

# Upper Valley Waste Management Agency

Q1 Report January 1 –March 31, 2026



**UPPER VALLEY**  
**DISPOSAL • RECYCLING • COMPOST**

Q1 2026  
Submitted May 1, 2026

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# Upper Valley Waste Management Agency

Q1 Report January 1 – March 31, 2026

## Customer Report

### Number of Customers by Type

The Company used RMO, industry software, for the management of customer account information, routing, and billing. Customers are presently coded as single family residential (1-4 units), commercial businesses or temporary (short term subscriptions for clean-up helpers and debris boxes).

The table below shows the number of customers by type. Mobile home customers who have individual service but do not pay their own bills have been added to the reporting data to help UVWMA meet the requirements for monitoring, outreach, education, and contamination at the generator level for SB 1383.

Q1 2026 MONTHLY AVERAGE CUSTOMER COUNTS

CUSTOMER TYPE	CALISTOGA	ST.HELENA	YOUNTVILLE	COUNTY	TOTAL
Residential	1,692	1,976	909	2,357	6,934
Mobile Home Residents	525	228	225	156	1134
Commercial	172	267	63	554	1056
Temporary	15	9	4	52	80
TOTAL	2,404	2,480	1,201	3,119	9,204

Above is a total of commercial accounts, which is important to distinguish between commercial customers. Many commercial customers have multiple accounts with us at the same address (for example, a customer may have a permanent roll-off account in addition to their normal collection account).

## Services by Customer Type and Program

### Residential Cart Counts and Weekly Service Levels

All residential customers are offered three cart services as part of a “bundled rate.” Included is a gray garbage (landfill) cart, a blue single stream (recycling) cart and a green organics (compost) cart. The quarterly fee is based on the size of the garbage cart. Garbage cart sizes offered are 32, 64, and 96 gallons. Recycling and organics are only offered in the 96-gallon size. Customers may choose to pay additional monthly fees for extra recycling and organics carts. The table below details the cart count in each service area by size and total gallons. Because Residential customers include 1-4 units, the cart counts will not match the customer counts.

#### Q1 2026 RESIDENTIAL SERVICE LEVELS

Residential Weekly Garbage Service										
Q1 2026	Calistoga		St. Helena		Yountville		Napa County		Total All Areas	
CART size	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons
32 gallon	1,524	48,768	1,626	52,032	834	26,688	1,722	55,104	5,706	182,592
64 gallon	120	7,680	273	17,472	54	3,456	425	27,200	872	55,808
96 gallon	51	4,896	84	8,064	17	1,088	252	24,192	404	38,784
Residential Weekly Recycling Service										
Q1 2026	Calistoga		St. Helena		Yountville		County		Total All Areas	
CART size	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons
96 gallon	1,672	160,512	1,978	189,888	871	83,616	2,387	229,152	6,908	663,168
Residential Weekly Organics Service										
Q1 2026	Calistoga		St. Helena		Yountville		County		All Areas	
CART size	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons	# Carts	Total Gallons
96 gallon	1,651	158,496	1,927	184,992	844	81,024	2,422	232,512	6,844	657,024

## Commercial Container Counts, Collection Frequency, Weekly Service Levels

Commercial businesses, including multifamily dwellings with 5 or more units, are offered a variety of container types, sizes, and collection frequency. Collection frequency is the number of days per week the customer has service. Customers who subscribe to cart service for garbage (gray) carts are provided with one single stream recycling (blue) cart and one organic (green) cart at no additional charge. Commercial customers who subscribe to bin service for garbage services are provided with three single stream recycling (blue) carts and one organic (green) cart at no additional charge. Customers may choose to pay additional monthly fees for extra recycling and organics carts. Food scrap carts are offered at no additional charge for those customers with commercial kitchens or large volumes of food waste. The tables below reflect commercial cart and bin service by size and service area and detail permanent and temporary roll-off/compactor service by size, number of empties and total average weekly volume.

### Q1 2026 COMMERCIAL CART SERVICE LEVELS

Calistoga							
Q1 2026	Cart Count	Frequency				Weekly Service Levels	
GARBAGE CART SIZE	Totals	1	2	3	4	Total Gallons	Total Yardage
32 gallon	76	49			27	5,024	25
64 gallon	17	17				1,088	5
96 gallon	173	173				16,608	82
RECYCLING CART SIZE	Totals					Total Gallons	Total Yardage
64 gallon	5	5				320	2
96 gallon	391	391				37,536	186
ORGANICS CART SIZE	Totals					Total Gallons	Total Yardage
96 gallon	169	169				16,224	80
FOOD SCRAPS CART SIZE	Totals					Total Gallons	Total Yardage
64 gallon	82	14	24	44		7,168	35

St. Helena							
Q1 2026	Cart Count	Frequency			Weekly Service Levels		
GARBAGE CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage	
32 gallon	66	66			2,112	10	
64 gallon	24	23	1		1,600	8	
96 gallon	160	156	4		15,744	78	
RECYCLING CART SIZE	Totals				Total Gallons	Total Yardage	
32 gallon	4	4			128	1	
96 gallon	532	532			51,072	253	
ORGANICS CART SIZE	Totals				Total Gallons	Total Yardage	
96 gallon	216	216			20,736	103	
FOOD SCRAPS CART SIZE	Totals				Total Gallons	Total Yardage	
64 gallon	138	36	26	76	20,224	100	

Yountville						
Q1 2026	Cart Count	Frequency			Weekly Service Levels	
GARBAGE CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
32 gallon	2	2			64	0
64 gallon	4	4			256	1
96 gallon	71	71			6,816	34
RECYCLING CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
96 gallon	131	131			12,576	62
ORGANICS CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
96 gallon	86	86			8,256	41
FOOD SCRAPS CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
64 gallon	78	10	15	53	12,736	63

Napa County						
Q1 2026	Cart Count	Frequency			Weekly Service Levels	
GARBAGE CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
32 gallon	31	31			992	5
64 gallon	52	52			3,328	16
96 gallon	139	139			13,344	66
RECYCLING CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
32 gallon	1	1			32	0
96 gallon	715	715			68,640	340
ORGANICS CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
96 gallon	389	389			37,344	185
FOOD SCRAPS CART SIZE	Totals	1	2	3	Total Gallons	Total Yardage
64 gallon	139	96	59	38	20,992	104

