



Legislation Details (With Text)

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**Title:** Director of Health and Human Services Agency (HHS) requests approval of and authorization for the Chair to sign Amendment No. 2 to Agreement No. 180221B with Jump Technology Services, LLC, to increase the annual contract maximum to \$20,735.36 for Fiscal Year 2023-2024, and each subsequent renewal, to provide case management software for HHS's Comprehensive Services for Older Adults (CSOA) Adult Protective Services Program (APS).

**Sponsors:** Board of Supervisors

**Indexes:**

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**Attachments:** 1. Agreement

Date	Ver.	Action By	Action	Result
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**TO:** Board of Supervisors

**FROM:** Jennifer Yasumoto, Director of Health and Human Services Agency

**REPORT BY:** Jennifer Ivancie, Staff Services Analyst I

**SUBJECT:** Amendment No. 2 to Agreement No. 180221B with Jump Technology Services, LLC

**RECOMMENDATION**

Director of Health and Human Services Agency (HHS) requests approval of and authorization for the Chair to sign Amendment No. 2 to Agreement No. 180221B with Jump Technology Services, LLC, to increase the annual contract maximum to \$20,735.36 for Fiscal Year 2023-2024, and each subsequent renewal, to provide case management software for HHS's Comprehensive Services for Older Adults (CSOA) Adult Protective Services Program (APS).

**EXECUTIVE SUMMARY**

Approval of today's action will increase the contract maximum by \$2,880.64, for a new contract maximum of \$20,735.36, to increase the number of users and trainings that are provided to APS staff for case management activities.

**FISCAL & STRATEGIC PLAN IMPACT**

Is there a Fiscal Impact? Yes  
Is it currently budgeted? Yes  
Where is it budgeted? Health and Human Services Agency Comprehensive Services for Older Adults  
Is it Mandatory or Discretionary? Discretionary  
Discretionary Justification: While there is no mandate to contract with this vendor, this agreement will allow APS staff to comply with State regulations and maintain a comprehensive database on all reports of abuse.  
Is the general fund affected? No  
Future fiscal impact: Appropriations have been included in the requested Fiscal Year 2023-2024 budget and future fiscal years will be budgeted accordingly.  
Consequences if not approved: APS staff will lack the necessary resources to stay in compliance with APS documentation requirements and regulatory mandates.  
County Strategic Plan pillar addressed: Effective and Open Government

**ENVIRONMENTAL IMPACT**

ENVIRONMENTAL DETERMINATION: The proposed action is not a project as defined by 14 California Code of Regulations 15378 (State CEQA Guidelines) and therefore CEQA is not applicable.

**BACKGROUND AND DISCUSSION**

APS is a State mandated program under Welfare and Institutions Code Section 15600, et. seq., charged with the investigation of allegations of abuse and neglect perpetrated against dependent adults and individuals aged 60 years and older who reside outside of licensed facilities. APS works closely with the District Attorney's (DA) Office and local law enforcement agencies to provide this key public safety protection for this vulnerable population.

Besides the investigative component, APS provides an array of social services that includes a 24-hour emergency response system, initial evaluation, assessment, reassessment, service plan development and monitoring, the purchase of tangible services, emergency shelter, in-home protection, case management, and information and referral.

According to the California Department of Social Services Manual of Policies and Procedures Division 33 regulations, APS programs must comply with strict timelines when responding to calls and in the delivery and documentation of services as outlined above. Jump Technologies Services, LLC, provides LEAPS Software which assists the APS social worker in complying with State regulations and in maintaining a comprehensive database on all reports of abuse. The software maintains accessible electronic records containing vital bio-demographic data on all victims and perpetrators referred for services.

There are only a select few service providers providing software to support APS in California and Jump Technologies is the preferred provider, used by the majority of counties in California.

Jump Technology Services, LLC is not a local vendor.