pool	6142474	1745 Washington Street	Commercial Garbage Service	96-gallon	4	Emptied once per week	1.92
			Commercial Garbage Service	96-gallon	4	Emptied once per week	1.92
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						Recycling (Diversion) Rate	56%
Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Calistoga City Hall	6142486	1232 Washington Street	Commercial Garbage Service	64-gallon	1	Emptied once per week	0.32
			Commercial Recycling Service	96-gallon	1	Emptied once per week	0.48
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						Recycling (Diversion) Rate	75%

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Calistoga City Cans	6142476	Various Locations on Washington & Lincoln	Commercial Garbage Service	32-gallon	27	Emptied four times per week	17.11
			Commercial Recycling Service	96-gallon	25	Emptied once per week	11.88
						Recycling (Diversion) Rate	41%
Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Napa County Fairgrounds	6142463	1435 North Oak Street	Commercial Garbage Service	30yd Roll- Off Garbage	1	No empties in Q3	
			Commercial Recycling Service	6 Yard Front Load Recycling	2	Emptied once per week	12
			Commercial Organics Service	No Service	0		
						Recycling (Diversion) Rate	100%
Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Napa County Fairgrounds- RO	6209118	1435 North Oak Street	Commercial Garbage Service	3.5 Yard Garbage	1	Emptied eleven times in Q3	44
			Commercial Garbage Service	20yd Roll- Off Garbage	1	Emptied ten times in Q3	Total Tons in Q3: 30.19
			Commercial Organics Service	20 Yard Roll- Off Greenwaste	1	Emptied three times in Q3	Total Tons in Q3: 5.97
			Commercial Organics Service	30 Yard Roll- Off Greenwaste	1	No empties in Q3	
						Recycling (Diversion) Rate	100%

St. Helena

ST. HELENA MEMBER FACILITY SERVICES

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
St. Helena Old City Hall/Public Works	6142487	1572 Railroad Avenue	Commercial Garbage Service	4 Yard Front Load Bin	1	Emptied once per week	4
			Commercial Recycling Service	96-gallon	3	Emptied once per week	1.43
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						Recycling (Diversion) Rate	32%

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
St. Helena Old Police/Fire Depart.	6142467	1480 Main Street	Commercial Garbage Service	4 Yard Front Load Bin	1	Emptied twice per week	8
			Commercial Recycling Service	96-gallon	8	Emptied once per week	3.80
			Commercial Organics Service	96-gallon	2	Emptied once per week	0.48
			Commercial Food Scraps Service	64-gallon	1	Emptied once per week	0.32
						Recycling (Diversion) Rate	53%

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
St. Helena Rec Dept.	6142483	1574 Railroad Ave	Commercial Garbage Service	96-gallon	1	Emptied once per week	0.48
			Commercial Recycling Service	96-gallon	1	Emptied once per week	0.48
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						Recycling (Diversion) Rate	67%

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
St. Helena Library	6142468	1492 Library Lane	Commercial Garbage Service	2 Yard Front Load Bin	1	Emptied once per week	2
			Commercial Recycling Service	96-gallon	3	Emptied once per week	1.43
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						Recycling (Diversion) Rate	49%

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards/ Tons
St. Helena Corp Yard	6142464	1405 Charter Oak	Commercial Garbage Service	10-Yard Roll-off Garbage	1	Emptied seven times in Q3	Total Tons in Q3: 62.04
	6142464	1406 Charter Oak	Commercial Garbage Service	20-Yard Roll-off Garbage	1	Emptied six times in Q3	Total Tons in Q3: 20.71
	6142464	1405 Charter Oak	Commercial Garbage Service	30-Yard Roll-off Garbage	1	Emptied four times in Q3	Total Tons in Q3: 17.36
	6142466	1405 Charter Oak	Commercial Garbage Service	2 Yard Front Load Bin	1	Emptied twice per week	4
	03-6824	1088 College Ave	Commercial Garbage Service	10-Yard Roll-off Dirt/Rock	2	Emptied zero times in Q3	0.00
	6142466	1405 Charter Oak	Commercial Recycling Service	96-gallon	3	Emptied once per week	1.43
	6142466	1405 Charter Oak	Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						Recycling (Diversion) Rate	27%