Q1 2026 COMMERCIAL BIN SERVICE LEVELS INCLUDING FRONT LOAD COMPACTORS

Calistoga								
Q1 2026		Frequency						
Commercial Garbage Service	Total Bin Count	1	2	3	4	5	6	Total Weekly Yards
2 Yard Front Load Bin Trash	31	25	5	1				76
2 Yard Front Load Compactor Trash*	5		4	1				44
4 Yard Front Load Bin Trash	23	13	7	3				144
6 Yard Front Load Bin Trash	7	3	3	1				72
<i>*compactor compaction rate is 2:1</i>	66							336
Commercial Recycling Services	Total Bin Count	1	2	3	4	5	6	Total Weekly Yards
2 Yard Front Load Bin	2	2						4
4 Yard Front Load Bin	26	11	10	5				184
6 Yard Front Load Bin	8	4	4					72
	36							260
Commercial Organics Service	Total Bin Count							Total Weekly Yards
2 Yard Front Load Bin	1	1						2

St. Helena								
Q1 2026		Frequency						
Commercial Garbage Service	Total Bin Count	1	2	3	4	5	6	Total Weekly Yards
2 Yard Front Load Bin Trash	49	41	6	1	1			120
2 Yard Front Load Compactor Trash*	1		1					8
4 Yard Front Load Bin Trash	40	25	8	5	2			256
6 Yard Front Load Bin Trash	16	9	4	1		1	1	186
<i>*compactor compaction rate is 2:1</i>	106							570
Commercial Recycling Services	Total Bin Count							Total Weekly Yards
2 Yard Front Load Bin	5	4	1					12
4 Yard Front Load Bin	43	25	11	4	3			284
6 Yard Front Load	25	19	3	1	2			216
	73							512
Commercial Organics Service	Total Bin Count							Total Weekly Yards
4 Yard Front Load Bin	3	3						12
6 Yard Front Load	1	1						6
	4							18

Yountville								
Q1 2026	Frequency							
Commercial Garbage Service	Total Bin Count	1	2	3	4	5	6	Total Weekly Yards
2 Yard Front Load Bin Trash	5	5						10
2 Yard Front Load Compactor Trash*	1		1					8
4 Yard Front Load Bin Trash	23	6	7	5		1	4	256
4 Yard Front Load Compactor Trash*	1	1						8
<i>*compactor compaction rate is 2:1</i>	30							282
Commercial Recycling Services	Total Bin Count							Total Weekly Yards
2 Yard Front Load Bin	1			1				12
4 Yard Front Load Bin	25	12	8	3	2			180
6 Yard Front Load	2	1		1				24
	27							216
Commercial Organics Service	Total Bin Count							Total Weekly Yards
No Organics Bin Service	0							0

Napa County								
Q1 2026	Frequency							
Commercial Garbage Service	Total Bin Count	1	2	3	4	5	6	Total Weekly Yards
2 Yard Front Load Bin Trash	67	63	4					142
3.5 Yard Fork Truck Bin Trash	0							0
4 Yard Front Load Bin Trash	84	71	9	3		1		412
6 Yard Front Load Bin Trash	40	34	4	2				288
	191							842
Commercial Recycling Services	Total Bin Count							Total Weekly Yards
2 Yard Front Load Bin	14	14						28
3.5 YD Fork Truck Bin	24	24						84
4 Yard Front Load Bin	138	107	24	6	1			708
6 Yard Front Load	44	26	11	7				414
	220							1,234
Commercial Organics Service	Total Bin Count							Total Weekly Yards
2 Yard Front Load Bin	5	5						10
4 Yard Front Load Bin	11	11						44
6 Yard Front Load	4	4						24
3.5 Yard Front Load	2	2						7

*\*Front Load Compactor compaction rate is 2:1*

Q1 2026 PERMANENT ROLL-OFF AND COMPACTOR SERVICE LEVELS

Calistoga					
Containertype	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Dirt/Rock	10	17	17	1.31	13.08
Roll-off Garbage	20	26	26	2.00	40.00
Roll-off Garbage	30	-	-	-	-
Roll-off Garbage	40	-	-	-	-
Roll-off Organics	20	3	3	0.23	4.62
Roll-off Organics	30	18	18	1.38	41.54
Roll-off Organics	40	2	2	0.15	6.15
Roll-off Recycling	30			-	-
Compactor Garbage*	12	8	8	0.62	22.15
Compactor Recycling*	15	2	2	0.15	6.92

St. Helena					
Containertype	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Garbage	20	49	49	3.77	75.38
Roll-off Garbage	30	12	12	0.92	27.69
Roll-off Garbage	40	9	9	0.69	27.69
Roll-off Recycling	20	35	35	2.69	53.85
Roll-off Recycling	30	4	4	0.31	9.23
Roll-off Recycling	40	4	4	0.31	12.31
Roll-off Organics	20	1	1	0.08	1.54
Roll-off Organics	30	7	7	0.54	16.15
Roll-off Organics	40	6	6	0.46	18.46
Compactor Garbage*	15	-	-	-	-
Compactor Garbage*	16	2	2	0.15	7.38
Compactor Garbage*	20	3	3	0.23	13.85

Yountville					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Garbage	20	2	2	0.15	3.08
Roll-off Garbage	40	6	6	0.46	18.46
Roll-off Organics	20	-	-	-	-
Roll-off Organics	30	14	14	1.08	32.31
Compactor Garbage*	20	9	9	0.69	41.54
Compactor Recycling*	10	10	10	0.77	23.08
Roll-off Recycling	20	3	3	0.23	13.85

Napa County					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Garbage	20	83	83	6.38	127.69
Roll-off Garbage	30	5	5	0.38	11.54
Roll-off Garbage	40	1	1	0.08	3.08
Roll-off Recycling	20	2	2	0.15	3.08
Roll-off Recycling	30	5	5	0.38	11.54
Roll-off Recycling	40	-	-	-	-
Roll-off Organics	20	3	3	0.23	4.62
Roll-off Organics	30	1	1	0.08	2.31
Roll-off Organics	40	5	5	0.38	15.38
Compactor Garbage*	18	-	-	-	-
Compactor Garbage*	20	-	-	-	-
Compactor Garbage*	25	3	3	0.23	17.31
Compactor Recycling*	40	-	-	-	-

*\*Roll-off Compactor compaction rate is 3:1*

Q1 2026 TEMPORARY ROLL-OFF AND COMPACTOR SERVICE LEVELS

Calistoga					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Dirt/Rock	10			-	-
Roll-off Garbage	20	7	7	0.54	10.77
Roll-off Garbage	30	7	7	0.54	16.15
Roll-off Garbage	40	6	6	0.46	18.46
Roll-off Recycling	20	1	1	0.08	1.54
Roll-off Recycling	30	5	5	0.38	11.54
Roll-off Recycling	40	7	7	0.54	21.54
Roll-off Organics	20	5	5	0.38	23.08
Roll-off Organics	30			-	-

