



Napa County Board Of Supervisors

Emergency Medical Care Committee (EMCC) ~ Annual Report

May 19, 2026



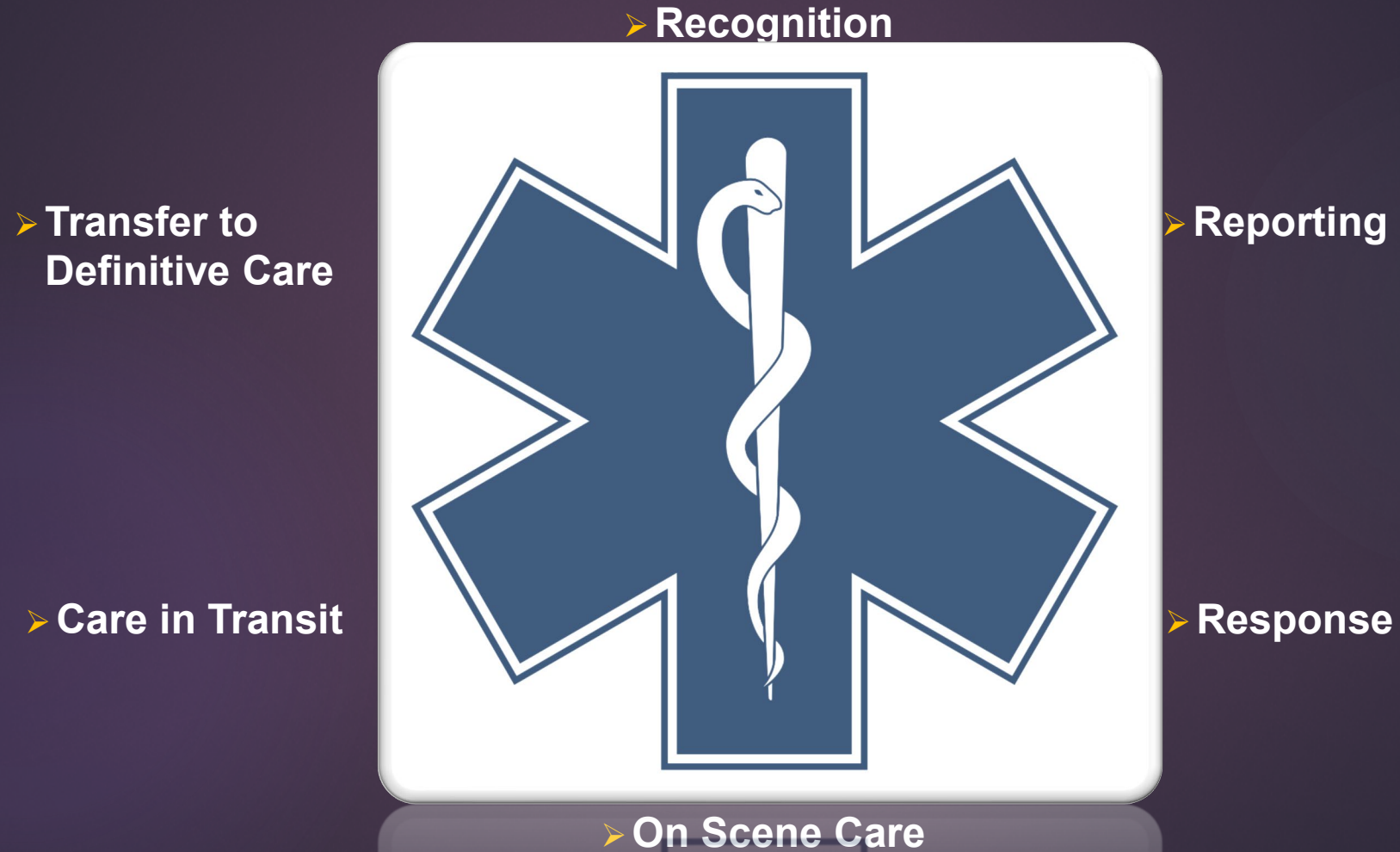
Core Functions of EMCC

- Review Ambulance Operations In Napa County
- Act In An Advisory Capacity To The Napa County Board Of Supervisors and The Local EMS Agency
- Review Emergency Medical Care Offered Within Napa County
 - Cardio-Pulmonary Resuscitation (CPR)
 - Public Access Defibrillation (PAD)
 - First Aid Practices

Membership of EMCC

- Air Ambulance Provider
- American Red Cross
- California Highway Patrol – Air Operations
- City of Napa Central Dispatch
- Department of State Hospitals- Napa
- EMS Training Programs
- Physician Advisory Committee
- Municipal / District Fire Departments
- Napa County Ambulance EOA Provider
- Napa County Fire / CAL Fire
- Napa County Sheriff
- Public Members
- Queen of the Valley Medical Center
- St. Helena Hospital
- Veterans Home of California Yountville
- Napa County Liaisons
 - Napa County Board of Supervisors
 - Napa County Executive Office
 - Napa County Health and Human Services Agency
 - Napa County EMS Agency