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Crane Park	6142481	360 Crane Ave	Commercial Garbage Service	20 Yard Roll-off Garbage	1	Emptied once in Q3	Total Tons in Q3: 1.73
	6142465	360 Crane Ave	Commercial Garbage Service	6 Yard Front Load Bin	1	Emptied three per week	18
	6142465	360 Crane Ave	Commercial Recycling Service	4 Yard Front Load Bin	1	Emptied once per week	4
			Commercial Organics Service	No Service	0		0
						Recycling (Diversion) Rate	33%

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Waste Water Treatment Plant	6142471	254 S St. Helena Hwy	Commercial Garbage Service	96-gallon	1	Emptied once per week	0.48
			Commercial Recycling Service	96-gallon	2	Emptied once per week	0.95
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
							Recycling (Diversion) Rate

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards/Tons
Water Treatment Plant	6142505	410 Crystal Springs Road	Commercial Garbage Service	20 Yard Roll-off Garbage	1	No empties in Q3	
	6142491	410 Crystal Springs Road	Commercial Garbage Service	4 Yard Front Load Bin	1	Emptied once per week	4
		410 Crystal Springs Road	Commercial Recycling Service	96-gallon	1	Emptied once per week	0.48
		410 Crystal Springs Road	Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						Recycling (Diversion) Rate	21%

Yountville

YOUNTVILLE MEMBER FACILITY SERVICES

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Yountville Community Hall	6142469	6516 Washington Street	Commercial Garbage Service	96-gallon	6	Emptied once per week	2.85
			Commercial Recycling Service	4 Yard Front Load Bin	1	Emptied once per week	4
			Commercial Food Scraps Service	64-gallon	2	Emptied once per week	0.63
						Recycling (Diversion) Rate	62%

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards/Tons
Waste Water Treatment	6142473	7501 Solano Avenue	Commercial Garbage Service	2 Yard Front Load Bin	1	Emptied once per week	2
	6142477	7501 Solano Avenue	Commercial Garbage Service	20 Yard Roll-off Garbage	1	Emptied four times in Q3	Total Tons in Q3: 13.72
	6142473	7501 Solano Avenue	Commercial Recycling Service	6 Yard Front Load Bin Recycle	1	Emptied once per week	6.00
	6142477	7501 Solano Avenue	Commercial Organics Service	20 Yard Roll-off Greenwaste	1	No empties in Q3	
	6142477	7501 Solano Avenue	Commercial Organics Service	30 Yard Roll-off Greenwaste	1	Emptied three times in Q3	Total Tons in Q3: 12.86
						Recycling (Diversion) Rate	20%

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Yountville Town Hall	6142495	6550 Yount Street	Commercial Garbage Service	96-gallon	2	Emptied once per week	0.96
			Commercial Recycling Service	96-gallon	2	Emptied once per week	0.96
			Commercial Organics Service	No service	0		
						Recycling (Diversion) Rate	60%

Napa County

Napa County Member Facilities

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards/Tons
Napa County Roads Department	6142480	7292 S Silverado Trail	Commercial Garbage Service	40 Yard Roll-off Garbage	1	Emptied one time in Q3	Total Tons in Q3: 2.93
	6142490	7294 Silverado Trail	Commercial Garbage Service	40 Yard Roll-off Garbage	1	No empties in Q3	
	6142480	7292 S Silverado Trail	Commercial Recycling Service	96-gallon	2	Emptied once per week	1.43
	6142480	7292 S Silverado Trail	Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						Recycling (Diversion) Rate	100%

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Napa County Public Works	6142482	2446 Stagecoach Canyon	Commercial Garbage Service	32-gallon	1	Emptied once per week	0.16
			Commercial Recycling Service	96-gallon	1	Emptied once per week	0.48
			Commercial Organics Service	No Service			
						Recycling (Diversion) Rate	75%


Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Calistoga Waste Water Treatment Plant	6142470	1100 Dunaweal Lane	Commercial Garbage Service	2 Yard Front Load Bin Trash	1	Emptied once per week	2
			Commercial Recycling Service	4 Yard Front Load Bin Recycle	1	Emptied once per week	4
			Commercial Organics Service	2 Yard Front Load Bin Compost	1	Emptied once per week	2
						Recycling (Diversion) Rate	75%

Outreach & Education Report

In collaboration with UVWMA, the Company provides education and outreach to the community that helps reach our mutual diversion goals on the path to zero waste. The Company is committed to engaging in and educating the communities we serve to empower them to be part of the solution. Outreach is the most important aspect in reaching these goals. The operations team, customer service, and Community Outreach Coordinators all work together to help all customers have the “right size” service that fits their needs and results in keeping resources out of the landfill and into the right containers. UVDS offers a diverse communications strategy to engage customers to embrace a culture of resource conservation.

