



A Tradition of Stewardship
A Commitment to Service

Napa County Board Of Supervisors

Emergency Medical Care Committee (EMCC) ~ Annual Report

May 17, 2022



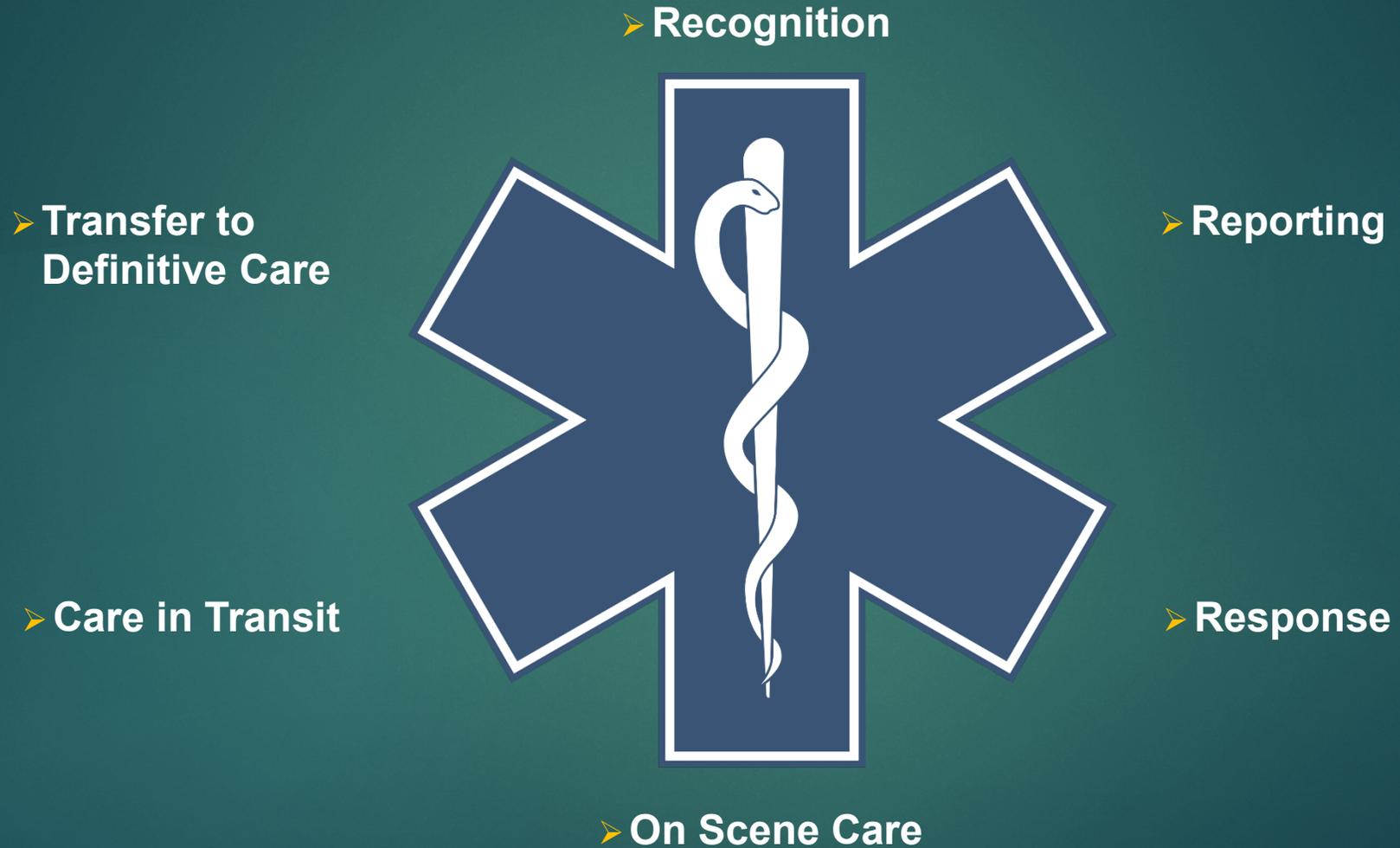
Core Functions Of EMCC

- Review Ambulance Operations In Napa County
- Act In An Advisory Capacity To The Napa County Board Of Supervisors and The Local EMS Agency
- Review Emergency Medical Care Offered Within Napa County
 - Cardio-Pulmonary Resuscitation (CPR)
 - Public Access Defibrillation (PAD)
 - First Aid Practices