The System of EMS



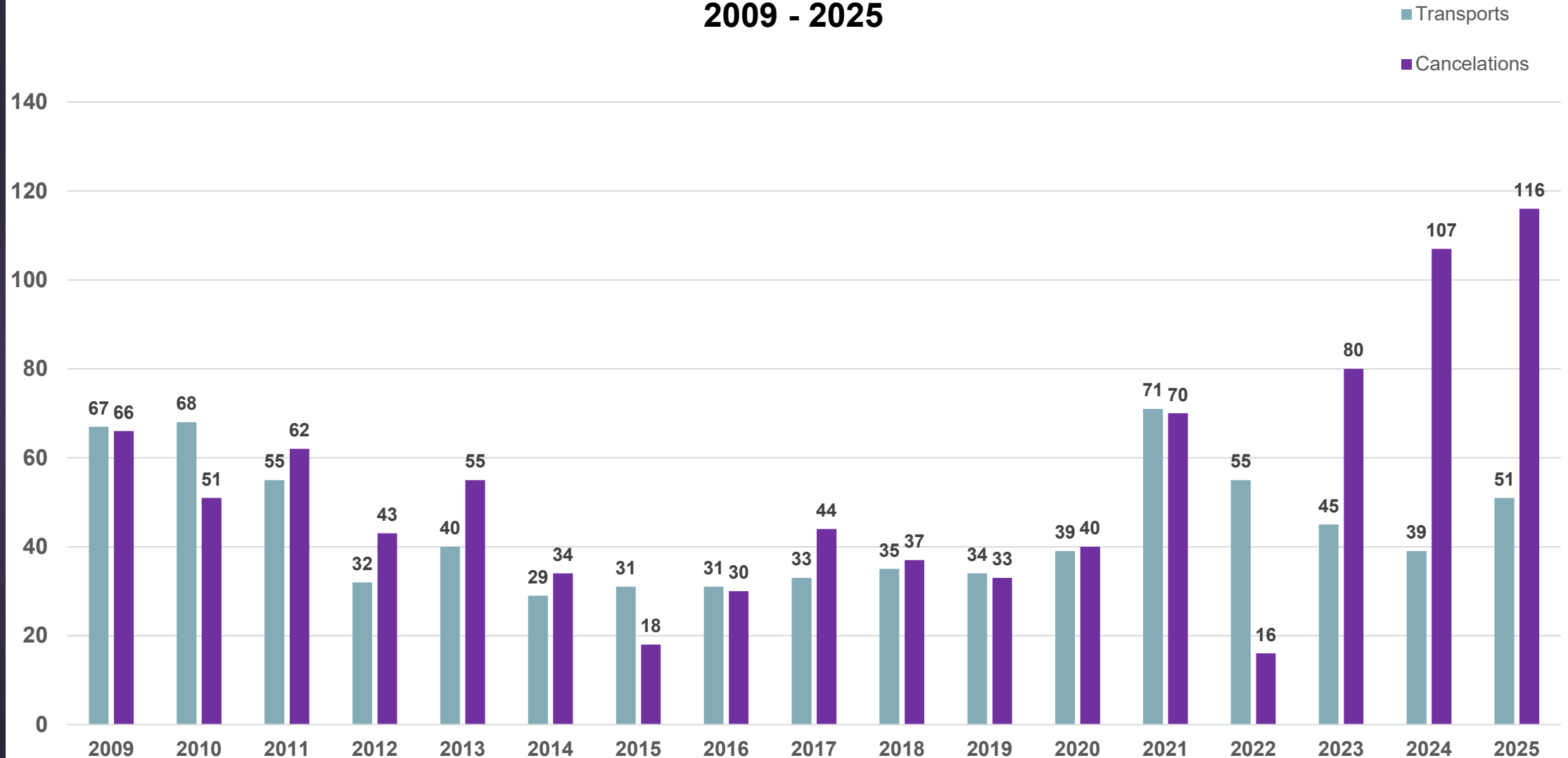
Ground Ambulance Operations

GROUND AMBULANCE TRANSPORTS BY PROVIDER – 2025

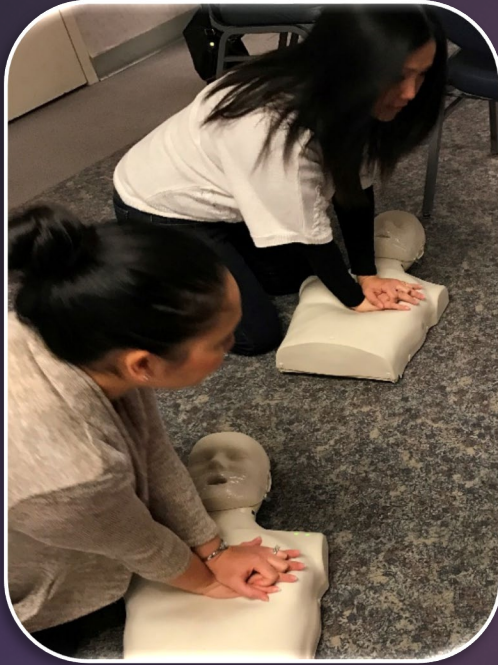
PROVIDER	EMERGENCY	NON-EMERGENCY	TOTAL
American Medical Response - Napa	11,753	965	12,718
Department of State Hospitals - Napa	6	150	156
Falcon Critical Care Transport	-	139	139
LIFEWest Northern California Ambulance	-	2,282	2,282
Medic Ambulance Service Inc	-	70	70
Sonoma Life-Support	-	25	25
West Coast Medical Transport	-	3,806	3,806
TOTAL	11,759	7,437	19,196