The attachments below highlight the various types of outreach provided to the community. To reach the most customers, the Company uses a combination of communication strategies including tabling at community events, giving tours, presentations at sustainability events, social media and direct mailers through bill inserts to customers regularly. Customer questions and driver feedback help guide the messaging content.

FIGURE 1: EXAMPLE SOCIAL MEDIA POSTS & NEWSLETTERS




Upper Valley Disposal & Recycling

Posted by Eva Robledo
Aug 22 · 🌐

Clover Flat Resource Recovery Park is temporarily closed due to the Pickett Fire evacuation.

We're prioritizing safety and will update our customers as soon as it's safe to reopen.


A huge thank you to our brave first responders working tirelessly to protect our community. We're deeply grateful for your courage and dedication.



**CLOVER FLAT
RESOURCE RECOVERY PARK**

Due to the ongoing Pickett Fire and the resulting evacuation orders, Clover Flat Resource Recovery Park is currently closed until further notice.

The safety of our staff, customers, and community is our top priority.



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RESOURCE RECOVERY PARK**

Due to the ongoing Pickett Fire and the resulting evacuation orders, Clover Flat Resource Recovery Park is currently closed until further notice.

The safety of our staff, customers, and community is our top priority.

We will continue to monitor the situation closely and provide updates as soon as we are able to safely resume operations.

Thank you for your understanding and support during this time.



Upper Valley Disposal & Recycling

Posted by Eva Robledo
Aug 27 · 🌐

HOLIDAY REMINDER- LABOR DAY SEPTEMBER 1st 2025

Service will NOT be interrupted for the upcoming Holiday. Service will remain as normal, please be sure to set out your carts on your regular service day.

However, our UVDS office will be closed for the Holiday. We will return to our regular business hours on Tuesday, September 2nd.

Happy Labor Day!



**LABOR DAY
HOLIDAY SCHEDULE**


**SERVICE WILL NOT BE INTERRUPTED.
PLEASE BE SURE TO SETOUT CARTS
ON YOUR REGULAR SERVICE DAY.**

**OUR UVDS OFFICE WILL BE CLOSED ON
MONDAY, SEPTEMBER 1st**

Please call our office for any questions at (707)963-7988

Please leave 3 FEET between carts and vehicles. Cart lids must fully close
Por favor, deje un espacio de 1 metro entre tambos y vehiculos.
Deje la tapadera completamente cerrada.





UPPER VALLEY

Disposal & Recycling


Summer 2023
RESIDENTIAL NEWSLETTER
(707) 863-7968
WWW.UVDS.COM

Safe Disposal Tips for Hazardous Waste

As temperatures rise, so does the risk of hot loads—fires can ignite inside garbage trucks due to improperly discarded hazardous materials. Lithium batteries, oily rags, partially empty cans of paint, hot ashes, and propane tanks can spark dangerous fires, putting crews and equipment at risk.

To prevent this:

- Never dispose of batteries or electronics in regular trash—take them to designated drop-off sites. Or, call our office to schedule a bulky item pickup!
- Let oily rags dry completely before disposal or store them in a sealed metal container.
- Avoid pouring chemicals down drains or in trash bins—use local hazardous waste collection programs.
- Properly dispose of propane tanks and aerosol cans at approved locations.
- When disposing of hot ashes, let them cool completely in a metal container for at least 48 hours before placing them in the trash. Never dispose of ashes in plastic bags or directly in bins, as lingering embers can reignite.
- Disposal information for household hazardous wastes, including temporary disposal events conducted up valley, can be found at countyofhupa.org/hazwaste




RATE ADJUSTMENT

As part of a three year process to modernize and improve collection and facility operations, the June 2023 rate setting process established and approved a 2.69% rate increase, effective July 1st, 2025.

FLIP THE LID

State law requires residents and businesses place compostable and recyclable materials in the appropriate carts and bins. It also requires that we periodically inspect customer carts and bins. During our inspections, we'll check garbage, recycling, and compost carts and bins to see whether customers are placing the correct materials into them. YOU MAY SEE OUR STAFF conducting these "flip-the-lid" inspections in your neighborhood beginning in July. If we note any contamination problems, we'll let you know, and provide educational information to make things clear.



Split-Body Trucks: Smarter Waste Collection

Ever seen one of our trucks collecting two types of waste at once? That's a split-body truck—designed with two separate compartments to keep waste streams apart.

