

**MANDATORY COMMERCIAL ORGANICS RECYCLING (MORE/AB 1826) ACTION PLAN**

Upper Valley Waste Management Agency - City of Calistoga, City of St Helena, Town of Yountville and a portion of the unincorporated areas of Napa County.

Formally submitted July 28, 2022 by Amanda Griffis, Upper Valley Waste Management Agency staff

| Activity Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Target Audience    | Responsible Party                                                       | Frequency | Target Completion Date                       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-------------------------------------------------------------------------|-----------|----------------------------------------------|
| <b>Monitoring</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                    |                                                                         |           |                                              |
| Identify covered generators subscribing to franchise hauler services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | CalRecycle         | Upper Valley Waste Management Agency, Upper Valley Disposal & Recycling | Annually  | 8/26/2022                                    |
| Identify covered generators subscribing to franchise hauler services not complying                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | CalRecycle         | Upper Valley Waste Management Agency, Upper Valley Disposal & Recycling | Annually  | 8/26/2022                                    |
| Identify covered generators self hauling                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | CalRecycle         | Upper Valley Waste Management Agency                                    | Annually  | 11/30/2022                                   |
| Identify covered generators self hauling that are not complying                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | CalRecycle         | Upper Valley Waste Management Agency                                    | Annually  | 11/30/2022                                   |
| <b>Education and Outreach</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                    |                                                                         |           |                                              |
| Mail print letter to all commercial accounts with franchise hauler, which includes both multi family dwellings and businesses. Letter will be included with next commercial billing and newsletter, which goes out in the mail October 3, 2022                                                                                                                                                                                                                                                                                                                                                                                                                                                | Covered Generators | Upper Valley Waste Management Agency, Upper Valley Disposal & Recycling | Annually  | 10/3/2022                                    |
| Labels are printed and adhered to interior bins distributed to businesses and/or labels are provided to be adhered to existing interior bins at businesses who receive site visits and educational assistance from the agency/hauler. Labels are printed in various sizes to ensure proper sizing in proportion interior bin. Letter size PDFs of signs are emailed to interested businesses. Letter size handouts are provided at all site visits conducted by hauler and agency. Printable signs are available on hauler and Napa County website. All designs are updated as needed and/or each time they are printed. Signs can be customized upon request and/or need by covered business | Covered Generators | Upper Valley Waste Management Agency, Upper Valley Disposal & Recycling | Completed | Completed (samples included as Attachment A) |
| Develop and print self haul brochure, to be distributed at scale house at local landfill                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Covered Generators | Upper Valley Waste Management Agency, Upper Valley Disposal & Recycling | Annually  | 10/31/2022                                   |
| Mail print letter to all commercial account holders at local landfill                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Covered Generators | Upper Valley Waste Management Agency                                    | Annually  | 10/31/2022                                   |
| Ensure hauler and jurisdiction websites contain current information, update when necessary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Covered Generators | Upper Valley Waste Management Agency                                    | Monthly   | Commencing 8/1/2022 through 12/30/2022       |

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|--------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-------------------------------------------------------------------------|-----------|----------------------------------------|
| <b>Follow-up with Non-Compliant Businesses and MFDs</b>                                                                                                |                    |                                                                         |           |                                        |
| Individually email and/or phone non-complying commercial entities                                                                                      | Covered Generators | Upper Valley Waste Management Agency, Upper Valley Disposal & Recycling | Monthly   | Commencing 8/1/2022 through 12/30/2022 |
| Notify by print mail non-complying entities                                                                                                            | Covered Generators | Upper Valley Waste Management Agency                                    | Annually  | 9/30/2022                              |
| <b>Organics Recycling Service for Covered Generators</b>                                                                                               |                    |                                                                         |           |                                        |
| Ensure availability of on-site/curbside organics collection services                                                                                   | Covered Generators | Upper Valley Waste Management Agency                                    | Annually  | 8/26/2022                              |
| Investigate with facility operators creation of options for drop-off organics collection services                                                      | Covered Generators | Upper Valley Waste Management Agency, Upper Valley Disposal & Recycling | Annually  | 10/31/2022                             |
| <b>Reporting - Monitoring Updates for MORE</b>                                                                                                         |                    |                                                                         |           |                                        |
| Provide status update on progress with each activity: Education and Outreach, Follow up with non-compliant MORE covered generators                     | CalRecycle         | Upper Valley Waste Management Agency                                    | Monthly   | Commencing 9/1/2022 through 12/1/2022  |
| Provide monitoring updates to CalRecycle to include the following: Total MORE covered generators, Total MORE covered generators not recycling organics | CalRecycle         | Upper Valley Waste Management Agency                                    | Monthly   | Commencing 9/1/2022 through 12/1/2022  |