Air Ambulance Operations

**EMS Aircraft Utilization
2009 - 2025**



Hands-Only CPR - Napa County



Number of people
taught in 2025

6,052



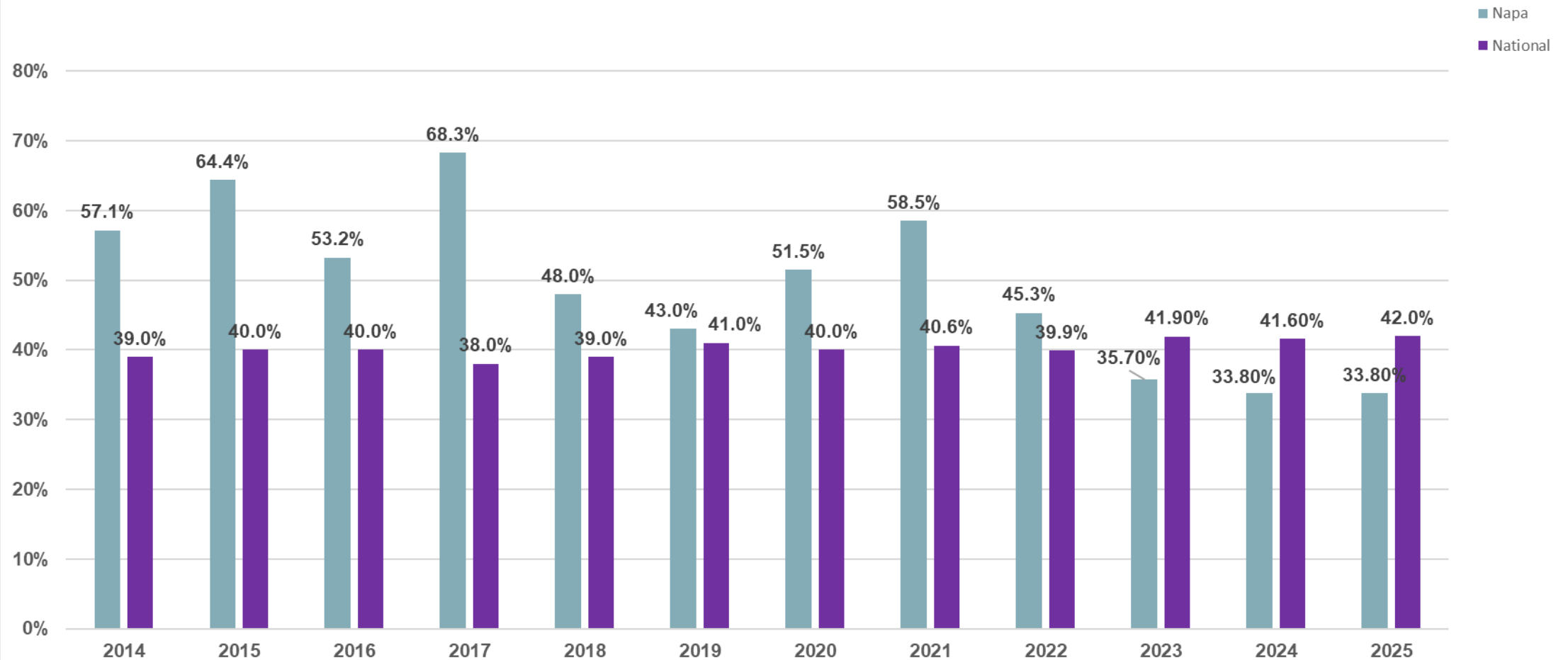
Number of events in
2025

82



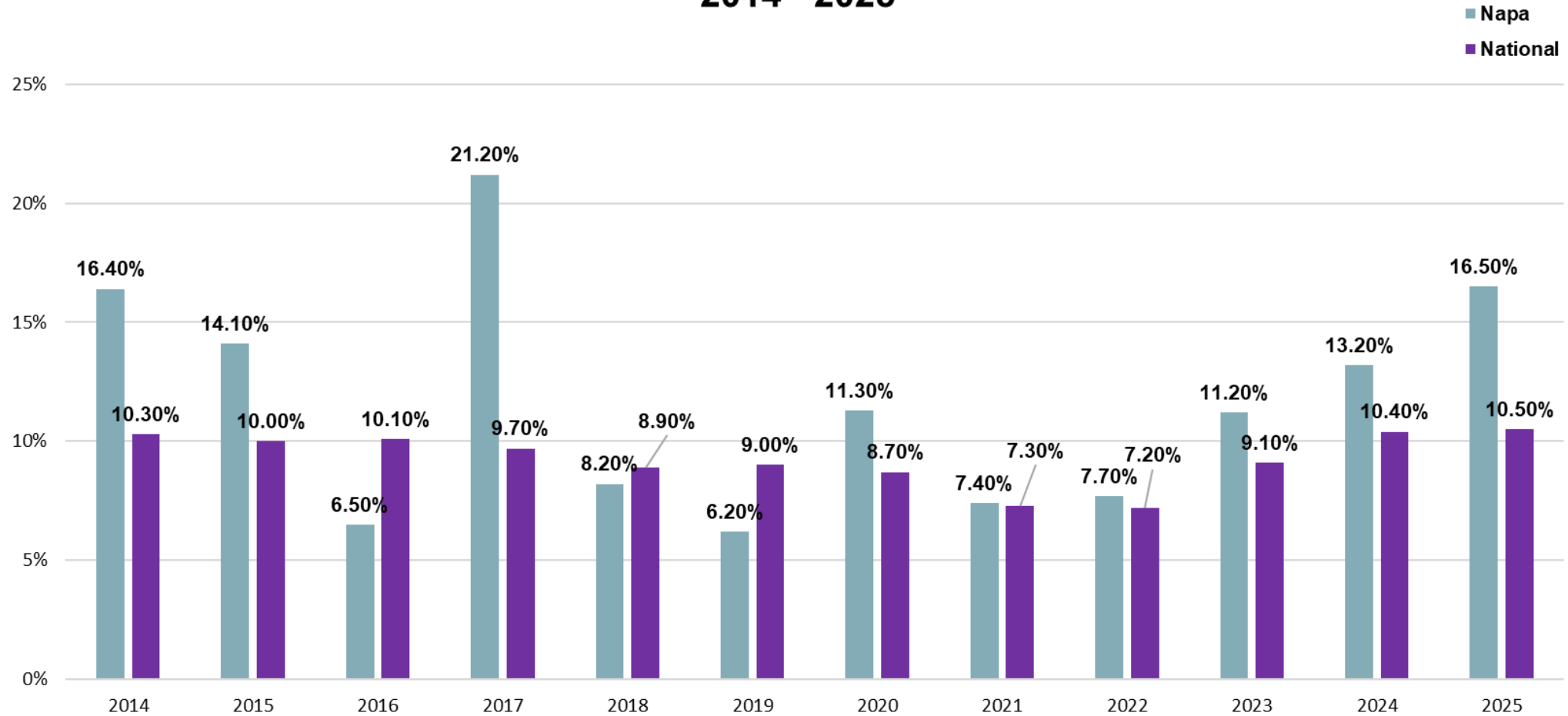
Cardiac Arrest Survival

Bystander CPR 2014 - 2025



Cardiac Arrest Survival

Overall Cardiac Arrest Survival 2014 - 2025



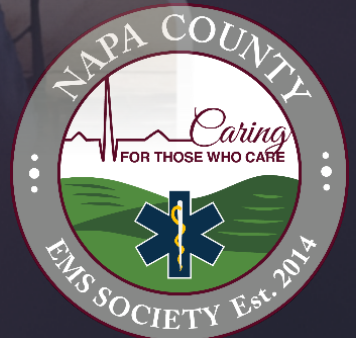
Current Napa County HeartSafe Communities

- City of American Canyon
- City of Calistoga
- City of Napa



Survivors' Reunion

- 2025 Survivors
- Fully Supported By Donations From The Stakeholders
- Event Has Been Covered And Published By Napa Valley Register



Accomplishments for 2025

- The Napa County Public Information and Education team integrated Stop-The-Bleed and Naloxone administration training in partnership with the QVMC Trauma Program and the Napa Opioid Safety Coalition.
- Expanded CPR in school programs from 9th grade- to now include 5th grade and 7th grade.
- Expanded AED placement to Napa County Sheriffs and American Canyon Police Department.