St Helena					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Dirt/Rock	10	1	1	0.08	0.77
Roll-off Garbage	20	19	19	1.46	29.23
Roll-off Garbage	30	9	9	0.69	20.77
Roll-off Garbage	40	12	12	0.92	36.92
Roll-off Organics	20	1	1	0.08	1.54
Roll-off Organics	30	1	1	0.08	2.31
Roll-off Recycling	30	1	1	0.08	2.31
Roll-off Recycling	20	6	6	0.46	9.23
Roll-off Recycling	40	5	5	0.38	15.38

Yountville					
Container type	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Dirt/Rock	10	3	3	0.23	2.31
Roll-off Garbage	20	5	5	0.38	7.69
Roll-off Garbage	30	1	1	0.08	2.31
Roll-off Garbage	40	9	9	0.69	27.69
Roll-off Organics	20	19	19	1.46	29.23
Roll-off Recycling	20	1	1	0.08	4.62
Roll-off Organics	30	5	5	0.38	11.54
Roll-off Organics	40	-	-	-	-

Napa County					
Containertype	Size	Count	# Pulls	Avg. Weekly Pulls	Avg. Weekly Yards
Roll-off Dirt/Rock	10	4	4	0.31	3.08
Roll-off Garbage	20	13	13	1.00	20.00
Roll-off Garbage	30	16	16	1.23	36.92
Roll-off Garbage	40	14	14	1.08	43.08
Roll-off Recycling	20	8	8	0.62	12.31
Roll-off Recycling	30	6	6	0.46	13.85
Roll-off Recycling	40	12	12	0.92	36.92
Roll-off Organics	20	10	10	0.77	15.38
Roll-off Organics	30	3	3	0.23	6.92
Roll-off Organics	40	10	10	0.77	30.77

*\*Roll-off Compactor compaction rate is 3:1*

## Customer Service Report

All customer service representatives (CSRs) and dispatchers use special codes in RMO, the customer management software, to document the types of calls, emails, and ACE requests, received from customers. We are continually working on training and process improvements for documentation. Drivers use on board computer tablets to document services completed or skipped using reason codes. They can also enter service notes and pictures of service issues for CSRs to use for customer education and/or informational purposes.

## Customer Interaction Data

During Q1 2026 most customer interactions were service related, or general informational inquiries. Service requests include starts, stops, service changes, service resumes following non-payment suspensions, bulky item collection, e-waste, oil pick up, debris box orders, and cart exchanges. General inquiries primarily involve questions about various services, recycling, and organics programs, updates to billing or service information, rate inquiries, proper disposal of specific items or materials, and landfill inquiries. Landfill inquiries are currently being documented as county residential calls within the General Inquiry category. Billing related interactions include billing questions, assistance with the My Account Portal, collections related calls and emails (including outbound), and payment arrangement requests. Q1 2026 saw a reduction in both Misses and customer complaints.

Corrections were made to the Q1 2025 Payments category. Website-processed payments were inadvertently included in the original totals and have since been removed. Because these transactions do not require staff interaction, their removal resulted in lower totals for this category.

Not every interaction will warrant a note code or work order, and some will have several. In general, the customer service and dispatch departments have continued to make increased efforts to document even minor customer interactions.

### Q1 2026 RESIDENTIAL CUSTOMER INTERACTION DATA

Residential	Calistoga		St. Helena		Yountville		County		Total Calls	
	Q1 2026	Q1 2025	Q1 2026	Q1 2025	Q1 2026	Q1 2025	Q1 2026	Q1 2025	Q1 2026	Q1 2025
<b>Call Data Totals</b>										
<b>Billing</b>	58	54	81	85	27	48	154	155	320	342
<b>Payments</b>	61	95	57	79	14	21	77	148	209	343
<b>Service</b>	256	218	283	181	77	105	355	306	971	810
<b>General Inquiry</b>	118	94	163	106	49	43	372	571	702	814
<b>Misses</b>	34	25	50	64	11	22	101	113	196	224
<b>Complaints</b>	1	2	0	1	0	0	2	6	3	9
<b>Compliments</b>	3	0	1	0	1	1	2	4	7	5
<b>Total Calls</b>	531	488	635	516	179	240	1063	1303	2408	2547

### Q1 2026 COMMERCIAL INTERACTION DATA

Commercial Call Data	Calistoga		St. Helena		Yountville		County		Total Calls	
	Q1 2026	Q1 2025	Q1 2026	Q1 2025	Q1 2026	Q1 2025	Q1 2026	Q1 2025	Q1 2026	Q1 2025
Billing	29	29	46	23	5	23	56	74	136	149
Payments	30	19	28	36	9	21	99	90	166	166
Service	164	129	136	136	49	29	432	339	781	633
General Inquiry	65	33	77	53	32	16	159	119	333	221
Misses	13	21	13	17	8	6	10	10	44	54
Complaints	0	0	0	0	0	0	0	1	0	1
Compliments	0	0	0	2	0	0	0	0	0	2
<b>Total Calls</b>	<b>301</b>	<b>231</b>	<b>300</b>	<b>267</b>	<b>103</b>	<b>95</b>	<b>756</b>	<b>633</b>	<b>1460</b>	<b>1226</b>

## Residential and Commercial Service Requests

New customers are coded as New Service Starts. Customer accounts are closed either at the request of the customer through service cancelation or suspended by the Company due to non-payment (SSNP). Customers who cancel service and restart their accounts at the same service address with the same service name are considered a “New Service Start.” Both service suspension and subsequent service resumes continue to decrease, largely due to proactive and early collection efforts that reduced the number of accounts reaching suspension status.

### Q1 2026 RESIDENTIAL SERVICE REQUESTS

Residential Service Requests	Calistoga	St. Helena	Yountville	Napa County	Q1 2026 Totals	Q1 2025 Totals
New Service Starts	28	46	9	45	128	117
Cancel Service	31	44	12	41	128	132
Suspend Service for Non-payment (SSNP)	9	13	3	22	47	135
Resume Service from SSNP	8	5	3	19	35	86
Service Change	19	16	5	49	89	44
Repair/Replace Cart	20	31	15	54	120	110
Illegal Dumping	0	0	0	0	0	0
Bulky Item	120	90	26	85	321	269
<b>Total</b>	<b>235</b>	<b>245</b>	<b>73</b>	<b>315</b>	<b>868</b>	<b>893</b>

### Q1 2026 COMMERCIAL SERVICE REQUESTS

Commercial Service Requests	Calistoga	St. Helena	Yountville	Napa County	Q1 2026 Totals	Q1 2025 Totals
New Service Starts	3	4	1	5	13	7
Cancel Service	3	5	0	29	37	11
Suspend Service for Non-payment (SSNP)	6	14	1	15	36	44
Resume Service from SSNP	4	7	0	15	26	40
Service Change	12	10	9	43	74	68
Repair/Replace Container at Customer's Request	8	19	5	14	46	51
Illegal Dumping	0	0	0	0	0	0
E-waste	0	2	0	0	2	5
<b>Total</b>	<b>36</b>	<b>61</b>	<b>16</b>	<b>121</b>	<b>234</b>	<b>226</b>

## Summary of Complaints and Misses

The Company tracks customer complaint reports and their resolutions within the RMO system using standardized note codes. Issues that cannot be resolved during the initial customer contact are sent to the appropriate supervisor for follow-up and resolution. Complaints related to property damage and service performance are always reviewed by a supervisor. All codes are date and time stamped. Customer complaints in Q1 are showing a decrease from both this time last year and last quarter.

