# NAPA COUNTY AGREEMENT NO. 240188B AMENDMENT NO. 3

THIS AMI	ENDMENT NO. 3 TO AGREEMENT NO. 240188B is effective as of the day
of	2025, by and between NAPA COUNTY, a political subdivision of the
State of Cal	ifornia, hereinafter referred to as "COUNTY" and CRESTWOOD BEHAVIORAL
HEALTH,	INC., whose mailing address is 520 Capitol Mall #800, Sacramento, CA 95814,
hereinafter	referred to as "CONTRACTOR." COUNTY and CONTRACTOR may be referred to
below colle	ctively as "Parties" and individually as "Party."

# **RECITALS**

WHEREAS, on or about November 1, 2023, COUNTY and CONTRACTOR entered into Napa County Agreement No. 240188B (hereinafter referred to as "Agreement") for CONTRACTOR to provide mobile mental health crisis services; and

**WHEREAS**, on or about November 1, 2023, the Parties amended the Agreement to replace Exhibit B with Exhibit B-1 (Compensation and Payment Schedule); and

WHEREAS, on or about December 1, 2024, the Parties amended the Agreement to increase the contract maximum, replace Exhibit A with Exhibit A-1 (Scope of Work), and replace Exhibit B-1 with Exhibit B-2 (Compensation and Payment Schedule); and

**WHEREAS**, as of the effective date of this Amendment No. 3, the Parties wish to amend the Agreement to increase the contract maximum, replace Exhibit A-1 with Exhibit A-2 (Scope of Work), and replace Exhibit B-2 with Exhibit B-3 (Compensation and Payment Schedule) in order to reflect operational changes.

# **TERMS**

**NOW, THEREFORE**, for good and valuable consideration, the adequacy and receipt of which are hereby acknowledged, the Parties amend the Agreement as follows:

- 1. The maximum amount of payment on Page 1 of the Agreement shall be **One Million Five Hundred Two Thousand Seventy-Nine Dollars (\$1,502,079)** of which **Three Hundred Four Thousand Fifty-One Dollars (\$304,051)** is increased by virtue of this Amendment No. 3; provided, however, that such amounts shall not be construed as guaranteed sums, and compensation shall be based upon services actually rendered and expenses actually incurred.
- 2. Exhibit A-1 is hereby replaced with "Exhibit A-2" attached hereto and incorporated by reference as set forth herein, and all references in the Agreement to Exhibit "A-1" shall refer to "Exhibit A-2" commencing as of the effective date of this Amendment No. 3.

- 3. Exhibit B-2 is hereby replaced with "Exhibit B-3" attached hereto and incorporated by reference as set forth herein, and all references in the Agreement to Exhibit "B-2" shall refer to "Exhibit B-3" commencing as of the effective date of this Amendment No. 3.
- 4. Except as provided above, the terms and conditions of the Agreement shall remain in full force and effect as originally approved and last amended.

**IN WITNESS WHEREOF**, the Parties hereto have executed this Amendment No. 3 to Napa County Agreement No. 240188B as of the first date written above.

CRESTWOOD BEHAVIORAL HEALTH, INC.

By Marentler
ELENA MASHKEVICH
Executive Director of Contracts

"CONTRACTOR"

NAPA COUNTY, a political subdivision of the State of California

By \_\_\_\_\_ ANNE COTTRELL, Chair of the Board of Supervisors

"COUNTY"

APPROVED AS TO FORM	APPROVED BY THE NAPA COUNTY	ATTEST: NEHA HOSKINS
Office of County Counsel	BOARD OF SUPERVISORS	Clerk of the Board of Supervisors
By: <u>Jo Ann Iwasaki Parker</u> Deputy County Counsel by e-sign	Date:Processed By:	By:
Date: November 26, 2025	Deputy Clerk of the Board	

# EXHIBIT A-2 SCOPE OF WORK

# Upon Approval through June 30, 2026 (and each subsequent automatic renewal)

#### I. Overview

Crestwood Behavioral Health's Mobile Response Team (MRT) provides crisis services during identified after hours, weekends, and holidays as part of a 24-hour crisis response continuum of care, in tandem with COUNTY operated hours. The program model used to administer these services is based on the National Guidelines for Crisis Response and Stabilization and include: 1) crisis lines accepting calls and dispatching support based on the assessed need of the caller; 2) mobile crisis teams dispatched to wherever the need is in the community other than hospital emergency departments; and 3) crisis receiving and stabilization center Napa CSS. Services are for anyone, anywhere, and anytime, which is an expectation based off (California Advancing and Innovating Medi-Cal) CalAIM guidelines and evidence-based practices.

