Discussion Agenda Napa Stakeholder Interview – (Sector)

August 25, 2023 12:00 PM Pacific Time (US and Canada)

Log-in Information: https://sample.com

Phone Option: Dial by your location • +1 (123) 123-1234 US

- 1. Welcome and Greetings, Introductions
- 2. Background Information
 - a. Interview purpose, process, and planned outcome.
 - b. Common terms (SGMA, GSA, GSP)
 - c. Discussion Questions
 - Tell us a little about you/your organization/entity/personal role in the County.
 - What is your overall picture of water in the County? What brings you to a conversation about groundwater?
 - Tells us about the ways you/your organization/entity have been engaged in Napa County's implementation of SGMA?
 - o Has/how has your engagement changed overtime?
- 3. Communications and Engagement

Discussion Questions

- One of the requirements of SGMA is for community outreach and for GSAs to have and implement a communications and engagement plan. To what extent is this something you are familiar with?
- What are the types of communications, outreach and engagement, related to the Napa GSA's work you have observed?
 - o How effective has it been?
 - What types of "lessons learned" can we draw from the efforts that have occurred so far?
- Thinking about moving forward with implementation of the GSP, in what ways should the approach to communications and engagement evolve?

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Discussion Agenda Napa RCD Interview

 Thinking about communications and engagement approaches in general (not just related to this process or groundwater) what are some examples of outreach approaches you have liked, and why?

- For you and the individuals you engage with, what are the preferred ways of communicating? For example, text messages, emails, websites, mailers, etc.
- What types of informal materials (pamphlets, posters, etc.) would be most useful for you to have?
 - What would you suggest for the audiences you engage with?
- Given there are numerous different languages spoken in Napa County to what extent would it be useful to develop additional materials for outreach and engagement efforts? Which languages should be prioritized?
- What, if anything else, might be needed to support and/or enhance your understanding of the various activities taking place within implementation of the GSP and the communications effort around these activities.

4. Other Process Issues

Discussion Questions

- Thinking about communications and engagement, how should we define success?
- What else should we be thinking and asking about?
- What advice and suggestions are you able to offer as we reach out to others in the County?

5. Closing Thoughts

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