### COMPLAINT CODES

<b>COMP M</b>	Complaint: Multiple Misses	Reported misses > 1 per month.
<b>COMP N</b>	Complaint: Excessive Noise	Start times outside permitted/contracted hours.
<b>COMP S</b>	Complaint: Service	This may include discourteous behavior as well as any service-related complaint other than noise, property damage or multiple misses.
<b>PROP D</b>	Complaint: Property Damage	Damage to personal property during service.
<b>RATES</b>	Complaint: Rates	Complaints about rates or rate increase.
<b>COMP R</b>	Complaint: Resolution	How the problem was resolved.

### COMPLAINT DATA BY AREA

Complaint Type	Calistoga	St. Helena	Yountville	Napa County	Q1 2026 Totals	Q1 2025 Totals
Complaint: Multiple Misses	0	0	0	1	1	2
Complaint: Excessive Noise	0	0	0	0	0	0
Complaint: Service	0	0	0	1	1	6
Complaint: Property Damage	0	1	0	0	1	0
Complaint: Rates	0	0	0	0	0	2
Total Complaint Calls	0	1	0	2	3	10

All customer reports of missed collection are documented then reviewed against tablet records to determine whether a reason for the miss was recorded in the field. In all instances, containers were serviced by the end of the service week, or customers were provided with the option to set out additional bags at no charge.

Customers are notified of route delays via text message through Drag application; related customer contacts are categorized in the “Not There Yet” category. Overall, reports of missed collection declined in Q1, with verified or “true”, missed collection reduced across all service categories again this quarter.

MISSES COMPLAINT REVIEW

NOTEPAD CODE and REVIEW	Q1 2026 Totals	Q1 2025 Totals
<b>MISSG: Miss Garbage</b>	<b>103</b>	<b>120</b>
MISS	2	4
Serviced	57	47
Not out	19	22
Container blocked	2	0
Access blocked	3	9
Placement	1	0
Gate locked	0	0
Container locked	0	0
Contaminated	0	0
Overweight/Overfull	1	2
Road construction	4	0
Weather related	0	0
Account satus issue	3	16
Not there yet	11	18
Prohibited waste type	0	2
<b>MISSO: Miss Organics</b>	<b>67</b>	<b>78</b>
MISS	3	15
Serviced	17	19
Not out	19	21
Container blocked	0	0
Access blocked	4	4
Placement	3	0
Gate locked	1	0
Container locked	0	0
Contaminated	0	0
Overweight/Overfull	2	2
Road construction	7	0
Weather related	0	1
Account status issue	0	2
Not there yet	10	13
Prohibited waste type	1	1
<b>MISSR: Miss Recycling</b>	<b>70</b>	<b>80</b>
MISS	1	6
Serviced	25	19
Not Out	16	15
Container blocked	0	1
Access blocked	7	8
Placement	0	1
Gate locked	1	1
Container locked	0	0
Contaminated	0	0
Overweight/Overfull	0	2
Road construction	4	0
Weather related	0	0
Account status issue	2	8
Not there yet	14	18
Prohibited waste type	0	1

### Customer Billing Data

With the RMO system, customers may elect to receive paper statements, electronic statements, or both. We have seen a steady decrease in customers receiving paper statements, alongside an increase in customers opting for electronic statements and autopay payments through MyAccount Portal.

*Data for Customers receiving both paper and electronic statements in Q1 2025 is not available, as this option was not introduced in RMO until early 2025. This data has been included beginning in Q2 2025.*

#### QUARTERLY RESIDENTIAL BILLING DATA

<b>Residential Customer Data</b>	<b>Q1 2026 Totals</b>	<b>Q1 2025 Totals</b>
Customers who receive only paper statements	<b>2,859</b>	3,168
Customers who receive only electronic statements	<b>3,010</b>	2,772
Customers who receive both paper and electronic statements	<b>114</b>	*
Customers who have signed up for autopay through MyAccount Portal	<b>3,077</b>	2,905

#### QUARTERLY COMMERCIAL BILLING DATA

<b>Commercial Customer Data</b>	<b>Q1 2026 Totals</b>	<b>Q1 2025 Totals</b>
Customers who receive only paper statements	<b>511</b>	582
Customers who receive only electronic Statements	<b>443</b>	396
Customers who receive both paper and electronic statements	<b>53</b>	*
Customers who have signed up for autopay through MyAccount Portal	<b>375</b>	394

## New & Existing Programs Report

### Paper Cups are now accepted in mixed recycling stream

Since June 2025, Upper Valley Disposal has expanded its recycling program to include all paper cups in the mixed recycling stream. This change represents a positive shift in sustainability efforts across our service area. To ensure proper sorting, customers are asked to remove lids and straws before recycling their cups, as these components must be placed in the trash. In collaboration with the Upper Valley Waste Management Agency (UVWMA), outreach staff have been actively educating both residential and commercial customers about the new guidelines, aiming to boost awareness and encourage environmentally responsible habits throughout the community.

### Participation by Service Program & Customer Type

Overall, participation in all our garbage, single stream recycling, and organics programs has increased for both commercial and residential customers.

#### Q1 2026 COMMERCIAL & RESIDENTIAL PROGRAM PARTICIPATION

<b>Q1 2026 Residential Collection Program Participation</b>	<b>Q1 2025</b>	<b>Q1 2026</b>
Garbage Only	0.08%	0.68%
Garbage + Recycling	6.19%	5.80%
Garbage + Organics	0.78%	0.74%
Garbage + Organics + Recycling	92.95%	92.78%
	100.00%	100.00%
<b>Q1 2026 Commercial Collection Program Participation</b>		
Garbage Only	2.48%	1.89%
Garbage + Recycling	26.89%	19.82%
Garbage + Organics	0.62%	0.60%
Garbage + Organics + Recycling	70.01%	75.30%
Organics + Recycling	N/A	1.89%
Recycling Only	N/A	0.40%
Organics Only	N/A	0.10%
	100%	100%

Two programs are offered for residential customers at no additional charge; bulky item collection and used motor oil & filters collection. Mobile home residents are broken out separately from single family residences in Tables. Because of service area demographics, oil and filter curbside recycling has been historically low and is utilized by a small but reoccurring number of customers.

