

Application for Appointment to Board, Commission, Committee, Task Force or Position

Applicants appointed by the Board of Supervisors will be required to take an oath of office. All applications will be kept on file for one year from the date of application.

Public Records Act

Applications are public records that are subject to disclosure under the California Public Records Act. Information provided by the applicant is not regarded as confidential except for the addresses and phone numbers of references and the applicant's personal information including home and work addresses, phone numbers and email address.

Form 700 Conflict of Interest Code
[California Fair Political Practices Website](#)

Please note that appointees may be required by state law and county conflict of interest code to file financial disclosure statements.

Which Boards would you like to apply for?

Napa County Veterans Commission: Submitted

Category of Membership for Which You Are Applying

Board Member

Profile

Julia

M

Hagen

First Name

Middle Initial

Last Name

Email Address

Home Address

Suite or Apt

Napa

CA

94558

City

State

Postal Code

Which supervisorial district do you reside in? *

☒ District 3

To find your supervisorial district go to <https://www.countyofnapa.org/2051/Find-my-supervisor-and-district> and enter your address.

Primary Phone

Surefox North America
Employer

Program Manager
Job Title

Boutique Security Manager
Occupation

Education/Experience

College - University of Arizona - Bachelors United States Army - 2008-2013, Honorable Discharge, final rank of E-5 (Promotable) Trade School - Gemological Institute of America (Certificates in CAD and Colored Stone and Diamond Grading) Contracting - 2018 - One year of Mobile Security (Kabul) and Supervisory Experience (Jalalabad) Executive Protection - Dec 2018- June 2020 Provided protection to a HNW family in the Bay Area and Abroad during their travels Management - Nov 2020 - Current - Provides management oversight of residential and uniform security to several clients across the United States and Canada. Manages contract renewals, expansions and continued staffing support.

Name and occupation of spouse within the last 12 months, if married. (For conflict of Interest purposes)

Resume

[CV_Hagen.docx.pdf](#)

Upload a Resume

Letter of Recommendation or Supplemental Attachments

Professional or occupational license, date of issue, and expiration including status

References: Provide names and phone numbers of 3 individuals who are familiar with your background.

Eduard Moreno - () Tina Beekman - () Charles Kim - ()

Community Participation

Please explain your reasons for wishing to serve and, in your opinion, how you feel you could contribute.

As a Veteran I love connecting with people that have a similar background. I work for a company that is over %50 Veteran and I truly embrace the bond of our shared love of protecting our rights. I also enjoy supporting those that are affiliated, whether it is family members or those that supported our troops overseas. As a silversmith, I have made countless memorial bracelets for wives, children, friends and battle buddies commemorating those that gave their lives for our Country. I also spearheaded a fundraiser to bring my Afghani Driver/Interpreter to America, it took 2 years but he and his family made it to Salt Lake City in November of 2023. I feel like my understanding of the community, the nuances of each persons journey within the military and my empathy for the various effects that serving can have will enable me to serve our community in an effective and considerate way.

Nature of activity and community location

Other County Board/Commission/Committee on Which You Serve/Have Served

None

Public Actions that may impact Credit Rating (List all court or other public administration actions impacting your credit rating within the past ten (10) years)

None

Electronic Signature Agreement

I meet the criteria required to serve in this position.

☒ Yes ☐ No

I declare under penalty of perjury that the foregoing is true and correct.

☒ Yes ☐ No

Please Agree with the Following Statement

By checking the "I agree" box below, you agree and acknowledge that 1) your application will not be signed in the sense of a traditional paper document, 2) by signing in this alternate manner, you authorize your electronic signature to be valid and binding upon you to the same force and effect as a handwritten signature, and 3) you may still be required to provide a traditional signature at a later date.

☒ I Agree

Electronic Signature (First M. Last)

Julia M Hagen

Date

15 Jan 2024

PROFESSIONAL SUMMARY

Detail-oriented agent with long record of executive protection and law enforcement success for corporate, private and military organizations

Highly effective and exceptionally qualified security professional with deep dive experience in Program Management, VIP protection, travel security logistics, advance site security, personnel oversight, policy and protocol development and implementation. Recognized for revitalizing operations, building impactful stakeholder relationships and influencing diverse work environments. Critical thinker who champions innovative solutions to integrate best practices, drive continuous improvement, and mitigate risks. Superb communicator who assesses complex information and generates key insights to inform strategic plans.

