

Agreement No. 220186B Amendment No. 1



Quote/Order ID: 697680

Service Agreement

County of NAPA

TPx Communications will provide Customer with the specified type and amount of Services at the rates, and terms and conditions listed below and on the Rate Schedule(s) that follow, and Customer shall accept and pay for Services under the Terms and Conditions to which Customer agreed on the Telecommunications Account Agreement (TAA)/Master Service Agreement (MSA) and any related Addendums that follow that govern this Service Agreement, including any changes to Total Monthly Recurring Charges up to five percent (5%) and/or Total Non-Recurring Charges up to five percent (5%) for Services and Equipment specified on this Service Agreement. For any Access, MSx, and/or UCx Service listed below that is being added to Services currently provided to Customer at the below referenced Service Location, a new Service Term (as provided in the Term Length below) shall apply to any such Service.

Federal, State and Local Taxes and Other Charges will be applied in accordance with the definitions stated at www.tpx.com/rates.

The term for service(s) being ordered is 36 months. ("Term")

Customer Requested Due Date: 2/18/2025

RS ID	Title	Address	Non-Recurring	Recurring
1216434	2751 NAPA VALLEY CORPORATE DR BLDG A, NAPA CA	2751 Napa Valley Corporate Dr Bldg A, Napa, CA 94558-6216	\$0.00	\$2,297.86
1216435	911 DONALDSON WAY E, AMERICAN CANYON CA	911 Donaldson Way E, American Canyon, CA 94503-3191	\$0.00	\$1,030.28
1216432	1125 THIRD ST FL 1, Napa CA	1125 Third St Fl 1, Napa, CA 94559-3002	\$0.00	\$2,692.46
1216433	1535 AIRPORT BLVD, NAPA CA	1535 Airport Blvd, Napa, CA 94558-6292	\$0.00	\$1,634.31
Totals			\$0.00	\$7,654.91

Equipment Addendum - Single Payment Purchase, Rental and/or Customer Provided Equipment set for at www.tpx.com/Equipment-Addendum.pdf

MSx Service Addendum set forth at www.tpx.com/MSx-Service.pdf

Agreed by: Customer Signature _____

Date _____

Customer Name (Print) _____

Title _____

Sales Representative Name _____

Phone _____

Rich Simons
Agreed by: Authorized TPx Representative Signature

01/16/2025
Date

APPROVED AS TO FORM
Office of County Counsel

By: Ryan FitzGerald (e-sign)
Deputy County Counsel

Date: January 16, 2025

PL No: 125274

v052920



Rate Schedule #1216434
 2751 NAPA VALLEY CORPORATE DR BLDG A, NAPA CA

Quote ID: 697680
 1/16/2025

County of NAPA

Good through: 2/16/2025

Address: 2751 Napa Valley Corporate Dr Bldg A, Napa, CA 94558-6216

The term for Service(s) being ordered is 36 months ("Term").

zz TPx Data Only Service zz / 2100724-DAT (Renewal as is)	Description	Qty	Each	Usage	Type	NRC	MRC
Data Only Service		1	\$0.00	-	xNet	-	\$0.00
10M Port		1	\$94.16	-	xNet	-	\$94.16
10M Tier 1 Access (ICB Code: null)		1	\$159.17	-	xNet	-	\$159.17
Internet		1	\$26.41	-	xNet	-	\$26.41
IPv4 - IP Address - 4 (Included)		1	\$0.00	-	xNet	-	\$0.00
						\$0.00	\$279.74
+ TPx Inbound Toll Free / (800) 464-4211 (Renewal as is)						\$0.00	\$35.70
+ TPx Inbound Toll Free / (800) 464-4213 (Renewal as is)						\$0.00	\$35.70
+ TPx Inbound Toll Free / (800) 464-4214 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (800) 464-4215 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (800) 464-4216 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (800) 464-4217 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (800) 498-9455 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (800) 648-8650 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (800) 696-6443 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (800) 984-9661 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (866) 205-7550 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (866) 515-8819 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (866) 575-4467 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (866) 822-1913 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (877) 237-7319 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (877) 279-2118 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (877) 279-2976 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (877) 279-2987 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (877) 279-2975 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (877) 279-2983 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (877) 279-2982 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (877) 279-3065 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (877) 279-2979 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (888) 494-8356 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (888) 619-6913 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (888) 826-8627 (Renewal as is)						\$0.00	\$9.45
+ TPx Inbound Toll Free / (877) 426-4847 (Renewal as is)						\$0.00	\$9.45