Commercial customers are offered an e-waste collection program at no additional charge.

**BULKY ITEM/REUSABLE MATERIAL COLLECTION PROGRAM**

Residential Bulky/Reusable Item Collection Program					
Bulky item program		Household items	E-Waste Items	Appliances	Battery Containers
	# Of Participants	# Of Items	# Of Items	# Of Items	# Of Items
<b>Q1 2026</b>	<b>230</b>	<b>330</b>	<b>112</b>	<b>96</b>	<b>10</b>
Q1 2025	186	226	84	79	4

Mobile Home Park Residents Bulky/Reusable Item Collection Program					
Bulky item program		Household items	E-Waste Items	Appliances	Battery Containers
	# Of Participants	# Of Items	# Of Items	# Of Items	# Of Items
<b>Q1 2026</b>	<b>42</b>	<b>74</b>	<b>12</b>	<b>16</b>	<b>1</b>
Q1 2025	46	81	25	9	2

**USED MOTOR OIL & FILTER COLLECTION PROGRAM**

Used Motor Oil/ Filter Collection Program				
Used Motor Oil			Used Motor Oil Filters	
Quarter	# Of Items	# Participants	# Of Items	# Participants
<b>Q1 2026</b>	<b>47</b>	<b>28</b>	<b>37</b>	<b>21</b>
Q1 2025	27	21	22	16

**COMMERCIAL E-WASTE COLLECTION PROGRAM**

Commercial E-Waste Collection Program		
E-Waste Items		
	# Of Items	# Of Participants
<b>Q1 2026</b>	<b>10</b>	<b>1</b>
Q1 2025	19	4

## Tonnage Report:

### Q1 2026 Tons Marketed - UVWMA Franchised Materials

\*Due to the closure of the Whitehall Ln MRF, most recycling is being sorted and processed out of Ukiah.

\*In January 2026, mixed plastics had no viable end market. To avoid landfilling the accumulated material, our vendor, Pralumex, agreed to collect and manage the material at no charge.

Commodity	January		February		March	
	Tons	Avg \$/Ton	Tons	Avg \$/Ton	Tons	Avg \$/Ton
Newspaper	-	\$ -	-	\$ -	-	\$ -
Cardboard	299.76	\$ 91.62	90.21	\$ 95.25	204.36	\$ 86.25
Paper - Mixed Paper	-	\$ -	-	\$ -	-	\$ -
Aluminum	-	\$ -	-	\$ -	-	\$ -
Tin Cans	-	\$ -	-	\$ -	-	\$ -
Glass	71.90	\$ 38.22	113.73	\$ 12.11	98.80	\$ 11.31
HDPE - Clear	-	\$ -	-	\$ -	-	\$ -
HDPE - Colored	-	\$ -	-	\$ -	-	\$ -
LDPE - FILM	-	\$ -	-	\$ -	-	\$ -
Plastic - PET	-	\$ -	-	\$ -	-	\$ -
Plastic - Mixed	39.02	\$ -	-	\$ -		
Metal	-	\$ -		\$ -		\$ -
	<b>410.68</b>	<b>\$ 130</b>	<b>203.94</b>	<b>\$ 107.36</b>	<b>303.16</b>	<b>\$ 97.56</b>

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## Q1 2026 Summary Tonnage Report - UVWMA Franchised Materials

Facility	Material	January	February	March	Q1-Total
Clover Flat Landfill	Garbage Materials	1,949.79	1,642.17	1,795.96	5,387.92
	Recyclable Materials	211.33	213.72	275.43	700.48
	Organic Materials	237.86	348.42	225.51	811.79
	Construction & Demolition Debris	534.33	413.81	337.44	1,285.58
	<b>Tons Accepted/Collected</b>	2,933.31	2,618.12	2,634.34	8,185.77
	<b>Tons Disposed</b>	1,949.79	1,642.17	1,795.96	5,387.92
UVR	Recyclable Materials	602.86	548.22	592.65	1,743.73
	Organic Materials	734.84	357.21	659.98	1,752.03
	<b>Tons Accepted/Collected</b>	1,337.70	905.43	1,252.63	3,495.76
	<b>Tons Disposed</b>	16.01	33.35	12.73	62.09
Total Tons	Solid Waste	1,965.80	1,675.52	1,808.69	5,450.01
	Recyclable Materials	814.19	761.94	868.08	2,444.21
	Organic Materials	972.70	705.63	885.49	2,563.82
	Construction & Demolition Debris	534.33	413.81	337.44	1,285.58
	<b>Tons Accepted/Collected</b>	4,287.02	3,556.90	3,899.70	11,743.62
	<b>Tons Disposed</b>	1,949.79	1,642.17	1,795.96	5,387.92

# Member Report

## Member Facility Services

Member agencies are offered a variety of container types, sizes, and collection frequency at the contracted facilities. Tables show each member facility, the services subscribed to, container sizes/frequency of collection and weekly yardage by service area. Diversion (recycling) rates for each facility are weekly percentages based on all services.

### Calistoga

#### CALISTOGA MEMBER FACILITIES & SERVICES

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards/Tons
Calistoga Corp Yard	6142472	414 Washington Street	Commercial Garbage Service	10 Yard Roll-off Garbage	1	Emptied thirteen times in Q1	Total Tons in Q1: 67.34
	6142472	414 Washington Street	Commercial Garbage Service	20 Yard Roll-off Garbage	1	Emptied fifteen times in Q1	Total Tons in Q1: 9.47
	6142492	414 Washington Street	Commercial Recycling Service	4 Yard Front Load Bin	2	Emptied once per week	4
	6142492	414 Washington Street	Commercial Organics Service	96-gallon	3	Emptied once per week	1.44
						<b>Recycling (Diversion) Rate</b>	<b>12%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Calistoga Public Pool	6142474	1745 Washington Street	Commercial Garbage Service	96-gallon	4	Emptied once per week	1.92
			Commercial Garbage Service	96-gallon	4	Emptied once per week	1.92
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						<b>Recycling (Diversion) Rate</b>	<b>56%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Calistoga Police Department	6142479	1235 Washington Street	Commercial Garbage Service	No Service	0		
			Commercial Recycling Service	96-gallon	3	Emptied once per week	1.44
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						<b>Recycling (Diversion) Rate</b>	<b>100%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Calistoga City Hall	6142486	1232 Washington Street	Commercial Garbage Service	64-gallon	1	Emptied once per week	0.32
			Commercial Recycling Service	96-gallon	1	Emptied once per week	0.48
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						<b>Recycling (Diversion) Rate</b>	<b>75%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Calistoga City Cans	6142476	Various Locations on Washington & Lincoln	Commercial Garbage Service	32-gallon	27	Emptied four times per week	17.11
			Commercial Recycling Service	96-gallon	25	Emptied once per week	11.88
						<b>Recycling (Diversion) Rate</b>	<b>41%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Napa County Fairgrounds	6142463	1435 North Oak Street	Commercial Garbage Service	30yd Roll- Off Garbage	1	No empties in Q1	
			Commercial Recycling Service	6 Yard Front Load Recycling	2	Emptied once per week	12
			Commercial Organics Service	No Service	0		
						<b>Recycling (Diversion) Rate</b>	<b>100%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Napa County Fairgrounds-RO	6209118	1435 North Oak Street	Commercial Garbage Service	3.5 Yard Garbage	1	Emptied seven times in Q1	38.5
			Commercial Garbage Service	20yd Roll- Off Garbage	1	Emptied two times in Q1	Total Tons in Q1: 4.97
			Commercial Organics Service	20 Yard Roll- Off Greenwaste	1	Emptied five times in Q1	Total Tons in Q1: 28.61
			Commercial Organics Service	30 Yard Roll- Off Greenwaste	1	No empties in Q1	
						<b>Recycling (Diversion) Rate</b>	<b>65%</b>