Membership of EMCC

- Air Ambulance Provider
- American Red Cross
- California Highway Patrol – Air Operations
- City of Napa Central Dispatch
- Department of State Hospitals Napa
- EMS Training Programs
- Medical Advisory Committee
- Municipal / District Fire Departments
- Napa County Ambulance EOA Provider
- Napa County Fire / CAL Fire
- Napa County Sheriff
- Public Members
- Queen of the Valley Medical Center
- St. Helena Hospital
- Veterans Home of California Yountville
- Napa County Liaisons
 - EMS Administrator
 - Executive Office and Board of Supervisors
 - Health Officer

The System of EMS



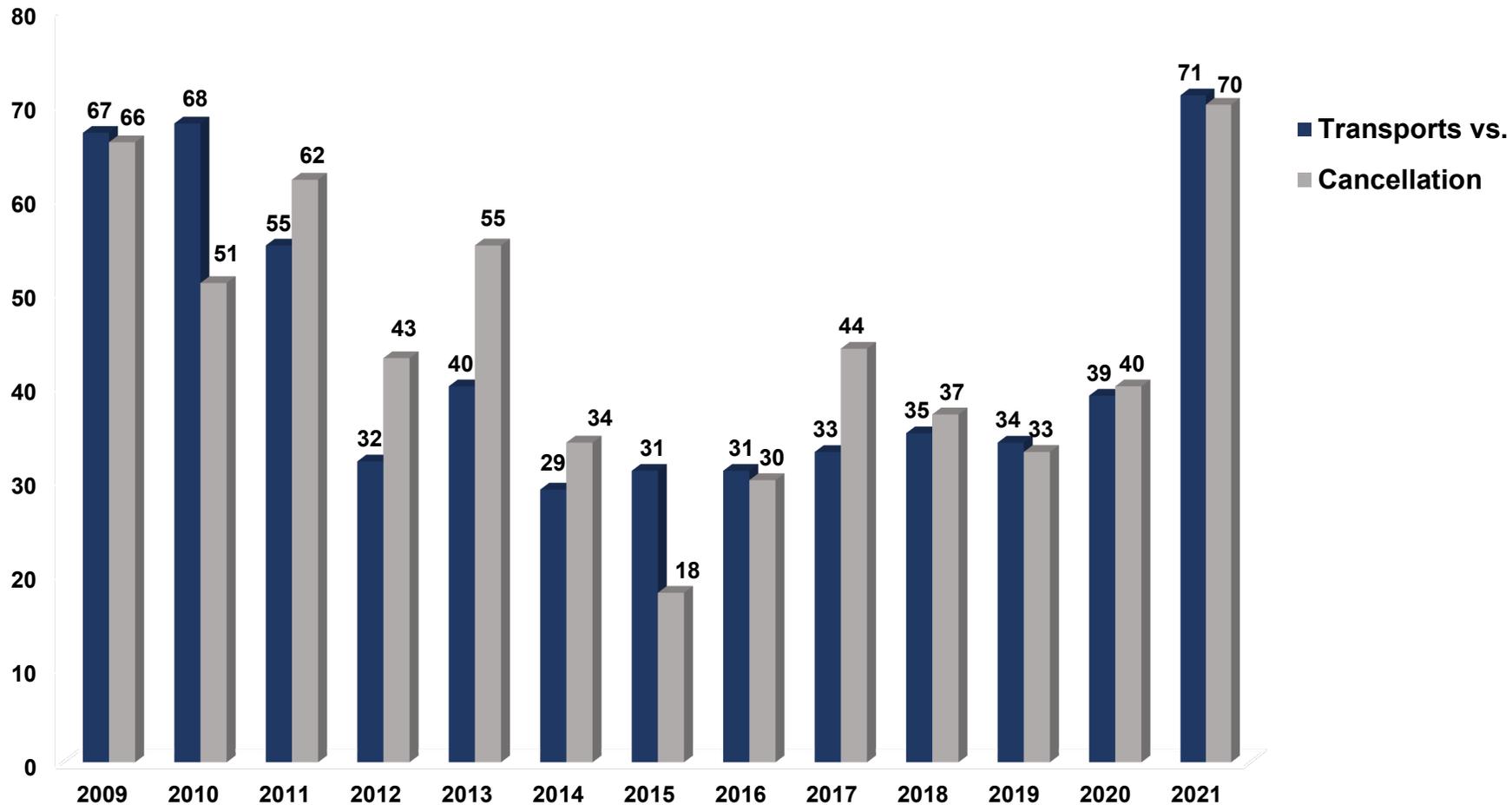
Ground Ambulance Operations

GROUND AMBULANCE TRANSPORTS BY PROVIDER - 2021

Provider	ALS	BLS	Total
American Medical Response	11,432	-	11,432
Napa State Hospital	-	48	48
Falcon Critical Care Transport	-	428	428
Falck/Verihealth	-	1	1
LifeWest	-	780	780
West Coast	-	2,318	2,318