CONTRACTOR's MRT services will supplement and support COUNTY mobile crisis services. Program services are centered on a crisis stabilization model that utilizes evidenced based practices and underscores peer support. For safety and optimal engagement, services are administered using a two-person team that include a clinician and a peer support specialist (PSS).

### II. Background

The CalAIM Mobile Crisis Services benefit ensures that Medi-Cal beneficiaries have access to coordinated crisis care 24 hours a day, 7 days a week beginning December 31, 2023. Mobile crisis services are designed to provide community-based crisis resolution and reduce unnecessary law enforcement involvement and emergency department utilization while supporting populations. Mobile Crisis Services include screening, assessment, stabilization, de-escalation, follow up and coordination with healthcare services and other supports. Mobile crisis responses are an integral part of California's efforts to strengthen the continuum of community-based care for individuals experiencing a behavioral health crisis. Mobile crisis responses are intended to provide emergency response services to increase the likelihood that behavioral health crises are responded to by behavioral health professionals and reduce reliance on law enforcement and other first responders. A mobile response encounter includes: mobile crisis response, initial face-to-face crisis assessment, crisis planning, follow up check in(s) by the mobile crisis team.

### III. General Requirements for Service Delivery

A. CONTRACTOR shall provide mobile behavioral health services that are person-centered, safe, effective, timely and equitable; supported by friends and the community; promote wellness and recovery; and fully incorporate shared decision-making among consumers, family members and providers with proper consumer consents.

- B. CONTRACTOR shall provide a minimum of one team of two service providers per shift which will include at minimum one Licensed/Registered Mental Health Professional (LPHA).
- C. CONTRACTOR shall ensure that at least one person from MRT maintains active Napa County certification to write and issue WIC 5150/5585 holds in the community.
- D. CONTRACTOR shall provide comprehensive in-person crisis assessments for the following hours: Weekdays: 5:30pm to 8:00am; Weekends 8:00am to 8:00 am (24 hours); COUNTY Holidays and the four-day Winter Recess established as the four business days between December 25<sup>th</sup> and the January 1<sup>st</sup> holidays 8:00am to 8:00am (24 hours).
- E. CONTRACTOR shall use DHCS approved Dispatch Screening Tool provided by the COUNTY to determine mobile crisis response disposition to all calls coming into the mobile crisis line. Response determination can include:
  - 1. In-person response
  - 2. Crisis resolution over the phone
  - 3. Immediate dispatch of first responders
- F. For calls that require an in-person response, CONTRACTOR shall provide the following components of MRT in-person and at a location of the person in crisis or a mutually agreed upon location, and include the following:
  - 1. Initial face to face assessment Face-to-face crisis assessment to evaluate the current status of the beneficiary experiencing the behavioral health crisis with the goal of mitigating any immediate risk of danger to self or others, determining a short-term strategy for restoring stability, and identifying follow-up care, as appropriate.
  - 2. Crisis/Safety Planning: As appropriate during the mobile crisis services encounter, engage the beneficiary and their significant support collateral(s) in a crisis planning process to avert future crises, which may include issuing a WIC 5150/5585 hold.
  - 3. Facilitation of Warm Handoffs: As appropriate, provide warm handoffs and transportation to appropriate settings and providers when additional stabilization and/or treatment services are indicated, including withdrawal management and crisis stabilization center.
  - 4. Provide COUNTY mobile response information regarding any in-person responses and result of in person response for COUNTY follow up.
- G. CONTRACTOR shall utilize DHCS approved Crisis Assessment Tool and DHCS approved Safety/Crisis Planning Tool provided by the COUNTY when responding in-person.
- H. CONTRACTOR shall provide transportation, or arrange for transportation, in a secured vehicle for clients in need of further stabilization.
- I. CONTRACTOR shall respond without law enforcement accompaniment unless the mobile response is determined to be a safety risk to mobile response team.
- J. CONTRACTOR will meet with COUNTY mobile response team two times per day at agreed upon times (8:15am and 9:15pm) to conduct shift change meetings to identify outstanding mobile crisis needs and coordinate follow-up care.
- K. CONTRACTOR shall utilize data tracking tool provided by the COUNTY to track calls

that come into the mobile response line which includes, but is not limited to, response determination, time to response and disposition of response for COUNTY follow up within mandated timelines.