By handling recyclables and general refuse or organic waste and general refuse in one trip, these trucks cut fuel use, reduce collection time, and lower emissions, making waste management more efficient and eco-friendly.

Upcoming Holidays

7/4/25: JULY 4th - ONLY FRIDAY PICKUPS WILL BE DELAYED. FRIDAY PICKUP WILL BE ON SATURDAY

9/1/25: LABOR DAY- COLLECTION WILL NOT BE AFFECTED. SET OUT YOUR CARTS ON YOUR REGULAR SERVICE DAY.

Waste Collection Reminders

- Keep recyclables loose—no bags allowed
- Compost all food scraps- NO LIQUIDS IN THE GREEN BIN, SOLID FOODS ONLY
- Break down cardboard boxes before placing them in the cart
- Space carts at least 3 feet apart from each other and objects on collection day



UPPER VALLEY

Disposal & Recycling

Summer 2023
COMMERCIAL NEWSLETTER
(707) 863-7968
WWW.UVDS.COM

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KEEP YOUR EVENT CLEAN & GREEN

Hosting an event this summer? Let UVDS help you keep it clean and green! We provide carts and bins to ensure proper waste separation, preventing contamination and promoting sustainability. Contact our office today for a quote and make your event eco-friendly with ease!

RATE ADJUSTMENT

As part of a three year process to modernize and improve collection and facility operations, the June 2023 rate setting process established and approved a 2.69% rate increase, effective July 1st, 2025.