Air Ambulance Operations

EMS Helicopter Utilization
2009 - 2021



Hands-Only CPR - Napa County



Number of people
2021

833



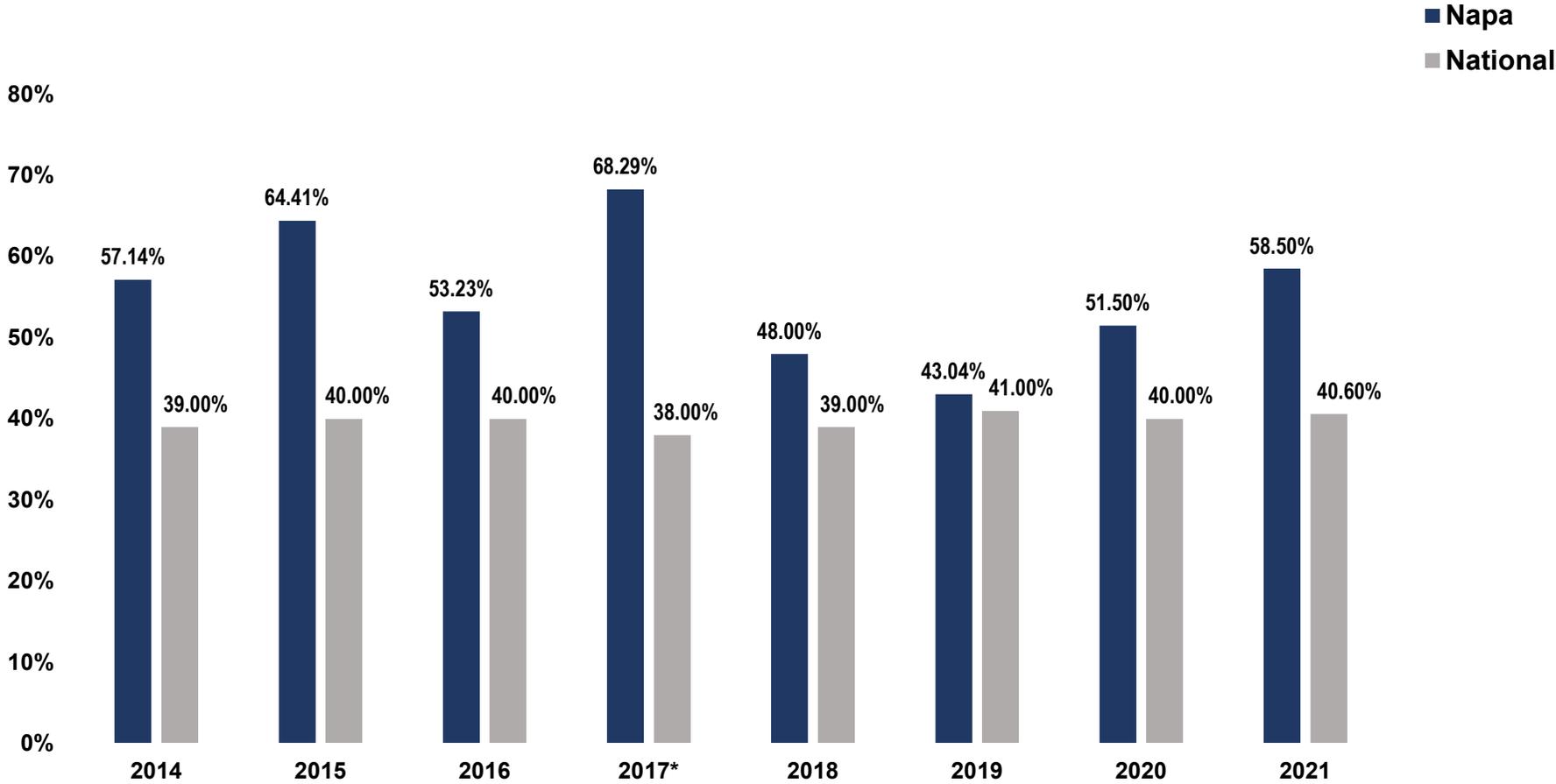
Number of events
taught in 2021

5



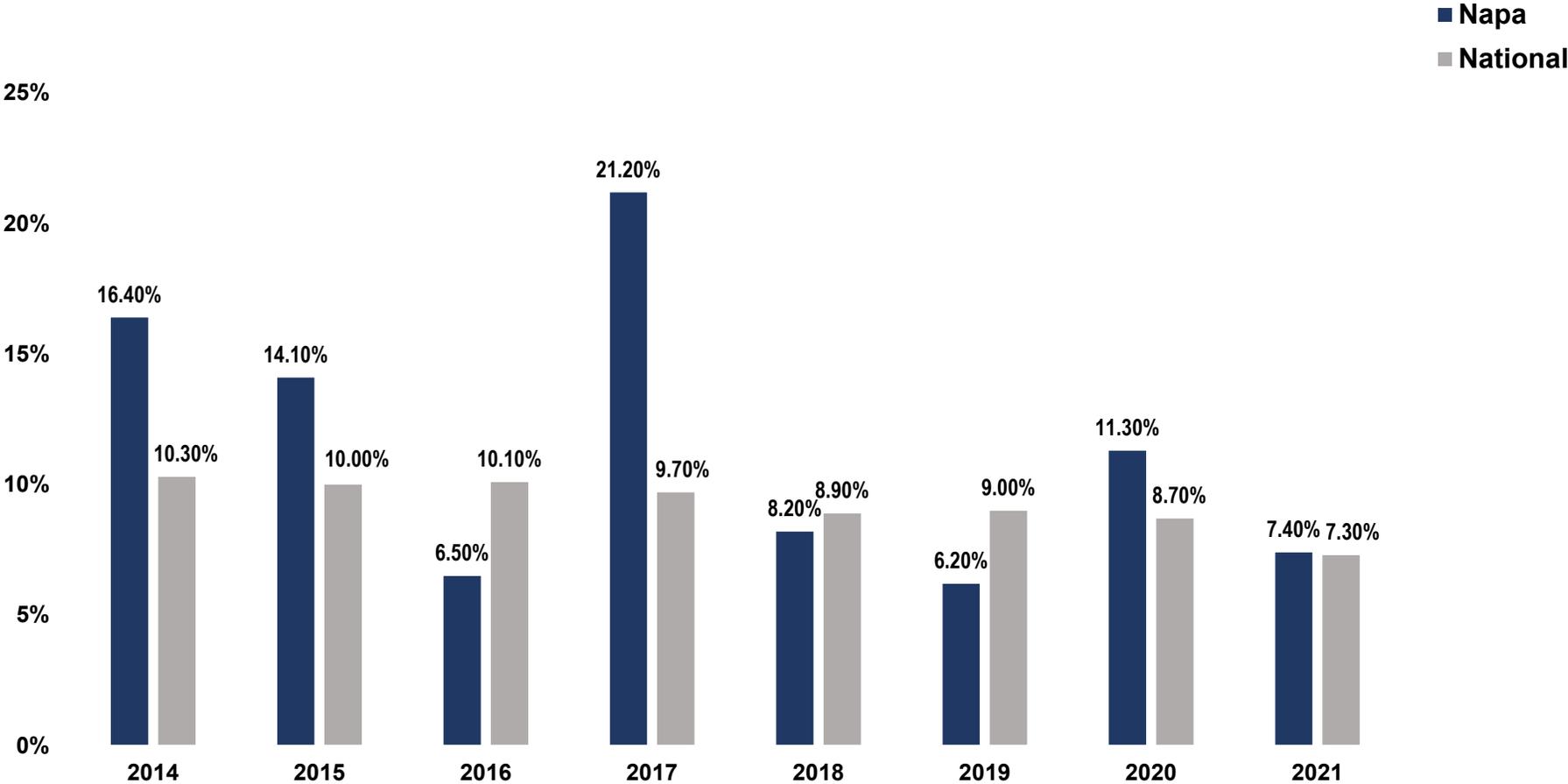
Cardiac Arrest Survival

Bystander CPR 2014 - 2021

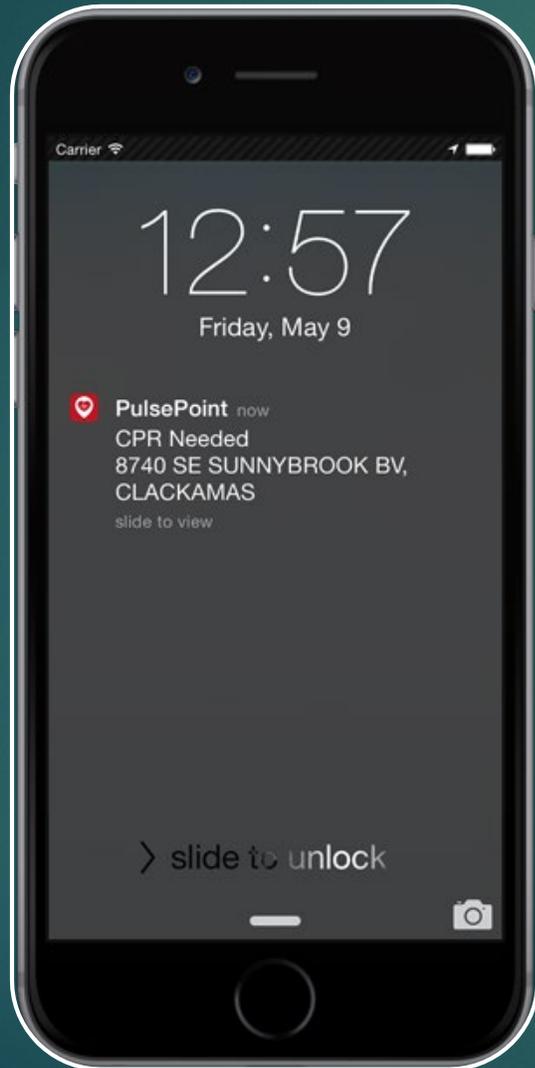


Cardiac Arrest Survival

Overall Cardiac Arrest Survival 2014-2021



PulsePoint



- Use of the APP is discussed at all HOCPR training and community events
- Steady progress in the number of registered users
- Coffee Sleeves in October 2020 & February 2021



PulsePoint

PulsePoint

AUTOMATED EXTERNAL DEFIBRILLATOR (AED)

Provider	2018	2019	2020	2021	Total