- L. Provide trained interpreters and/or use of COUNTY approved Language Line. Provide informational materials that have been translated to meet the linguistic needs of all mobile crisis consumers. Minors, even if they are family members, shall not be used as interpreters.
- M. CONTRACTOR shall utilize the COUNTY's Electronic Health Record (EHR), through any vendor determined by COUNTY. COUNTY shall provide appropriate training and ongoing support to CONTRACTOR staff utilizing the COUNTY EHR to document inperson mobile responses.
- N. Provide culturally and gender appropriate services, including but not limited to those who identify with the LGBTQIA+ community.

### IV. Goals and Outcomes

- A. CONTRACTOR shall provide mobile response within timeframes outlined by DHCS when an in-person response is indicated.
- B. Individuals will receive crisis services where they are located or at a mutually agreed upon location.
- C. CONTRACTOR will make every reasonable effort to ensure the lowest level of intervention will be provided to a person experiencing a behavioral health crisis and utilize supports and community resources to avoid unnecessary law enforcement involvement or emergency department visits.

# V. Reporting Requirements

Provide, at a minimum, quarterly service reports including, but not limited to:

- Beneficiary demographics
- Crisis Location
- Response Times
- Disposition of encounter
- Professional titles of each team member participating in response
- Use of telehealth
- Transportation provided
- Law enforcement involvement

### VI. Facilities and Service Hours

CONTRACTOR shall provide MRT services the following hours: Weekdays: 5:30pm to 8:00am; Weekends 8:00am to 8:00 am (24 hours); COUNTY Holidays and the four-day Winter Recess established as the four business days between December 25th and the January 1st holidays

8:00am to 8:00am (24 hours). Services are dispatched from 2751 Napa Valley Corporate Drive Napa, CA 94558.

#### **COUNTY Shall:**

- A. Provide CONTACTOR appropriate space sufficient for CONTRACTOR to carry out its duties and meet its obligations under this contract at location and address above.
- B. Train and designate an appropriate number of clinical staff to write and review Welfare and Institution Codes for 5150/5585 holds and monitor the policies and procedures for placing and reviewing.
- C. Train staff on relevant Napa County policies and procedures, compliance requirements on a regular basis.
- D. Provide technical assistance in the form of phone consultations, site visits and meetings to address challenges in implementation and performance of the Contract.
- E. Develop reporting forms not otherwise detailed in this Contract in coordination with CONTRACTOR.

### VII. Eligibility

Residents within the County of Napa regardless of age or location or benefit status are eligible for mobile crisis services. CONTRACTOR to collect client demographic information upon face-to-face contact with individuals.

### VIII. Allowable Services

Service activities will be consistent including but not limited to those outlined in <a href="BHIN 22-011">BHIN 22-013</a>, <a href="BHIN 23-023">BHIN 23-023</a> and any subsequently released BHIN. Mobile crisis services are covered and reimbursable prior to the determination of a mental health or SUD diagnosis, or a determination that the beneficiary meets access criteria for SMHS, DMC and/or DMC-ODS services. Services will be reimbursed by COUNTY and can only be claimed by "encounter" which is inclusive of all mobile crisis services delivered by a mobile crisis team during the response. Medi-Cal reimbursement can only be sought when the beneficiary being served meets all components of the encounter.

# IX. Oversight and Legal Requirements

- A. Ongoing implementation of COUNTY provided Quality Improvement Plan. CONTRACTOR shall maintain, on file at its facility, documentation in the form of minutes and records of all quality assurance, utilization review, and medication monitoring processes. Copies of such documentation must be made available, upon COUNTY request.
- B. Participate in COUNTY utilization review and quality improvement activities.

- C. Notify COUNTY of all incidents or unusual occurrences using the COUNTY Incident Reporting Form in conformance with COUNTY policies and procedures governing such notification.
- D. After submitting a corrective plan to any State licensing and/or accrediting body concerning a sentinel incident/event as defined by the body and/or receiving an order from a State licensing/accrediting authority to address a sentinel event, CONTRACTOR shall provide a summary of such plans and orders to COUNTY, Behavioral Health Provider Services Coordinator.
- E. CONTRACTOR shall adopt and post in a conspicuous place a written policy on patient rights in accordance with Section 70707 of Title 22 of the California Code of Regulations and Section 5325.1 of the California Welfare and Institutions Code and Title 42 of the Code of Federal Regulations.