# St. Helena

## ST. HELENA MEMBER FACILITY SERVICES

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
St. Helena Old City Hall/Public Works	6142487	1572 Railroad Avenue	Commercial Garbage Service	4 Yard Front Load Bin	1	Emptied once per week	4
			Commercial Recycling Service	96-gallon	3	Emptied once per week	1.44
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						<b>Recycling (Diversion) Rate</b>	<b>32%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
St. Helena Old Police/Fire Depart.	6142467	1480 Main Street	Commercial Garbage Service	4 Yard Front Load Bin	1	Emptied twice per week	8
			Commercial Recycling Service	96-gallon	8	Emptied once per week	3.84
			Commercial Organics Service	96-gallon	2	Emptied once per week	0.96
			Commercial Food Scraps Service	64-gallon	1	Emptied once per week	0.32
						<b>Recycling (Diversion) Rate</b>	<b>39%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
St. Helena Rec Dept.	6142483	1574 Railroad Ave	Commercial Garbage Service	96-gallon	1	Emptied once per week	0.48
			Commercial Recycling Service	96-gallon	1	Emptied once per week	0.48
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						<b>Recycling (Diversion) Rate</b>	<b>67%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
St. Helena Library	6142468	1492 Library Lane	Commercial Garbage Service	2 Yard Front Load Bin	1	Emptied once per week	2
			Commercial Recycling Service	96-gallon	3	Emptied once per week	1.44
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						<b>Recycling (Diversion) Rate</b>	<b>49%</b>

ie	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards/ Tons
St. Helena Corp Yard	6142464	1405 Charter Oak	Commercial Garbage Service	10-Yard Roll-off Garbage	1	Emptied two times in Q1	Total Tons in Q1: 22.86
	6142464	1406 Charter Oak	Commercial Garbage Service	20-Yard Roll-off Garbage	1	Emptied three times in Q1	Total Tons in Q1: 5.65
	6142464	1405 Charter Oak	Commercial Garbage Service	30-Yard Roll-off Garbage	1	Emptied three times in Q1	Total Tons in Q1: 16.61
	6142466	1405 Charter Oak	Commercial Garbage Service	2 Yard Front Load Bin	1	Emptied twice per week	4
	6142496	1088 College Ave	Commercial Garbage Service	10-Yard Roll-off Dirt/Rock	2	Emptied zero times in Q1	0.00
	6142466	1405 Charter Oak	Commercial Recycling Service	96-gallon	3	Emptied once per week	1.43
	6142466	1405 Charter Oak	Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						<b>Recycling (Diversion) Rate</b>	<b>27%</b>

ie	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Crane Park	6142481	360 Crane Ave	Commercial Garbage Service	20 Yard Roll-off Garbage	1	Account Stopped	
	6142465	360 Crane Ave	Commercial Garbage Service	6 Yard Front Load Bin	1	Emptied three per week	18
	6142465	360 Crane Ave	Commercial Recycling Service	4 Yard Front Load Bin	1	Emptied once per week	4
			Commercial Organics Service	No Service	0		0
						<b>Recycling (Diversion) Rate</b>	<b>33%</b>

ie	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Waste Water Treatment Plant	6142471	254 S St. Helena Hwy	Commercial Garbage Service	96-gallon	1	Emptied once per week	0.48
			Commercial Recycling Service	96-gallon	2	Emptied once per week	0.95
			Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						<b>Recycling (Diversion) Rate</b>	<b>75%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards/Tons
Water Treatment Plant	6142505	410 Crystal Springs Road	Commercial Garbage Service	20 Yard Roll-off Garbage	1	Emptied once in Q1	Total Tons in Q1: 1.08
	6142491	410 Crystal Springs Road	Commercial Garbage Service	4 Yard Front Load Bin	1	Emptied once per week	4
		410 Crystal Springs Road	Commercial Recycling Service	96-gallon	1	Emptied once per week	0.48
		410 Crystal Springs Road	Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						<b>Recycling (Diversion) Rate</b>	<b>21%</b>

# Yountville

## YOUNTVILLE MEMBER FACILITY SERVICES

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Yountville Community Hall	6142469	6516 Washington Street	Commercial Garbage Service	96-gallon	6	Emptied once per week	2.85
			Commercial Recycling Service	4 Yard Front Load Bin	1	Emptied once per week	4
			Commercial Food Scraps Service	64-gallon	2	Emptied once per week	0.63

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards/Tons
Waste Water Treatment	6142473	7501 Solano Avenue	Commercial Garbage Service	2 Yard Front Load Bin	1	Emptied once per week	2
			Commercial Garbage Service	20 Yard Roll-off Garbage	1	Emptied two times in Q1	Total Tons in Q1: 8.48
			Commercial Recycling Service	6 Yard Front Load Bin Recycle	1	Emptied once per week	6.00
			Commercial Organics Service	20 Yard Roll-off Greenwaste	1	No empties in Q1	
			Commercial Organics Service	30 Yard Roll-off	1	Emptied two times in Q1	Total Tons in Q1: 18.54

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Yountville Town Hall	6142495	6550 Yount Street	Commercial Garbage Service	96-gallon	2	Emptied once per week	0.96
			Commercial Recycling Service	96-gallon	2	Emptied once per week	0.96
			Commercial Organics Service	No service	0		