- Executive Protection
- Non-Intrusive Security Measures
- Multi-Environment Security Planning

CORE COMPETENCIES

- Team Leadership
- Personnel Development
- Cross-Functional Collaboration
- Client Relations
- Information Synthesis
- Problem Solving

PROFESSIONAL EXPERIENCE

SUREFOX CONSULTING LLC, SAN FRANCISCO, CA, OCTOBER 2023 TO CURRENT

PROGRAM MANAGER

- Maintain scheduling and staffing for a range of clients throughout the United States and Canada
- Establish and maintain excellent working relationships with clients, colleagues, senior management and other stakeholders.
- Provide RFIs to new and existing Clients, Produce SOWs, track KPIs and ensure profitability of Programs
- Manage and coordinate any changes to Surefox posture directed by client
- Maintain quality control on all assigned operations
- Audit time and attendance on all assigned operations
- Manage billing and invoicing of subcontractors and clients

SUREFOX CONSULTING LLC, SAN FRANCISCO, CA, JANUARY 2022 TO CURRENT

ASSISTANT PROGRAM MANAGER

- Maintain scheduling and staffing for a range of clients throughout the United States
- Establish and maintain excellent working relationships with client, colleagues, senior management and other stakeholders.
- Provide support to Program Manager in all operational and developmental capacities as required
- Manage and coordinate any changes to Surefox posture, disseminate any information received from Program Manager
- Maintain quality control on all assigned operations
- Audit time and attendance on all assigned operations

SUREFOX CONSULTING LLC, MOUNTAIN VIEW, CA, DECEMBER 2018 TO MAY 2021

EXECUTIVE PROTECTION

- Ensure full protection and security for a Fortune 11 CEO and his family at home and during global travels, while delivering courteous interactions with the public to align with client's kind personality and company profile.
- Deploy non-intrusive but effective measures to safeguard client and his family while allowing them to live their lives as normally as possible.
- Establish and maintain excellent working relationships with client, colleagues, senior management and other stakeholders.
- Employ strong problem resolution and independent planning skills.
- Anticipate, assess and manage situations that create a risk of harm to client.
- Cultivate productive relationships with local, state and federal agencies.
- Develop and implement complete security and logistical plans for domestic and international travel.

GARDAWORLD, JALALABAD, AFG, JULY 2018 TO NOVEMBER 2018

GUARD SHIFT SUPERVISOR

- Oversaw operations of 13 Towers and four CROW systems on the perimeter of the Jalalabad Airfield, with each tower manned 24/7 with two personnel.
- Managed 55 contractors from Eastern Europe, Great Britain, Uganda and the United States.
- Charted success course for the improvement of Airfield safety and work life quality by developing and implementing daily operating procedures.
- Revitalized and reinforced Towers that had been left in disrepair and without proper policies and maintenance procedures, by improving the structural integrity of the towers and the munitions used for defense in collaboration with two shift leaders.

GARDAWORLD, KABUL AFG, JANUARY 2018 TO JUNE 2018

MOBILE SECURITY TEAM LEADER, FEBRUARY 2018 TO JUNE 2018

- Spearheaded security and protected PAE personnel during movements in the International Zone and throughout the city of Kabul, as well as during missions to AIBA (Afghan International Bar Association), Ministry of Justice, Supreme Court, FIAT House, Pol-I-Charki Prison and other venues in the Kabul area.
- Utilized Personal Tracking Devices, Vehicle Tracking Devices, comms to the Embassy RSO, and continued communications with the TOC while moving and while on venue to ensure full security in Kabul.

STATIC SECURITY, JANUARY 2018 TO FEBRUARY 2018

- Served as tower guard, vehicle gate guard and in the badging office at an Annex compound in the Embassy footprint of Kabul, ensuring personnel entering compound were cleared.
- Recognized for superior performance in this role and quickly given the opportunity to move up into the mobile team.