# Ongoing reconciliation/audit of active key/fob/EHR access list with active roster of CONTRACTOR employees

- A. Bi-weekly, CONTRACTOR will provide a list of current, active CONTRACTOR employees to Operations Administrative Assistant via email, (copying CONTRACTOR Program Director, COUNTY Behavioral Health Utilization Review Coordinator, AST Manager, and AST Senior Systems Analyst). Operations Administrative Assistant will cross-check the list with COUNTY's list of CONTRACTOR employees with fob and key access to ensure that COUNTY list does not contain any employees who are no longer employed by CONTRACTOR. Operations Administrative Assistant will request that COUNTY/AST Senior Systems Analyst do the same check for active CONTRACTOR users of COUNTY EHR users.
- B. If any CONTRACTOR employees are found on COUNTY lists of fob/key/EHR users who do not show up on the list of CONTRACTOR active employees, then Operations Administrative Assistant will contact CONTRACTOR Program Director for more detail. If it is determined that the employee was terminated from CONTRACTOR employment or transferred to a position no longer requiring access, COUNTY Operations Administrative Assistant will initiate the immediate removal of fob, key, and EHR access.
- C. Records pertaining to this reconciliation/audit will be stored electronically by COUNTY. CONTRACTOR clinical staff will not have access to ADS treatment information in COUNTY EHR

### Administrator/Administrator On-Call

A. Designate a Program Administrator during normal COUNTY business hours and an Administrator on call 24/7/365 who shall respond to telephone communications by designated COUNTY staff and Mobile Crisis program staff within 15 minutes by telephone or in person to consult concerning urgent problems and their resolution. The Program

- Administrator or designated representative will meet regularly as required with COUNTY Contract and Clinical Administrative Teams and participate in meetings with the COUNTY as requested.
- B. Meet regularly, on a schedule to be mutually agreed-upon but no less than quarterly, to review the performance of both parties with respect to the Contract, including reviewing service estimates, outcomes, successes, and challenges.

### **Audit Requirements**

- A. CONTRACTOR records may be audited at any time by COUNTY or State/Federal government entities.
- B. CONTRACTOR shall provide COUNTY upon request, with documentation of CONTRACTOR's organizational capacity to conduct internal quality management activities, including chart audits. CONTRACTOR shall provide documentation of the measures in place to assess key quality factors (including appropriateness, efficacy, and effectiveness) and key risks (including client safety and adherence to funding standards). At minimum, CONTRACTOR shall be required to conduct internal case record reviews at least quarterly. CONTRACTOR shall submit timely reports of these internal monitoring activities, as well as reports on quarterly incidents, accidents, and client complaints/grievances as requested by COUNTY.
- C. CONTRACTOR shall provide COUNTY with notification and a summary of any internal audit exceptions, and the specific corrective actions taken to sufficiently reduce the errors that are discovered through CONTRACTOR'S internal audit process. CONTRACTOR shall provide this audit notification and summary to COUNTY in a timely manner as requested by COUNTY.

# X. Staffing and Training Requirements

CONTRACTOR shall adhere to staffing and training requirements as outlined in <u>BHIN 23-023</u> and any subsequently released BHIN. CONTRACTOR will have a minimum of one team of two service providers per shift which will include at minimum one Licensed/Registered Mental Health Professional.

CONTRACTOR shall train and certify all mobile crisis staff in the following areas:

- Required trainings as outlined by DHCS for the Medi-Cal Mobile Crisis Services Benefit
  - o Crisis Intervention and De-escalation Strategies
  - o Harm Reduction Strategies
  - o Delivering Trauma-Informed Care
  - o Conducting a Crisis Assessment
  - o Crisis Safety Plan Development
  - o Crisis Response Strategies for Special Populations
  - o Co-occurring Disorders/Responding to SUD Crises
  - o Delivering Culturally Responsive Crisis Care

### Additional required trainings:

- Naloxone (Narcan) administration
- Emergency and disaster planning and response
- Mandated reporting requirements
- Compliance training related to documentation, claiming, and billing practices

CONTRACTOR shall ensure all staff have access to Narcan for immediate use in the community.