Internet Services - HSIA / 2252982-DAT (Renewal as is)		Description	Qty	Each	Usage	Type	NRC	MRC
		HSIA 10 x 10 Mbps (ICB Code: null)	1	\$477.75	-	xNet	-	\$477.75
							\$0.00	\$477.75
UCx SmartVoice / 2253891-SVX (Renewal as is)		Description	Qty	Each	Usage	Type	NRC	MRC
		Abbreviated Dialing	1	\$0.00	-	xNet	-	\$0.00
		Call Paths - SmartVoice	100	\$7.35	-	xNet	-	\$735.00
		SIP SmartVoice	1	\$0.00	-	xNet	-	\$0.00
		TPx Voice & Data Circuit	1	\$0.00	-	xNet	-	\$0.00
		Tier D Equipment	1	\$0.00	-	xNet	-	\$0.00
		Caller ID (Inbound - Name & Number)	1	\$0.00	-	xNet	-	\$0.00
		Calling Line ID Delivery Blocking or Un-Blocking per Call	1	\$0.00	-	xNet	-	\$0.00
		DIDs	817	\$0.16	-	xNet	-	\$130.72
		End User Connection Charge (EUCC)	100	\$0.00	-	xNet	-	\$0.00
		Enterprise Trunking	1	\$26.25	-	xNet	-	\$26.25
		Free Directory Assistance Listing	1	\$0.00	-	xNet	-	\$0.00
		G.711 Codec	1	\$0.00	-	xNet	-	\$0.00
		Outbound Calling Line ID (Name & Number)	1	\$0.00	-	xNet	-	\$0.00
		UCx SmartVoice Usage Bundle -- 2,500 Minutes Domestic Outbound Usage Included	1	\$0.00	-	xNet	-	\$0.00
							\$0.00	\$891.97
MSx WAN (Install)		Description	Qty	Each	Usage	Type	NRC	MRC
		PQE Code: Not Specified						
		MSx WAN Core	1	\$0.00	-	MSx	-	\$0.00
		Velocloud Edge 610-NFW	2	\$0.00	-	xNet	\$0.00	-
		MSx WAN - Core 50M	1	\$145.00	-	MSx	-	\$145.00
		MSR - Install Included with Voice/Data	1	\$0.00	-	MSx	\$0.00	-
		SmartVoice - Related Voice Service	1	\$0.00	-	MSx	-	\$0.00
		TPx Provided DIA	1	\$0.00	-	MSx	-	\$0.00
		4G Managed Cellular Wireless Service	1	\$0.00	-	xNet	-	\$0.00
		4G LTE Internet Access - Failover	1	\$84.00	-	xNet	-	\$84.00
		4G LTE Network Access	1	\$36.75	-	xNet	-	\$36.75
		5G/4G LTE Network Access -- Install	1	\$0.00	-	xNet	\$0.00	-
		HSIA	1	\$0.00	-	MSx	-	\$0.00
		High Availability Support Fee	1	\$75.00	-	xNet	-	\$75.00
		Customer Provided Switch	1	\$0.00	-	xNet	\$0.00	-
							\$0.00	\$340.75



Rate Schedule #1216435
911 DONALDSON WAY E, AMERICAN CANYON CA

Quote ID: 697680
1/16/2025

County of NAPA

Good through: 2/16/2025

Address: 911 Donaldson Way E, American Canyon, CA 94503-3191

The term for Service(s) being ordered is 36 months ("Term").

UCx SmartVoice / 2260363-SVX (Renewal as is)	Description	Qty	Each	Usage	Type	NRC	MRC
	Abbreviated Dialing	1	\$0.00	-	xNet	-	\$0.00
	Call Paths - SmartVoice	23	\$7.35	-	xNet	-	\$169.05
	SIP SmartVoice	1	\$0.00	-	xNet	-	\$0.00
	TPx Voice & Data Circuit	1	\$0.00	-	xNet	-	\$0.00
	Tier B Equipment	1	\$0.00	-	xNet	-	\$0.00
	Caller ID (Inbound - Name & Number)	1	\$0.00	-	xNet	-	\$0.00
	Calling Line ID Delivery Blocking or Un-Blocking per Call	1	\$0.00	-	xNet	-	\$0.00
	DIDs	103	\$0.16	-	xNet	-	\$16.48
	End User Connection Charge (EUCC)	23	\$0.00	-	xNet	-	(\$0.00)
	Enterprise Trunking	1	\$26.25	-	xNet	-	\$26.25
	Free Directory Assistance Listing	1	\$0.00	-	xNet	-	\$0.00
	G.711 Codec	1	\$0.00	-	xNet	-	\$0.00
	Outbound Calling Line ID (Name & Number)	1	\$0.00	-	xNet	-	\$0.00
	UCx SmartVoice Usage Bundle -- 2,500 Minutes Domestic Outbound Usage Included	1	\$0.00	-	xNet	-	\$0.00
						\$0.00	\$211.78
Internet Services - HSIA / 2330723-DAT (Renewal as is)	Description	Qty	Each	Usage	Type	NRC	MRC
	HSIA 20 x 20 Mbps (ICB Code: null)	1	\$477.75	-	xNet	-	\$477.75
						\$0.00	\$477.75
MSx WAN (Install)	Description	Qty	Each	Usage	Type	NRC	MRC
PQE Code: Not Specified							
	MSx WAN Core	1	\$0.00	-	MSx	-	\$0.00
	Velocloud Edge 610-NFW	2	\$0.00	-	xNet	\$0.00	-
	MSx WAN - Core 50M	1	\$145.00	-	MSx	-	\$145.00
	MSR - Install Included with Voice/Data	1	\$0.00	-	MSx	\$0.00	-
	HSIA	1	\$0.00	-	MSx	-	\$0.00
	SmartVoice - Related Voice Service	1	\$0.00	-	MSx	-	\$0.00
	4G Managed Cellular Wireless Service	1	\$0.00	-	xNet	-	\$0.00
	4G LTE Internet Access - Failover	1	\$84.00	-	xNet	-	\$84.00
	4G LTE Network Access	1	\$36.75	-	xNet	-	\$36.75
	5G/4G LTE Network Access -- Install	1	\$0.00	-	xNet	\$0.00	-
	High Availability Support Fee	1	\$75.00	-	xNet	-	\$75.00
	Customer Provided Switch	1	\$0.00	-	xNet	\$0.00	-
						\$0.00	\$340.75