EMCC Goals for 2026

- Continue to identify (all) AED locations in Napa County
- Expand the scope of PIE to include:
 - Stop-the-Bleed messaging
 - Public access Nasal Narcan utilization
- Educate our community members in Hands Only CPR and use of an AED
 - Continue event-based training and seek other avenues for outreach during this challenging year
- Collaborate with key community partners to encourage successful designation as a HeartSafe Community
 - St. Helena
 - Angwin
 - Yountville





NAPA COUNTY EMERGENCY MEDICAL SERVICES AGENCY

2025 ANNUAL REPORT

PRESENTED TO THE NAPA COUNTY BOARD OF SUPERVISORS MAY 19, 2026



NAPA COUNTY
Health & Human
Services Agency



SYSTEMS OF CARE



- **TRAUMA CARE:**
 - QUEEN OF THE VALLEY – LEVEL III TRAUMA CENTER*
- **STEMI (HEART ATTACK) CARE:**
 - PROVIDENCE QUEEN OF THE VALLEY
 - ADVENTIST HEALTH ST. HELENA*
- **STROKE CARE (PRIMARY STROKE CENTER)**
 - PROVIDENCE QUEEN OF THE VALLEY*
 - ADVENTIST HEALTH ST. HELENA



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EMS SYSTEM UPDATES



NAPA COUNTY
EMS SYMPOSIUM

MULTI-CASUALTY
INCIDENT
MANAGEMENT
TRAINING

MEDICAL/HEALTH
RESPONSE PLAN
UPDATE

ENVIRONMENTAL
HEALTH EMERGENCY
RESPONSE TRAINING

AMBULANCE
CONTRACT
EXTENSION

BEHAVIORAL HEALTH
RESPONSE



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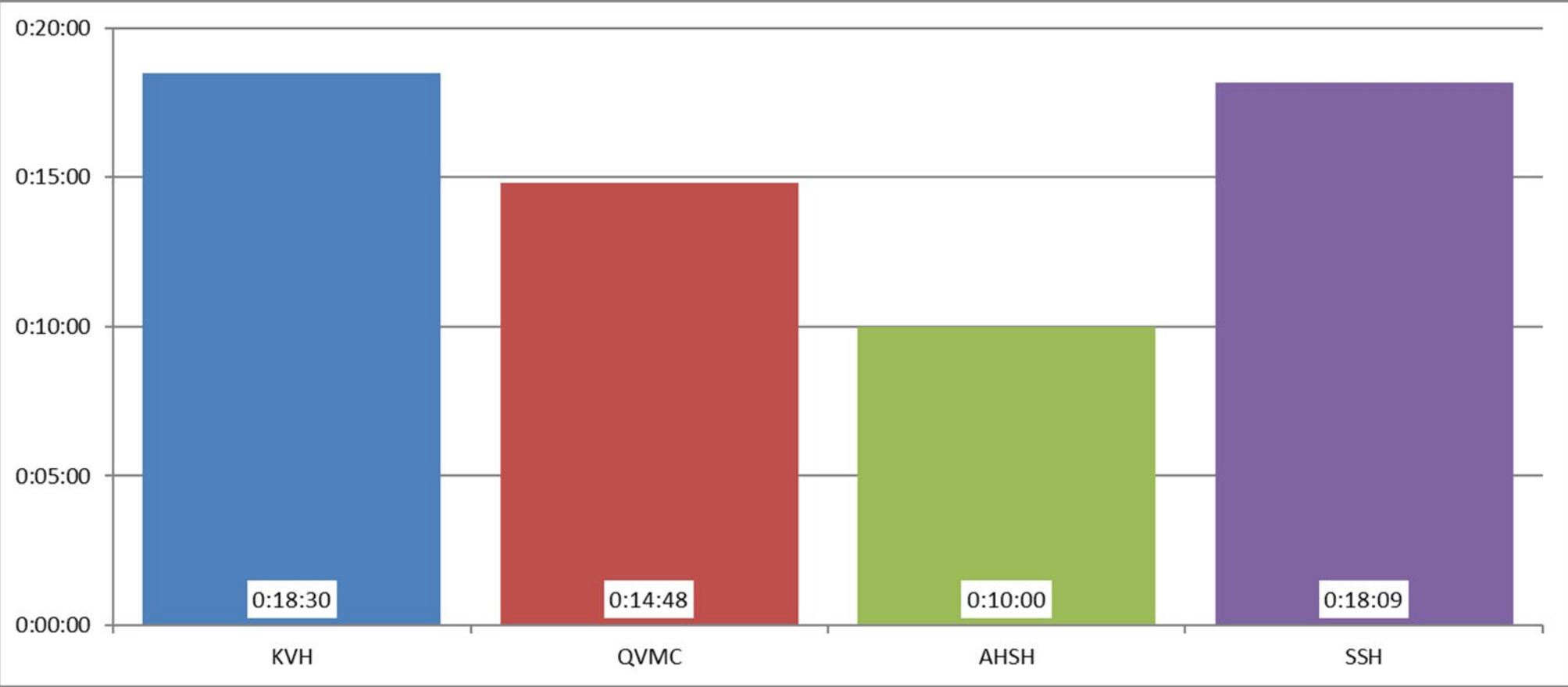