CONTRACTOR shall pre-qualify its personnel by appropriate health, substance use, security and background screenings, including driving record, and will provide results of Medi-Cal Exclusion Screenings to COUNTY upon request. All employees must meet COUNTY standards for Live Scan, Medi-Cal Exclusion screenings, and other appropriate background clearances. CONTRACTOR will supply organizational badges that must be worn at all times while on COUNTY premises or conducting CONTRACTOR business.

### Orientation, Training and Technical Assistance

COUNTY will endeavor to provide CONTRACTOR with training and support in the skills and competencies to (a) conduct, participate in, and sustain the performance levels called for in the contract and (b) conduct the quality management activities called for by the contract.

COUNTY shall provide CONTRACTOR with all applicable standards for the delivery and accurate documentation of services. COUNTY shall make ongoing technical assistance available in the form of direct consultation to the CONTRACTOR upon CONTRACTOR's request to the extent that COUNTY has capacity and capability to provide this assistance. In so doing COUNTY is not relieving CONTRACTOR of its duty to provide training and supervision to its staff or to ensure that its activities comply with applicable regulations and other requirements included in the terms and conditions of this agreement. It is also an expectation that the CONTRACTOR stay current on relevant federal and state regulatory requirements as well as audit protocol guidelines provided by the state on an ongoing basis.

### **Contract Monitoring**

COUNTY shall monitor CONTRACTOR's performance under this agreement to ensure the safety of individuals served, the appropriateness of services provided, their efficacy and effectiveness, and to protect against fiscal disallowances.

COUNTY shall designate a contract monitor who shall monitor CONTRACTOR's performance under this agreement and serve as the primary point of contact regarding this agreement and ongoing service delivery.

# **Monitoring Site Visits**

This agreement contains provisions related to require objective service documentation standards, adherence to clinical standards of care, served individuals' satisfaction levels, treatment outcomes, authorization processes and invoicing. Without limiting those provisions, COUNTY shall have the right to conduct one (1) or more site visits to the CONTRACTOR's place of business to monitor performance under this agreement. COUNTY will normally provide CONTRACTOR with 30 days or more prior written notice of such site visits. This notice shall include:

- A. Monitoring tool(s) that will be utilized.
- B. The preparation required of the CONTRACTOR prior to the monitoring visit.
- C. COUNTY may require the provision of specific information in writing prior to the site visit to expedite the monitoring activities; and
- D. Information to be available for review at the time of the visit, which may include, among other things, client service records, program policies and procedures, proof of licensure or certification, and documentation substantiating staff hours or other costs incurred by CONTRACTOR in providing the services being purchased. COUNTY may require the provision of specific information in writing prior to the site visit to expedite monitoring activities.

As an outcome of the site visit, COUNTY shall provide CONTRACTOR with a preliminary monitoring report for review before it is finalized. This report shall contain a summary of information collected or reviewed; the evaluator's assessment, conclusions, and recommendations; and any requirements or sanctions to be imposed on the CONTRACTOR, such as disallowances, recoupments, or requests for plans of action.

CONTRACTOR will have two (2) weeks to give notice of any disagreement with any of the findings and to present information supporting the provider's position. If appropriate, COUNTY may conduct additional monitoring activities to evaluate the CONTRACTOR's position.

COUNTY shall then finalize and issue its report. If the final report identifies material variations between CONTRACTOR's service activities and the standards required under this agreement, COUNTY may require CONTRACTOR to prepare a written plan of action to address those variations. COUNTY will also have such other remedies as are provided under this agreement.

### **XI.** Requirement Resources

BHIN 22-011

**BHIN 22-013** 

BHIN 23-025

**Training Courses Overview** 

<u>California Department of Health Care Services - DHCS</u> <u>https://www.cms.gov/regulations-and-guidance/legislation/clia</u>

# EXHIBIT B-3 COMPENSATION AND PAYMENT SCHEDULE

**Upon Approval through June 30, 2026** (and each subsequent automatic renewal)

# **Compensation**

COUNTY shall provide CONTRACTOR up to the total annual contract maximum amount of \$1,502,079 for a fully operational Mobile Response Team (MRT).

With the written approval of the Director of COUNTY's Health and Human Services Agency or designee, CONTRACTOR may modify the maximum amount of individual budget items in its final approved budget. The dollar amount of any individual budget item may be reduced without limitation, provided the total dollar amount for all budget items shall remain unchanged, such changes in the budget shall not add a new type of service to the program description, and the administrative cost line item shall remain unchanged. Such changes shall not be effective unless and until notice of consent by Health and Human Services Agency has been given to CONTRACTOR in writing.