AED's registered in Pulse Point (83 prior to PulsePoint)	41	14	77	36	251
Number of followers	2,422	5,007	9562	*10,391	~
Total number of followers with CPR alerts enabled	1,381	2,084	2807	*1,196	~



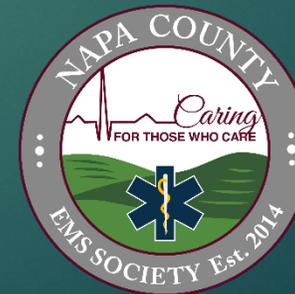
Current Napa County HeartSafe Communities

- City of American Canyon
- City of Calistoga
- City of Napa



Survivors' Reunion

- 2020 Survivors
- 2021 Event was Cancelled
- Supported Fully By Donations From The Community
- Event Has Been Covered And Published By Napa Valley Register



Accomplishments for 2021

- Pandemic Response and Support for Public Health
- Virtual Continuing Education
- Participation in the EMS System Design and Ambulance Provider Procurement

EMCC Goals for 2022

- Continue to identify (all) AED locations in Napa County
- Educate in Hands only CPR at event based or other avenues as capable during this challenging year
- Continue collaborating with key community partners towards additional HeartSafe Community designations
 - St. Helena
 - Angwin
 - Yountville





NAPA COUNTY EMERGENCY MEDICAL SERVICES AGENCY

2021 ANNUAL REPORT

Presented to the Napa County Board of Supervisors May 17, 2022



NAPA COUNTY
Health & Human
Services Agency



EMS AGENCY STAFFING UPDATE



- EMS ADMINISTRATOR
- EMS MEDICAL DIRECTOR
- EMS SPECIALIST – OPERATIONS & DISASTER
- EMS SPECIALIST – CLINICAL SYSTEMS
- EMS HHSA TECH II