KVH	n = 2477
QVMC	n = 7721
AHSH	n = 976
SSH	n= 268

CALENDAR YEAR 2025 APOT

90TH PERCENTILE FOR AMBULANCE PATIENT OFFLOAD TIME AT THE ED

PUB: 01/26/2026
(IMAGETREND)



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AMR EXCLUSIVE EMERGENCY AMBULANCE SERVICES AGREEMENT



- THE AMERICAN MEDICAL RESPONSE CONTRACT WAS APPROVED BY THE NAPA COUNTY BOARD OF SUPERVISORS ON SEPTEMBER 14, 2021 AND OPERATIONS COMMENCED ON DECEMBER 31, 2021.
- THE CONTRACT GUARANTEES RELIABLE EMERGENCY AMBULANCE SERVICES THROUGHOUT THE ENTIRE COUNTY.
- CONTRACT RENEWED ON DECEMBER 16, 2025 AND EXTENDED THROUGH DECEMBER 31, 2031.



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AMR CONTRACTUAL PERFORMANCE



- AMR MET ALL COMPLIANCE REQUIREMENTS IN CALENDAR YEAR 2025.
- CONTRACT CALLS RESPONSE TIME COMPLIANCE.
 - AMR RESPONDED ON TIME TO 94.77% OF 16,936 CONTRACTED REQUESTS FOR SERVICE IN 2025.



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COMPLIANCE OVERVIEW



2025 Overall ALS Ambulance (AMR) Response Time Compliance

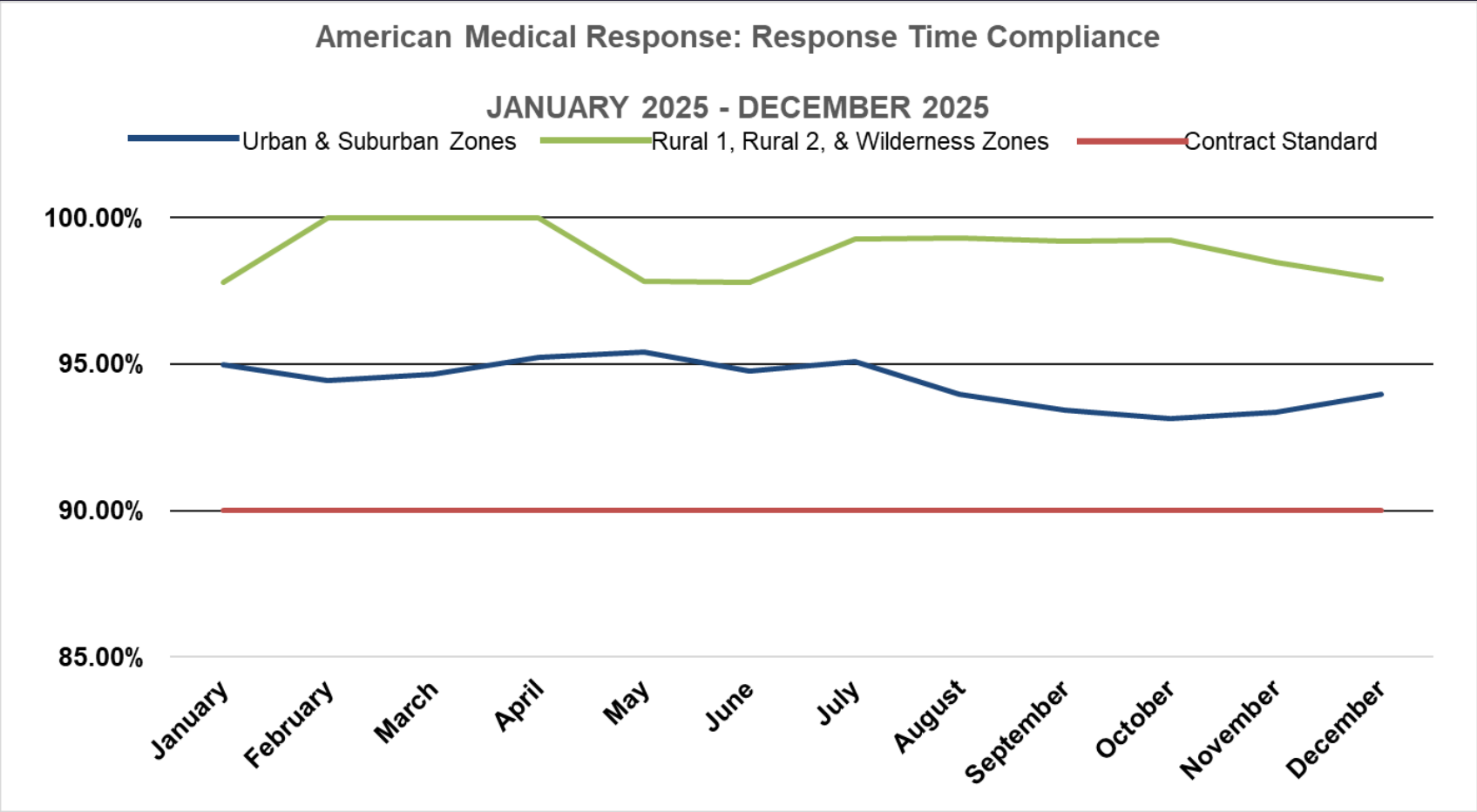
Month	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
Percent	95.17%	94.81%	94.96%	95.64%	95.63%	95.04%	95.49%	94.52%	93.99%	93.72%	93.87%	94.25%	94.77%
Total Contracted Responses	1,450	1,348	1,388	1,376	1,487	1,471	1,441	1,478	1,332	1,417	1,321	1,427	16,936