Rate Schedule #1216432
1125 THIRD ST FL 1, Napa CA

Quote ID: 697680
1/16/2025

County of NAPA

Good through: 2/16/2025
Address: 1125 Third St Fl 1, Napa, CA 94559-3002

The term for Service(s) being ordered is 36 months ("Term").

zz TPx Data Only Service zz / 2100722-DAT (Renewal as is)	Description	Qty	Each	Usage	Type	NRC	MRC	
Data Only Service		1	\$0.00	-	xNet	-	\$0.00	
10M Port		1	\$105.24	-	xNet	-	\$105.24	
10M Tier 1 Access (ICB Code: null)		1	\$170.25	-	xNet	-	\$170.25	
Internet		1	\$31.45	-	xNet	-	\$31.45	
IPv4 - IP Address - 4 (Included)		1	\$0.00	-	xNet	-	\$0.00	
							\$0.00 \$306.94	
TPx Inbound Toll Free / (833) 835-5483 (Renewal as is)						\$0.00	\$9.45	
Internet Services - HSIA / 2255963-DAT (Renewal as is)	Description	Qty	Each	Usage	Type	NRC	MRC	
HSIA 10 x 10 Mbps (ICB Code: null)		1	\$477.75	-	xNet	-	\$477.75	
							\$0.00 \$477.75	
UCx SmartVoice / 2258276-SVX (Renewal as is)	Description	Qty	Each	Usage	Type	NRC	MRC	
Abbreviated Dialing		1	\$0.00	-	xNet	-	\$0.00	
Additional Directory Listing		87	\$1.74	-	xNet	-	\$151.38	
Call Paths - SmartVoice		100	\$7.35	-	xNet	-	\$735.00	
SIP SmartVoice		1	\$0.00	-	xNet	-	\$0.00	
TPx Voice & Data Circuit		1	\$0.00	-	xNet	-	\$0.00	
Tier D Equipment		1	\$0.00	-	xNet	-	\$0.00	
Caller ID (Inbound - Name & Number)		1	\$0.00	-	xNet	-	\$0.00	
Calling Line ID Delivery Blocking or Un-Blocking per Call		1	\$0.00	-	xNet	-	\$0.00	
DIDs		1,734	\$0.16	-	xNet	-	\$277.44	
End User Connection Charge (EUCC)		100	\$0.00	-	xNet	-	\$0.00	
Enterprise Trunking		1	\$26.25	-	xNet	-	\$26.25	
Free Directory Assistance Listing		1	\$0.00	-	xNet	-	\$0.00	
G.711 Codec		1	\$0.00	-	xNet	-	\$0.00	
Outbound Calling Line ID (Name & Number)		1	\$0.00	-	xNet	-	\$0.00	
UCx SmartVoice Usage Bundle -- 2,500 Minutes Domestic Outbound Usage Included		1	\$0.00	-	xNet	-	\$0.00	
UCx Usage Bundle -- 2,500 Minutes Domestic Outbound		10	\$36.75	-	xNet	-	\$367.50	
							\$0.00 \$1,557.57	
MSx WAN (Install)	PQE Code: Not Specified	Description	Qty	Each	Usage	Type	NRC	MRC
MSx WAN Core			1	\$0.00	-	MSx	-	\$0.00
Velocloud Edge 610-NFW			2	\$0.00	-	xNet	\$0.00	-
MSx WAN - Core 50M			1	\$145.00	-	MSx	-	\$145.00
MSR - Install Included with Voice/Data			1	\$0.00	-	MSx	\$0.00	-
HSIA			1	\$0.00	-	MSx	-	\$0.00
SmartVoice - Related Voice Service			1	\$0.00	-	MSx	-	\$0.00
4G Managed Cellular Wireless Service			1	\$0.00	-	xNet	-	\$0.00
4G LTE Internet Access - Failover			1	\$84.00	-	xNet	-	\$84.00
4G LTE Network Access			1	\$36.75	-	xNet	-	\$36.75
5G/4G LTE Network Access -- Install			1	\$0.00	-	xNet	\$0.00	-
High Availability Support Fee			1	\$75.00	-	xNet	-	\$75.00
Customer Provided Switch			1	\$0.00	-	xNet	\$0.00	-
TPx Provided DIA			1	\$0.00	-	MSx	-	\$0.00
							\$0.00 \$340.75	