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SYSTEMS OF CARE

- **TRAUMA CARE:**
 - QUEEN OF THE VALLEY – LEVEL III TRAUMA CENTER
- **STEMI (HEART ATTACK) CARE:**
 - PROVIDENCE QUEEN OF THE VALLEY
 - ADVENTIST HEALTH ST. HELENA
- **STROKE CARE (PRIMARY STROKE CENTER)**
 - PROVIDENCE QUEEN OF THE VALLEY
 - ADVENTIST HEALTH ST. HELENA



COVID-19 RESPONSE EFFORT



- HEALTHCARE SYSTEM COORDINATION
- TESTING
- RESOURCE MANAGEMENT
- HEALTHCARE SURGE
- ALTERNATE CARE SITE PLANNING
- MEDICAL RESERVE CORPS STAFFING
- LOCAL OPTIONAL SCOPE OF PRACTICE
- CLINICAL STAFFING
- LONG-TERM CARE SURVEILLANCE
- CONGREGATE OUTBREAK SUPPORT
- SCARCE MEDICATION ALLOCATION AND SUPPORT
- VACCINE PLANNING AND SUPPORT
- NAPA VALLEY COLLEGE EMS PROGRAM COORDINATION



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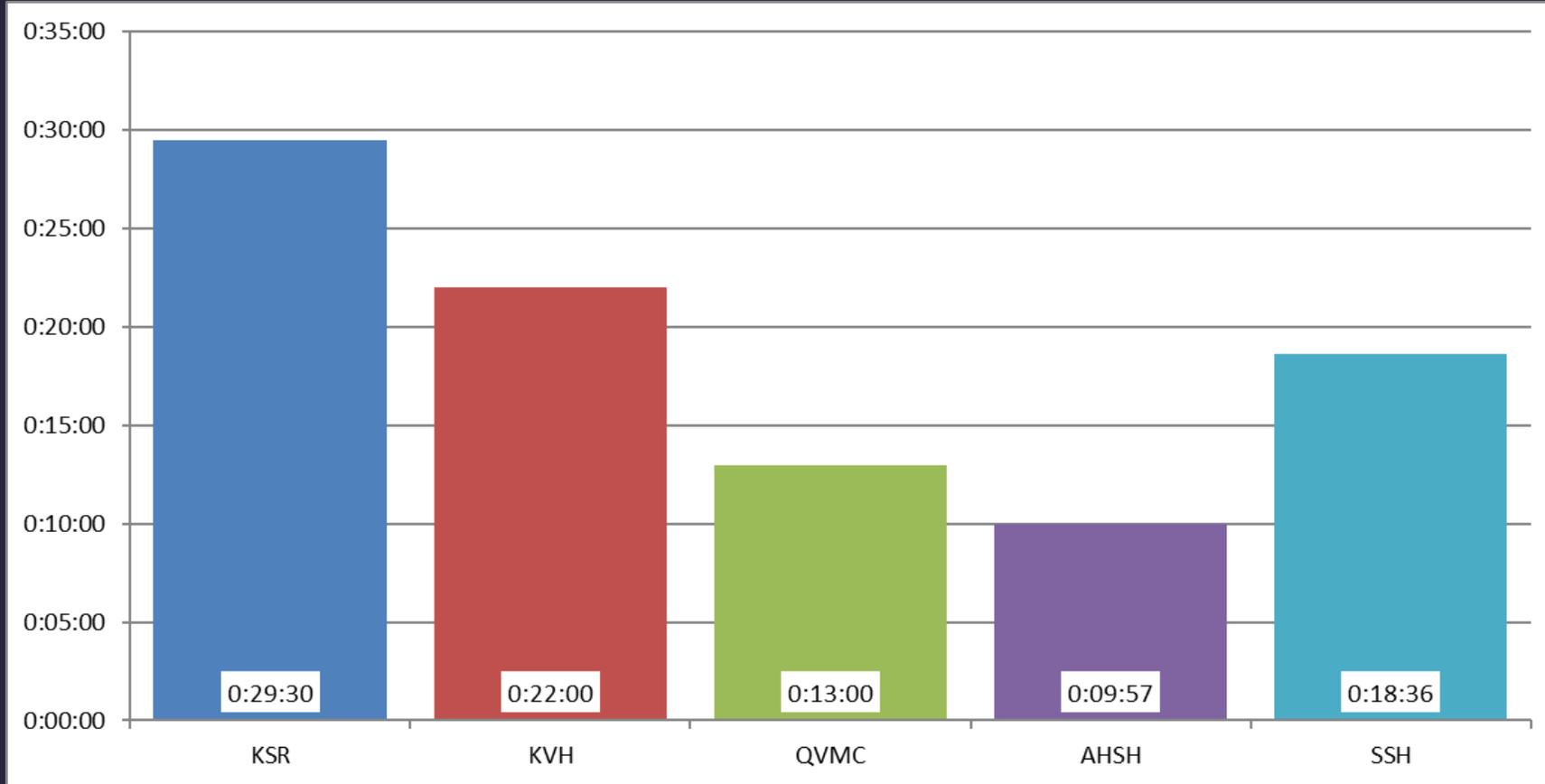