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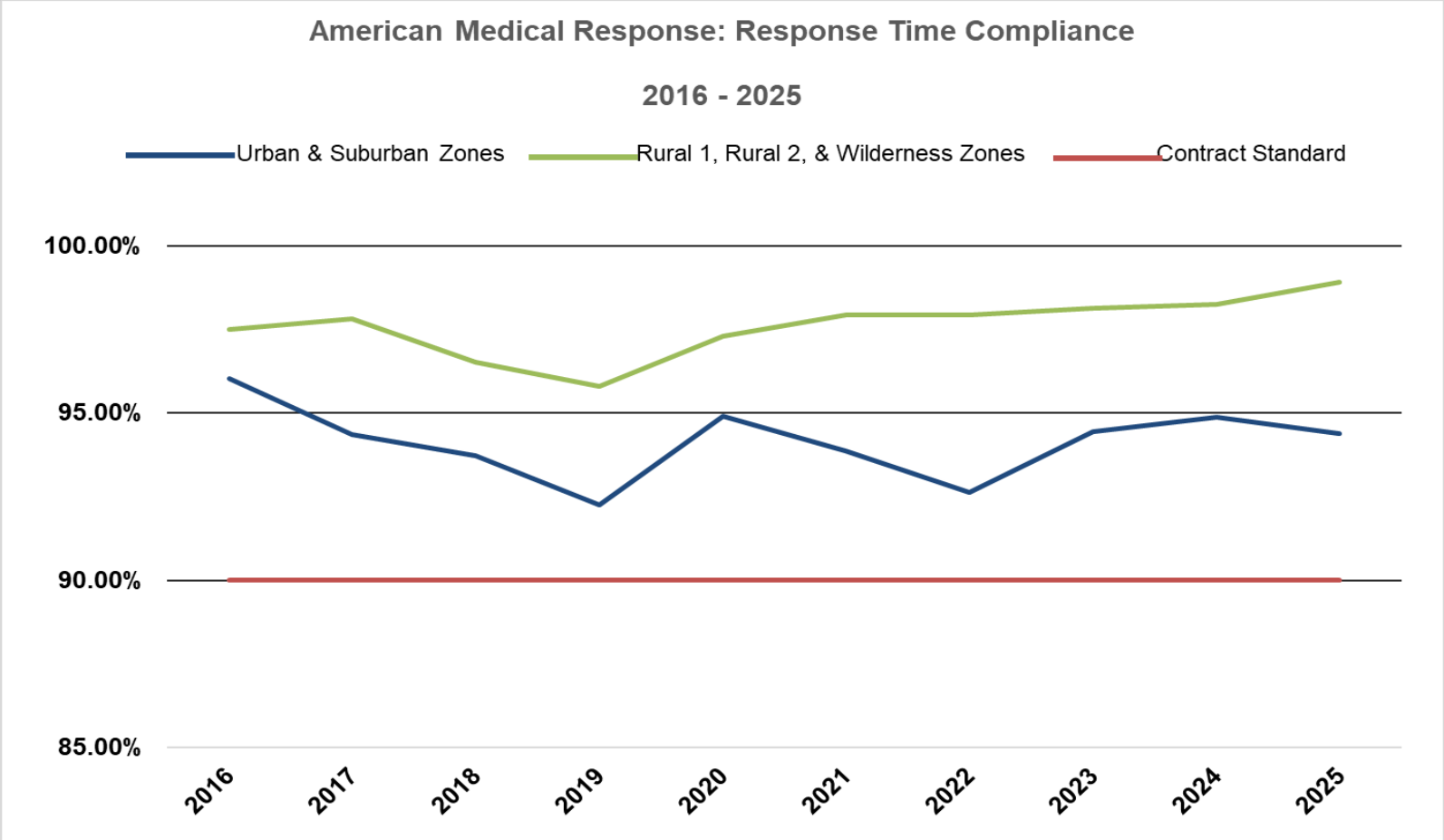
COMPLIANCE OVERVIEW