MRT Program Budget	Annual Budget
PERSONNEL EXPENSES	
Salaries, Wages	\$913,385
Benefits & Taxes	\$316,196
Total Personnel Expenses	\$1,229,581
OPERATING EXPENDITURES	
Operating Expenses	\$135,946
Total Operating Expenses	\$135,946
Subtotal MRT Budget	\$1,365,527
INDIRECT/ADMINISTRATIVE OVERHEAD (NTE 10% Max)	\$136,552
Total Indirect/Administrative Overhead (NTE 10% Max)	\$136,552
TOTAL MRT PROGRAM BUDGET	\$1,502,079

### Financial Reporting/Invoicing

CONTRACTOR shall submit valid and accurate *Monthly* itemized invoices to <a href="mailto:BHInvoices@countyofnapa.org">BHInvoices@countyofnapa.org</a> by the *15th of each month* for all contract services provided in the preceding *month*. CONTRACTOR shall submit invoice on agency letterhead with total amount due based on actual costs incurred and service month and year to <a href="mailto:BHInvoices@countyofnapa.org">BHInvoices@countyofnapa.org</a>.

Validity and accuracy of invoice submission is critical to ensure timely payment of invoices for contracted services. Invoices will be paid within 60 days of receipt of invoices that are <u>valid</u>, <u>accurate</u>, <u>and approved</u>. If COUNTY staff requires any invoice follow-up, clarification,

adjustment, or resubmission from CONTRACTOR, the 60-day timeframe for invoice payment resets to the date all outstanding issues are resolved, and the most recently received invoice is confirmed to be valid and accurate.

# **Required Submissions**

- 1. <u>Budget</u>. Fifteen days prior to the beginning of the Fiscal Year, CONTRACTOR shall submit an estimated Budget consistent with the Fiscal Year contract maximum. CONTRACTOR shall include available overall capacity, capacity by classification of services, and availability of services (i.e., 24/7, 5 days/week, 7 days/week, and hours, if applicable). County may also request estimated FTEs, by standardized classification, and identify those providing Direct Client Care. The COUNTY shall supply a revised Budget Template and monthly invoice template which correlates to services, capacity utilization tracking, and standardized FTE professional classification fields.
- 2. <u>Annual Cost Report.</u> COUNTY may require CONTRACTOR to submit an annual cost report, at no additional cost to COUNTY. If a cost report is required, CONTRACTOR will be notified, and the cost report will be due by August 31st following the end of the fiscal year. Failure to submit the cost report timely may result in the suspension of payments until the cost report is received by the COUNTY.

### **Other Limitations Affecting Payments**

CONTRACTOR shall perform services and provide such documentation as required by all applicable State and Federal laws, rules, and regulations, and as described in Exhibit A of this Agreement. Other limitations affecting contract payments include, but are not limited to:

- 1. CONTRACTOR shall provide such documentation as required by COUNTY at any time in order to substantiate its claims for payment. COUNTY may elect to withhold payment for failure by CONTRACTOR to provide such documentation required by COUNTY.
- 2. Contractor's services and claims are subject to any audits conducted by COUNTY, the State of California or federal government, or other auditors. Any resulting audit exception shall be repaid to COUNTY by CONTRACTOR.
- 3. CONTRACTOR shall reimburse COUNTY for disallowances for payment or lost revenues as identified and discovered by the COUNTY that are attributable to CONTRACTOR's failure to perform in accordance with this Agreement, including, but not limited to, CONTRACTOR's insufficient documentation of Medical Necessity or billing errors by CONTRACTOR that preclude COUNTY from claiming the Federal Financial Participation share of Medi-Cal.
- 4. To the extent CONTRACTOR is required to reimburse the COUNTY under this Paragraph, COUNTY may elect to withhold any payments for past services, offset against any payments for future services which CONTRACTOR provides, or demand reimbursement without offset.

5. CONTRACTOR shall pay any penalty or fine assessed against COUNTY arising from CONTRACTOR's failure to comply with all applicable Federal or State Health Care Program Requirements, including, but not limited to any penalties and fines which may be assessed under a Federal or State False Claims Act provision.

CONTRACTOR's failure to comply with this Agreement may lead at any time to withholding of payments and/or a termination of the Agreement based on breach of contract.