# Napa County

## Napa County Member Facilities

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards/Tons
Napa County Roads Department	6142480	7292 S Silverado Trail	Commercial Garbage Service	40 Yard Roll-off Garbage	1	Emptied one time in Q1	Total Tons in Q1: 2.69
	6142490	7294 Silverado Trail	Commercial Garbage Service	40 Yard Roll-off Garbage	1	No empties in Q1	
	6142480	7292 S Silverado Trail	Commercial Recycling Service	96-gallon	2	Emptied once per week	1.43
	6142480	7292 S Silverado Trail	Commercial Organics Service	96-gallon	1	Emptied once per week	0.48
						<b>Recycling (Diversion) Rate</b>	<b>100%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Napa County Public Works	6142482	2446 Stagecoach Canyon	Commercial Garbage Service	32-gallon	1	Emptied once per week	0.16
			Commercial Recycling Service	96-gallon	1	Emptied once per week	0.48
			Commercial Organics Service	No Service			
						<b>Recycling (Diversion) Rate</b>	<b>75%</b>

Facility Name	Acct. #	Service Address	Service	Container Size	Container Count	Details	Total Weekly Yards
Calistoga Waste Water Treatment Plant	6142470	1100 Dunaweal Lane	Commercial Garbage Service	2 Yard Front Load Bin Trash	1	Emptied once per week	2
			Commercial Recycling Service	4 Yard Front Load Bin Recycle	1	Emptied once per week	4
			Commercial Organics Service	2 Yard Front Load Bin Compost	1	Emptied once per week	2
						<b>Recycling (Diversion) Rate</b>	<b>75%</b>


## Outreach & Education Report

In collaboration with UVWMA, the Company provides education and outreach to the community that helps reach our mutual diversion goals on the path to zero waste. The Company is committed to engaging in and educating the communities we serve to empower them to be part of the solution. Outreach is the most important aspect in reaching these goals. The operations team, customer service, and Community Outreach Coordinators all work together to help all customers have the “right size” service that fits their needs and results in keeping resources out of the landfill and into the right containers. UVDS offers a diverse communications strategy to engage customers to embrace a culture of resource conservation.

The attachments below highlight the various types of outreach provided to the community. To reach the most customers, the Company uses a combination of communication strategies including tabling at community events, giving tours, presentations at sustainability events, social media and direct mailers through bill inserts to customers regularly. Customer questions and driver feedback help guide the messaging content.

FIGURE 1: EXAMPLE SOCIAL MEDIA POSTS & NEWSLETTERS

FEBRUARY 2026



**IS YOUR BUSINESS COMPLYING WITH CALIFORNIA'S WASTE REDUCTION REGULATIONS?**

Effective January 1, 2022, **EVERYONE** is required to keep their organic materials out of the landfill. SB 1383 applies to all persons and entities that generate organic materials. **ALL BUSINESSES AND MULTIFAMILY DWELLINGS must subscribe to compost and recycling collection service or self haul organic material to a compost facility regardless of service levels.**

**ORGANIC MATERIALS** like food scraps, yard trimmings and food soiled paper are required to be collected and kept separate from recycling and landfill. When organic materials are discarded in landfills, they emit methane gas, a climate super pollutant that causes climate change. To respond to this climate crisis, California is implementing this statewide organic materials diversion law.

**SB 1383 REQUIRES THE CITY OF CALISTOGA TO IMPOSE PENALTIES FOR NON-COMPLIANCE.** If your business or multifamily dwelling is without compost or recycling collection service, **contact Upper Valley Disposal & Recycling to set up service to ensure compliance with state law and Calistoga Ordinance Number 754.**

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SEE ENCLOSED BROCHURE for a description of available business recycling services. For more info call Upper Valley Disposal & Recycling at (707) 963-7988, or visit [www.uvds.com](http://www.uvds.com).


**ASSISTANCE IS AVAILABLE!** Upper Valley Waste Management Agency and Upper Valley Disposal & Recycling staff can conduct a **free site visit, staff training(s)** and **provide interior collection containers for composting and recycling** to help businesses comply with the state's requirements. Call 707-253-4425 or email [upvalleyrecycles@countyofnapa.org](mailto:upvalleyrecycles@countyofnapa.org) to schedule.

Upper Valley Waste Management Agency  
email: [upvalleyrecycles@countyofnapa.org](mailto:upvalleyrecycles@countyofnapa.org)  
web: [www.napacounty.gov/UVWMA](http://www.napacounty.gov/UVWMA)


Upper Valley Disposal & Recycling  
phone: 707-963-7988  
web: [www.uvds.com](http://www.uvds.com)


Printed on 100% post-consumer recycled paper

Scan to visit CalRecycle's SB 1383 website




Escanear Para Español







### UVDS Composting: Closing the Loop in Our Valley




Upper Valley Disposal Service (UVDS) transforms local organic waste into nutrient-rich compost, creating a sustainable cycle that benefits our community and environment.

**Organics Collection & Sorting**

- Residents, businesses, and wineries place organic waste into green compost carts for pickup; this includes and grape waste (pomace), yard trimmings, food scraps or food soiled paper.
- Trucks deliver organic material to the St. Helena facility, where contaminants like plastic and glass are removed by hand.





**Processing the Organics**

- Cleaned organic material is ground up to speed decomposition.
- UVDS uses the Covered Aerated Static Pile (CASP) method
- Material is placed on perforated pipes connected to blowers for oxygen flow.
- Piles are covered with finished compost, acting as a biofilter for temperature, moisture, and nutrient control.
- Piles heat up with decomposition and reach 135°F for 21 days, eliminating any pathogens and weed seeds.

**Finished Compost**

- After curing, compost is screened into fine material to be picked up and used as a soil amendment for farms, vineyards, landscapers, and gardeners.
- Oversized pieces are recycled back into the process or used as wood chips.






**Why it Matters and The Local Impact**

**Supports Local Agriculture:** Compost is a nutrient-dense soil amendment that revitalizes soil health, creates an active micro environment in the soil and nourishes vineyards, farms, and gardens.