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COMPLIANCE OVERVIEW



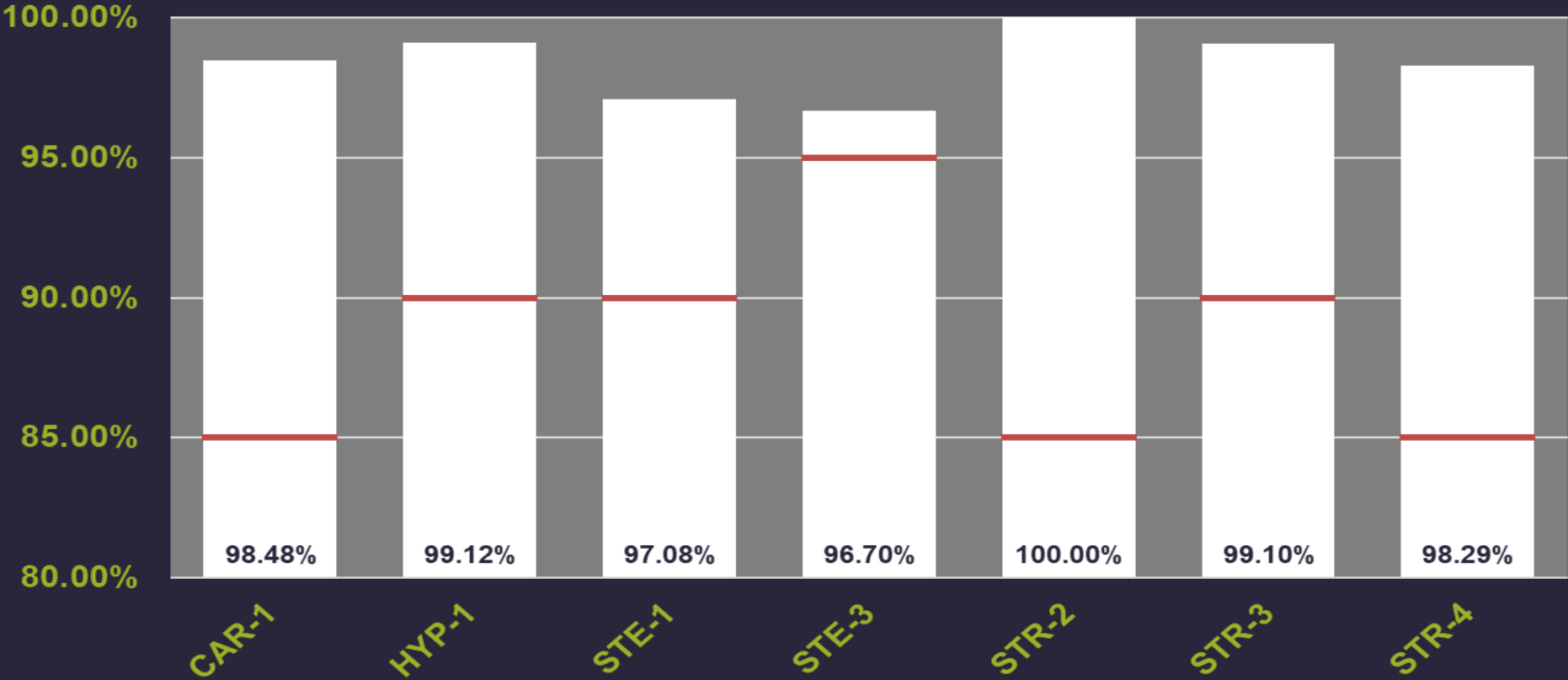
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COMPLIANCE OVERVIEW



CLINICAL COMPLIANCE METRICS CALENDAR YEAR 2025



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2025 EMS ANNUAL REPORT



- THANK YOU FOR THE OPPORTUNITY TO PROVIDE THIS REPORT.
- QUESTIONS?



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