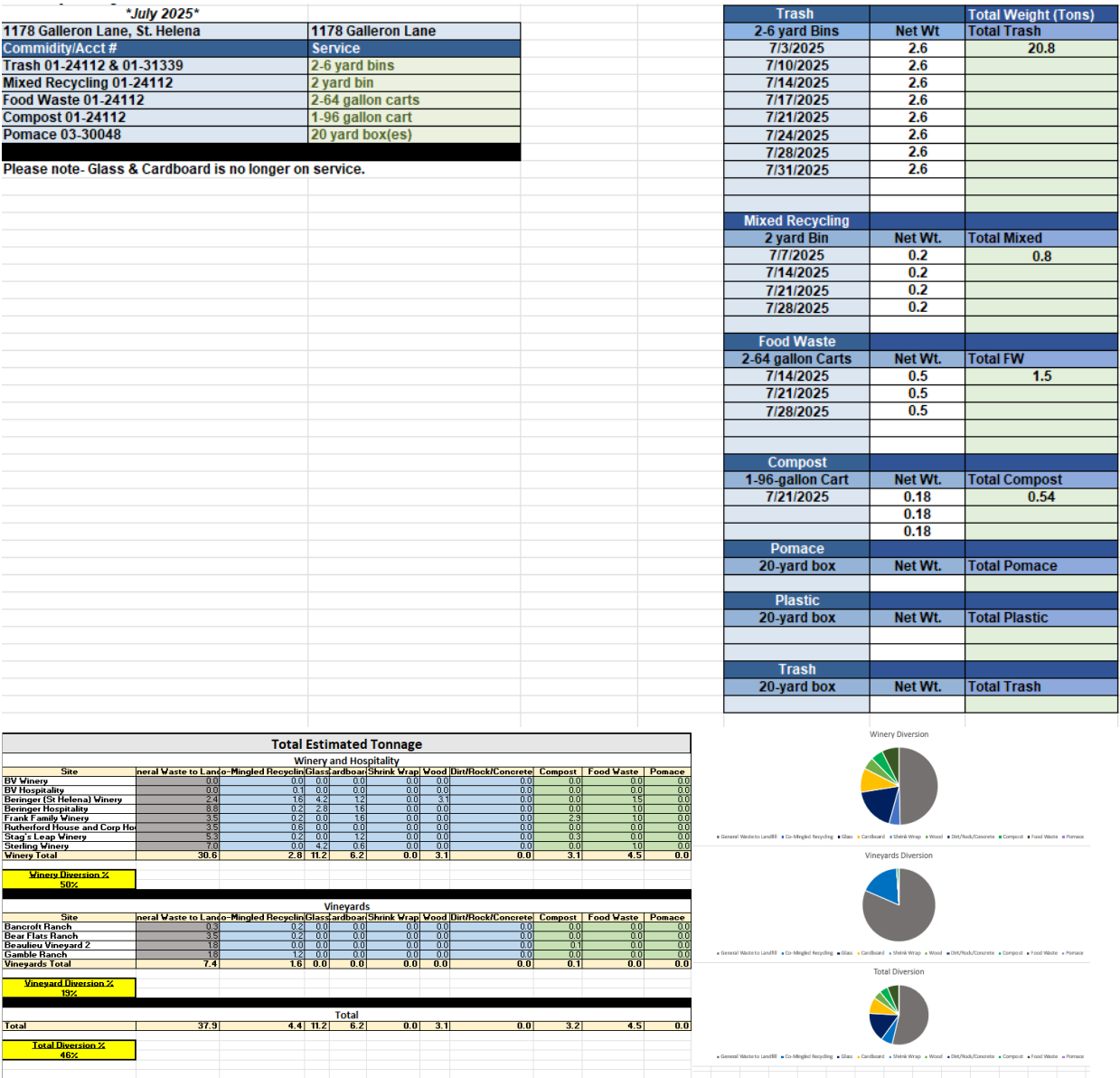
Keep Liquids Out of Food Waste Carts

- Strain all food and other compostable products of all liquid before disposing in your food waste cart. For instance, any leafy vegetables, fruits, and greasy meats should not be placed directly in the food waste cart if they have juices that can be strained first.
- Do not put any sauces, soups, or salads directly into the food waste cart. This material should go down your sink/drain or into your garbage.
- Place all food scraps in BPI compostable bags and/or paper bags.
- Wrap food items in paper towel or unlined paper (like newspaper) to absorb the juices/liquids.
- Place cardboard into the container throughout the week to separate loads of food waste



SOLID FOODS ONLY!

FIGURE 2: DIVERSION REPORT (COMMERCIAL)



Outreach Events July 1, 2025 – September 30, 2025

- July 1st 2025: Zinfandel Lane Cart Tagging (No Carts in the Bike Lane)
- July 2nd 2025: Opus One Wellness Fair
- July 7th-July 17th 2025: Residential Lid Flips
- July 18th 2025: St. Helena Farmers Market
- July 21st 2025: Charles Krug Roll Off Audit at CFL
- July 24th 2025: Opus One Houskeeping Training (spanish)
- July 29th 2025: Bothe Recycling Activity
- August 1st 2025: Napa County Farmworker Housing Center Site Visit
- August 8th 2025: Tres Sabores Winery Waste Training
- August 11th 2025: Rutherford Hill Winery Waste Training
- August 14th 2025: Opus One Vineyard Crew Waste Training
- August 15th 2025: Grigch Hills Waste Training
- August 18th 2025: Grigch Hills Waste Training (Spanish)
- August 22nd 2025: Inglenook Waste Training
- September 4th 2025: CIA Faculty Waste Training
- September 5th 2025: St. Helena Farmers Market
- September 7th-25th 2025: Commercial Lid Flips

State Recycling Laws

There are several laws that mandate recycling for commercial customers. The three most relevant laws are summarized below.

1. AB 341 (Chesbro) Mandatory Commercial Recycling Collection enacted in 2012, requires commercial businesses that generate four or more cubic yards of garbage per week and multifamily dwellings with 5 or more units to recycle. Generators are not mandated to subscribe to a service; they may self-haul or donate recyclable materials. This law mandates education, outreach, monitoring and reporting of compliance with the law; however, there are no penalties for non-compliance.
2. AB 1826 (Chesbro) Mandatory Organic Recycling Collection, enacted in 2016, requires commercial businesses and multifamily dwellings with 5 or more units to recycle organic waste (yard waste, non-treated wood waste, food waste and food soiled papers). Generators are not mandated to subscribe to a service; they may self-haul materials to an organics processing facility or compost limited amounts of materials on site. In 2020, the requirement dropped to 2 cubic yards combined with solid waste from 4 cubic yards. This law mandates education, outreach, monitoring and reporting of compliance with the law; however, there are no penalties for non-compliance.
3. SB 1383 (Lara) Short Lived Climate Pollutants: Organics Waste Methane Emissions Reductions was signed into law in 2016 and went into effect January 1, 2022. This law sets two targets for the State:
 - 1) To reduce organic waste disposal by 50% by 2020 and 75% by 2025
 - 2) To rescue at least 20% of currently disposed surplus food for people to eat.

This law mandates education, outreach, monitoring and reporting of compliance with the law. However, unlike the previous two laws, this law includes enforcement and penalties for jurisdictions, processors/facilities, and generators and includes residential customers.