## ATTACHMENT A

### PRINTED LABEL SAMPLES - COMPOST

AVAILABLE IN 4x14, 6x5, 6.5x6.5, 9.5x9.5, 13x7

CUSTOMIZED IMAGES AVAILABLE UPON REQUEST BY COVERED GENERATOR



## ATTACHMENT A

### PRINTED LABEL SAMPLES - RECYCLE

AVAILABLE IN 4x14, 6.5x6.5, 9.5x9.5, 13x7, 24x18

CUSTOMIZED IMAGES AVAILABLE UPON REQUEST BY COVERED GENERATOR

## Recycle

### Clean Paper

Papel Limpio



### Rigid Plastic

Plástico Rígido



### Metal

Metal



### Glass

Vidrio



No food  
or liquids



No comida  
o líquidos

## Recycle • Recicla

### Clean Paper

Papel Limpio



### Rigid Plastic

Plástico Rígido



### Metal

Metal



### Glass

Vidrio



NO FOOD  
OR LIQUIDS



NO COMIDA  
O LÍQUIDOS

## Recycle

### Clean Paper

Papel Limpio



### Metal

Metal



### Rigid Plastic

Plástico Rígido



### Glass

Vidrio



No food  
or liquids



No comida  
o líquidos

CUSTOMIZED IMAGES AVAILABLE UPON REQUEST BY COVERED GENERATOR

No desechos peligrosos

# Trash Basura

## ATTACHMENT A

LETTER SIZE FLYER/HAND OUT SAMPLES - RECYCLE, COMPOST AND TRASH

CUSTOMIZED IMAGES AVAILABLE UPON REQUEST BY COVERED GENERATOR



# COMPOST

FOOD SCRAPS, FOOD-SOILED PAPER, PLANT TRIMMINGS

# COMPOSTA

RESTOS DE COMIDA, PAPEL SUCIO CON RESTOS, PLANTAS



**Food Scraps & Food-Soiled Paper**  
Restos de Comida y Papel Sucio con Restos



**Plant Trimmings**  
Plantas

*Only BPI certified plastic bags are allowed.  
Solo se permiten bolsas de plástico certificadas por BPI.*



**NO DIRT & ROCK**  
NO PIEDRAS O TIERRA



**NO GLASS**  
NO VIDRIO



**NO RIGID COMPOSTABLE PLASTICS**  
NO PLASTICO COMPOSTABLE RIGIDO



**NO DIAPERS**  
NO PET / HUMAN WASTE  
NO PAÑALES  
DESECHOS DE INCONTINENTES / PERRINOS



**NO PAINTED / TREATED WOOD**  
NO MADERA PINTADA / TRATADA



# RECYCLE

CLEAN PAPER PRODUCTS, BOTTLES, CANS & CONTAINERS

# RECICLAJE

PRODUCTOS DE PAPEL LIMPIO, BOTELLAS BOTES Y LATAS



**Mixed Paper, Unwaxed Cardboard, & Paperboard**  
Papel Mido, Cartón y Papel Sin Cera



**Paper Cartons & Aseptic Packaging**  
Cajas de Papel y Envases Asépticos



**Plastic Bottles, Jugs & Tubs**  
Botellas de Plástico, Recipientes, y Jarras



**Glass Bottles & Jars**  
Botellas y Frascos de Vidrio



**Metal Cans & Containers**  
Contenedores y Latas de Metal



**NO COATED PAPER**  
NO PAPEL COCIENTO DE CERA



**NO STYROFOAM™**  
NO HIELO SECO



**NO RIGID COMPOSTABLE PLASTICS**  
NO PLASTICO COMPOSTABLE RIGIDO



**NO PLASTIC BAGS**  
NO BOLSAS DE PLASTICO



**NO E-WASTE**  
NO ELECTRONICOS



# GARBAGE

EVERYTHING IN GARBAGE GOES DIRECTLY TO LANDFILL

# BASURA

TODO EN LA BASURA VA DIRECTAMENTE AL BASURERO



**Plastic Bags, Pet Waste & Diapers**  
Bolsas de Plástico, Desechos de Mascotas y Pañales



**Wrappers & Non-recyclable Plastic**  
Envolturas y Plásticos no Reciclables



**Styrofoam™ & Cups**  
Styrofoam™ y Tazas



**NO RECYCLABLES**  
NO RECICLABLE



**NO FOOD SCRAPS**  
NO RESTOS DE COMIDA



**NO HAZARDOUS WASTE**  
NO DESECHOS PELIGROSOS



**NO FLUORESCENT**  
NO CFL BULBS  
NO BOMBILLAS FLUORESCENTES



**NO E-WASTE**  
NO ELECTRONICOS