KSR	N= 114
KVH	N= 1977
QVMC	N= 6427
AHSH	N= 794
SSH	N= 218

CALENDAR YEAR 2021 APOT

90TH PERCENTILE FOR AMBULANCE PATIENT OFFLOAD TIME AT THE ED

PUB: 01/26/2022



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PUBLIC HEALTH EMERGENCY PREPAREDNESS



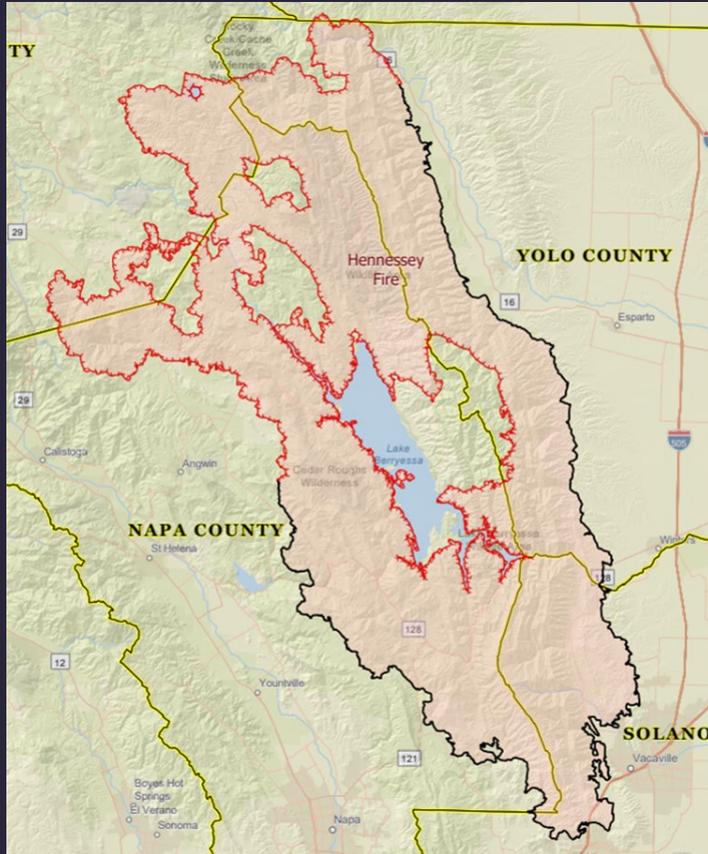
- HOSPITAL PREPAREDNESS PROGRAM GRANT
- PUBLIC HEALTH EMERGENCY PREPAREDNESS GRANT
- PANDEMIC INFLUENZA GRANT



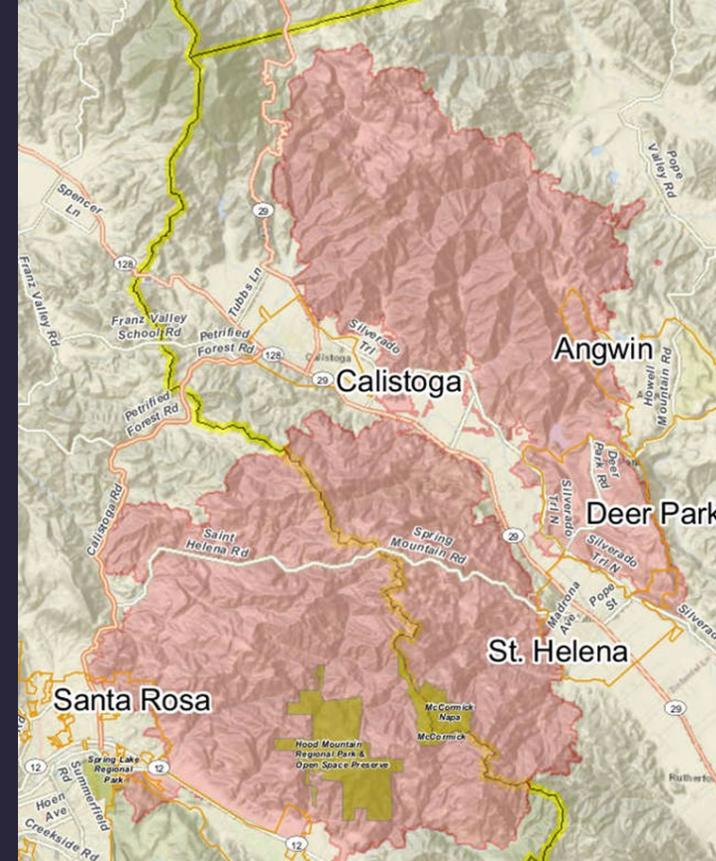
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2020 WILDFIRE REIMBURSEMENT