JULIA HAGEN JEWELRY, CITY, STATE, MAY 2016 TO DECEMBER 2017

OWNER/FREELANCE JEWELER

- Leveraged knowledge of one-of-a-kind CAD jewelry production techniques learned as a student at the Gemological Institute to produce jewelry using local and international resources.
- Adhered to the strictest standards of the most reputed grading organization in the world based on education in New York about grading colored stones and Diamonds.
- Learned about the geological creation process of precious stones, the mining process, fair trade practices, cutting stones and ultimately the grading process.

BOURBON AND BAKER, MANHATTAN, KS, OCTOBER 2013 TO MAY 2014

BARTENDER

- Generated clean, high-quality bar operations as one of the original bartenders, refining the process to ensure customer satisfaction.
- Collaborated with colleagues to create cocktails for the menu.
- Trained new staff in all aspects of the beverage program.
- Was attending the University of Kansas at this time.

UNITED STATES ARMY, SEOUL, SOUTH KOREA, FEBRUARY 2012 TO APRIL 2013

LAW ENFORCEMENT

- Performed essential security functions in the protective service of two different Four Star Generals, with responsibilities including local and international advance site security and main body security for the detail.
- Provided exceptional protective service for General and his family on more than 600 missions CONUS and OCONUS.
- Played key security role in missions involving foreign and U.S. dignitaries, including: The Honorable (Ret.) Secretary of Defense Gates, The Honorable Secretary of Defense Leon E. Panetta, Chairman of the Joint Chiefs of Staff General Martin E. Dempsey, United States Ambassador (Ret.) to Korea Kathleen Stephens and the acting United States Ambassador to Korea Sung Kim.

- Previously served as a driver for the Battalion Commander and Sergeant Major before attending PSOTP (Protective Service Operations Training Program) at the Federal Law Enforcement Training Center in Gynco, GA.
- Attended Basic Training and Military Specialty training for Military Police in Fort Leonardwood, MO in 2008.

PREVIOUS EXPERIENCE

CNC/UNC/USFK COMMANDERS DETAIL, YONGSAN SEOUL SOUTH KOREA, 2009 TO 2012 | **PROTECTIVE SERVICE DETAIL**
UNITED STATES ARMY, 2008 TO 2013 | **E5-SGT**

EDUCATION AND CREDENTIALS

KANSAS PHYSICAL SECURITY OFFICER ACADEMY, 2012

MODERN ARMY COMBATIVES LEVEL 1 AND 2, 2011 AND 2012
Fort Riley, Kansas

SECURITY DRIVING COURSE AND UNIMPROVED/OFF ROAD COURSE 1, 2010
BSR Summit Point West Virginia

PROTECTIVE SERVICE OPERATIONS TRAINING PROGRAM, 2010
Federal Law Enforcement Training Center, Glynco, Georgia

WIGHTMAN US ARMY LEADERSHIP ACADEMY, 2010

REID INTERVIEW AND INTERROGATION TECHNIQUES 1, 2009
Seoul, South Korea

THE US MILITARY POLICE ACADEMY, 2009
Fort Leonard Wood, Missouri

BACHELOR OF ARTS-GENERAL STUDIES 2008
University of Arizona, Tucson, AZ

ADDITIONAL EDUCATION

*Advanced Education in VIP protection and protection logistics/protocol.-
Experience in planning joint functions with Secret Service, Civilian Police Agencies, Pentagon Police,
Foreign Police Agencies, Korean Secret Service, Homeland Security, as well as Air Force, Marine and
Navy counterparts.*

CERTIFICATIONS AND CREDENTIALS

- United States Army Military Police Diploma, 2008
- Protective Service Operations Training Program Certificate, 2010
- BSR Off Road Course, Security Driving and Vehicle Commandeering Course Certificate, 2010
- Reid Technique of Interviewing and Interrogation Level 1 Certificate, 2009
- TCCC Medical Training- Surefox
- Epinephrine Injection Certified (Child and Adult)- Surefox
- CPR/AED Certified (Child and Adult) -AHA
- BSIS Guard Card Holder- California
- BSIS Open Carry In Progress- California
- CCW Holder -Arizona
- CCW-California in Progress
- Google Project Management- In Progress Complete 2021

ADDITIONAL INFORMATION

Technical Proficiencies: Windows, Mac OS, Microsoft Office Suite, PhotoShop, LightRoom, Matrix, Rhino

Interests: Weight Lifting, Hiking, Scuba Diving (certified Open Water Diver), Silver Smithing, Reading