Rate Schedule #1216433
1535 AIRPORT BLVD, NAPA CA

Quote ID: 697680
1/16/2025

County of NAPA

Good through: 2/16/2025

Address: 1535 Airport Blvd, Napa, CA 94558-6292

The term for Service(s) being ordered is 36 months ("Term").

UCx SmartVoice / 2252058-SVX (Renewal as is)	Description	Qty	Each	Usage	Type	NRC	MRC
	Abbreviated Dialing	1	\$0.00	-	xNet	-	\$0.00
	Call Paths - SmartVoice	100	\$7.35	-	xNet	-	\$735.00
	SIP SmartVoice	1	\$0.00	-	xNet	-	\$0.00
	TPx Voice & Data Circuit	1	\$0.00	-	xNet	-	\$0.00
	Tier D Equipment	1	\$0.00	-	xNet	-	\$0.00
	Caller ID (Inbound - Name & Number)	1	\$0.00	-	xNet	-	\$0.00
	Calling Line ID Delivery Blocking or Un-Blocking per Call	1	\$0.00	-	xNet	-	\$0.00
	DIDs	341	\$0.16	-	xNet	-	\$54.56
	End User Connection Charge (EUCC)	100	\$0.00	-	xNet	-	\$0.00
	Enterprise Trunking	1	\$26.25	-	xNet	-	\$26.25
	Free Directory Assistance Listing	1	\$0.00	-	xNet	-	\$0.00
	G.711 Codec	1	\$0.00	-	xNet	-	\$0.00
	Outbound Calling Line ID (Name & Number)	1	\$0.00	-	xNet	-	\$0.00
	UCx SmartVoice Usage Bundle -- 2,500 Minutes Domestic Outbound Usage Included	1	\$0.00	-	xNet	-	\$0.00
						\$0.00	\$815.81
Internet Services - HSIA / 2313265-DAT (Renewal as is)	Description	Qty	Each	Usage	Type	NRC	MRC
	HSIA 20 x 20 Mbps (ICB Code: null)	1	\$477.75	-	xNet	-	\$477.75
						\$0.00	\$477.75
MSx WAN (Install)	Description	Qty	Each	Usage	Type	NRC	MRC
PQE Code: Not Specified							
	MSx WAN Core	1	\$0.00	-	MSx	-	\$0.00
	Velocloud Edge 610-NFW	2	\$0.00	-	xNet	\$0.00	-
	MSx WAN - Core 50M	1	\$145.00	-	MSx	-	\$145.00
	MSR - Install Included with Voice/Data	1	\$0.00	-	MSx	\$0.00	-
	HSIA	1	\$0.00	-	MSx	-	\$0.00
	SmartVoice - Related Voice Service	1	\$0.00	-	MSx	-	\$0.00
	4G Managed Cellular Wireless Service	1	\$0.00	-	xNet	-	\$0.00
	4G LTE Internet Access - Failover	1	\$84.00	-	xNet	-	\$84.00
	4G LTE Network Access	1	\$36.75	-	xNet	-	\$36.75
	5G/4G LTE Network Access -- Install	1	\$0.00	-	xNet	\$0.00	-
	High Availability Support Fee	1	\$75.00	-	xNet	-	\$75.00
	Customer Provided Switch	1	\$0.00	-	xNet	\$0.00	-
						\$0.00	\$340.75

INSTALLMENT PAYMENT DETAILS

Charge Description	Total Monthly Amount	Term
Total of Monthly Payment Amounts	\$0.00	

Currently there are no monthly installment payments.

NRCS NOT INCLUDED IN THE INSTALLMENT PAYMENT PLAN

Charge Description	Price
Total of opted-out NRC Amounts	\$0.00

Currently there are no opted-out NRCs.