LNU LIGHTNING COMPLEX



GLASS FIRE



NAPA COUNTY
Health & Human
Services Agency



2021 AMBULANCE FRANCHISE UPDATE



NAPA COUNTY CALIFORNIA
EMS SYSTEM ASSESSMENT
December 15, 2020



EMS SYSTEM ASSESSMENT



A Tradition of Stewardship
A Commitment to Service

REQUEST FOR PROPOSALS

Emergency and Non-Emergency
Advanced Life Support Ambulance
Transport

Issued By:
Napa County Health & Human Services Agency
Emergency Medical Services Office

Release Date: March 23, 2021
Due Date: June 11, 2021

Send inquiries via e-mail to JoAnn.Melgar@countyofnapa.org

*An Equal Opportunity Employer
Auxiliary aids and services are available upon request to
individuals with disabilities.*

Emergency and Non-Emergency Advanced Life Support Ambulance Transport RFP | Napa County H&HSA

EMERGENCY AMBULANCE RFP



A Tradition of Stewardship
A Commitment to Service

Emergency and Non-Emergency
Advanced Life Support
Ambulance Transport Agreement

Napa County Health & Human Services Agency
Emergency Medical Services Agency

September 14, 2021

NAPA COUNTY AGREEMENT NO. 220120B

EMERGENCY AMBULANCE CONTRACT



AMBULANCE FRANCHISE TIMELINE

- **EMS SYSTEM ASSESSMENT & EVALUATION**
 - PRESENTED TO THE BOARD ON DECEMBER 15, 2020
- **REQUEST FOR PROPOSALS**
 - PRESENTED TO THE BOARD RELEASED MARCH 23, 2021
 - PROPOSALS SUBMITTED TO THE COUNTY ON JUNE 11, 2021
- **CONTRACT WAS AWARDED TO AMERICAN MEDICAL RESPONSE (AMR) ON SEPTEMBER 14, 2021**
- **AMR BEGAN PROVIDING SERVICES UNDER THE NEW CONTRACT ON DECEMBER 31, 2021**



AMERICAN MEDICAL RESPONSE (AMR) CONTRACT PERFORMANCE



- AMERICAN MEDICAL RESPONSE CONTRACT WAS EXTENDED BY THE NAPA COUNTY BOARD OF SUPERVISORS IN 2016.
- CONTRACT EXTENSION STARTED JANUARY 2017 AND PROVIDED EMERGENCY AMBULANCE SERVICES THROUGH 2021.



AMR CONTRACTUAL PERFORMANCE



- AMR MET ALL CONTRACTUAL RESPONSE TIME REQUIREMENTS FOR CALENDAR YEAR 2021.
- CONTRACT CALLS FOR 90% RESPONSE TIME COMPLIANCE.
 - AMR RESPONDED ON TIME TO 95.10% OF ALL REQUESTS FOR SERVICE IN 2021.



COMPLIANCE OVERVIEW



2021 Overall ALS Ambulance (AMR) Response Time Compliance

Month	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
Percent	94.58%	95.25%	96.85%	96.17%	96.50%	94.19%	95.43%	94.72%	94.94%	95.41%	94.32%	92.77%	95.10%
Total Contracted Responses	1126	990	1078	1228	1541	1463	1575	1421	1264	1308	1109	1231	15334



2021 EMS ANNUAL REPORT



- THANK YOU FOR THE OPPORTUNITY TO PROVIDE THIS REPORT.
- QUESTIONS?



NAPA COUNTY
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