**Reduces Landfill Waste:** Diverts organics from the landfills, cutting greenhouse gas emissions.

**Creates a Closed Loop:** Organic waste returns to enrich valley soils, sustaining our unique ecosystem.

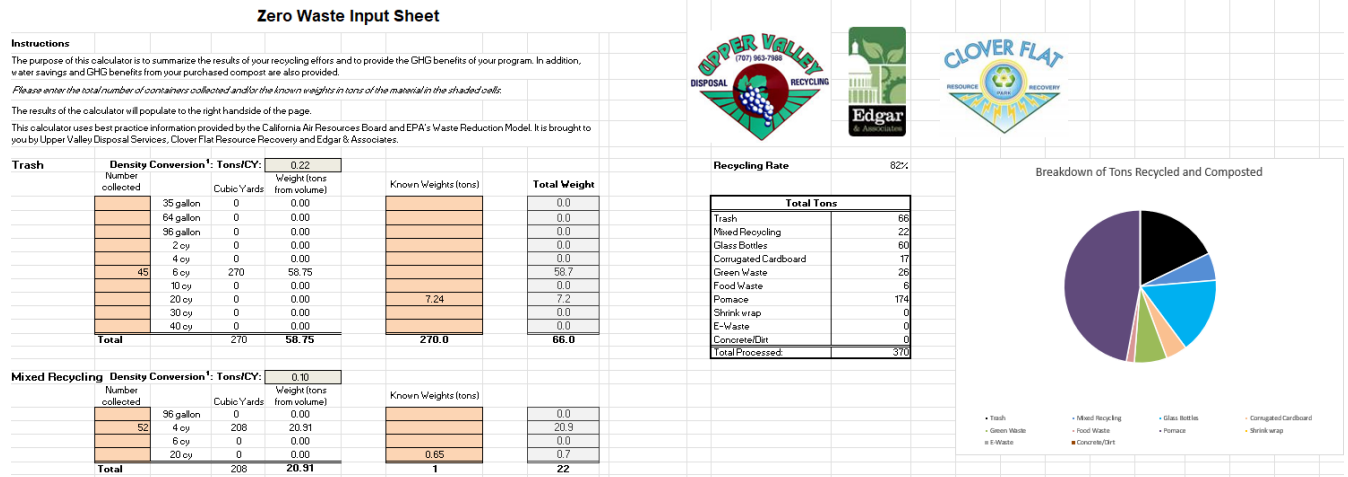
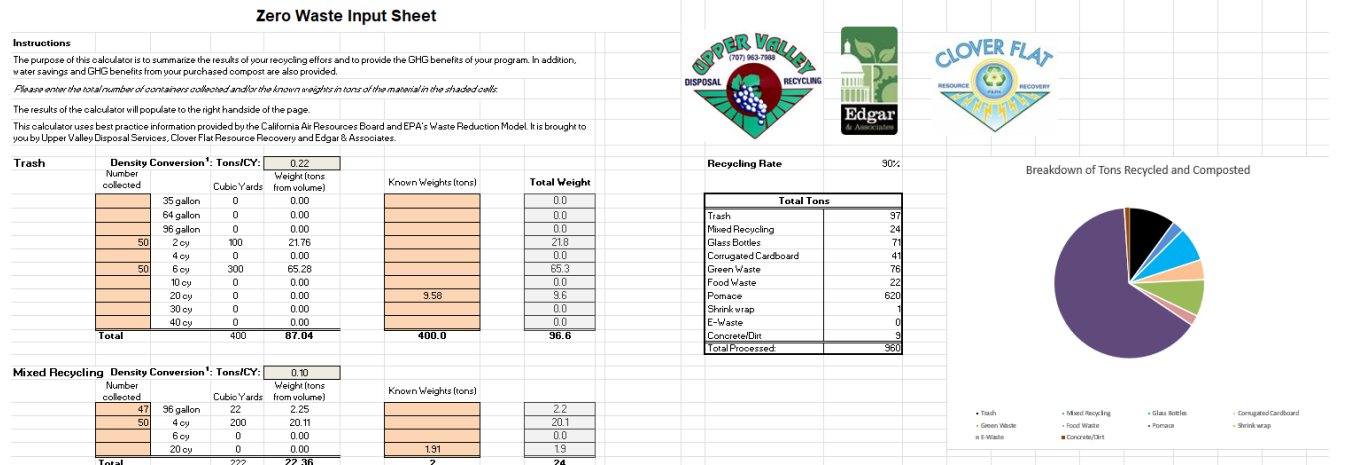


NAPA AG DAY 2026



NAPA AG DAY 2026

FIGURE 2: DIVERSION REPORT (COMMERCIAL)



## Outreach Events January 1, 2026 – March 31, 2026

- January 7<sup>th</sup>: Mumm Napa valley Site Visit
- January 8<sup>th</sup>: Gotts & Charles Krug Audit
- January 12<sup>th</sup>: Silver Oak Site Visit
- January 21<sup>st</sup>: Susie's Bar Site Visit
- February 13<sup>th</sup>: Native Son's Site Visit
- February 17<sup>th</sup>: Brand Napa Valley Waste Training
- February 17<sup>th</sup>: Napa County Housing (Napa Location) Waste Training
- February 18<sup>th</sup>: Napa County Housing (St. Helena Location) Waste Training
- February 19<sup>th</sup>: Napa County Housing (Calistoga Location) Waste Training
- March 3<sup>rd</sup>: Merryvale Waste Training
- March 5<sup>th</sup>: Gotts, Charles Krug & Brasswood Audits
- March 6<sup>th</sup>: Sequoia Grove Waste Training
- March 6<sup>th</sup>: Merryvale Waste Training (round 2)
- March 12<sup>th</sup>: Ehlers Estate Waste Training
- March 20<sup>th</sup>: Larkmead Vineyards Site Visit
- March 25<sup>th</sup>: Robert Mondavi Waste Training
- March 26<sup>th</sup>: Napa AG Day

## State Recycling Laws

There are several laws that mandate recycling for commercial customers. The three most relevant laws are summarized below.

1. AB 341 (Chesbro) Mandatory Commercial Recycling Collection enacted in 2012, requires commercial businesses that generate four or more cubic yards of garbage per week and multifamily dwellings with 5 or more units to recycle. Generators are not mandated to subscribe to a service; they may self-haul or donate recyclable materials. This law mandates education, outreach, monitoring and reporting of compliance with the law; however, there are no penalties for non-compliance.
2. AB 1826 (Chesbro) Mandatory Organic Recycling Collection, enacted in 2016, requires commercial businesses and multifamily dwellings with 5 or more units to recycle organic waste (yard waste, non-treated wood waste, food waste and food soiled papers). Generators are not mandated to subscribe to a service; they may self-haul materials to an organics processing facility or compost limited amounts of materials on site. In 2020, the requirement dropped to 2 cubic yards combined with solid waste from 4 cubic yards. This law mandates education, outreach, monitoring and reporting of compliance with the law; however, there are no penalties for non-compliance.
3. SB 1383 (Lara) Short Lived Climate Pollutants: Organics Waste Methane Emissions Reductions was signed into law in 2016 and went into effect January 1, 2022. This law sets two targets for the State:
  - 1) To reduce organic waste disposal by 50% by 2020 and 75% by 2025
  - 2) To rescue at least 20% of currently disposed surplus food for people to eat.

This law mandates education, outreach, monitoring and reporting of compliance with the law. However, unlike the previous two laws, this law includes enforcement and penalties for jurisdictions, processors/facilities, and generators and includes residential customers.