

Upper Valley Disposal Services
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UPPER VALLEY
DISPOSAL • RECYCLING • COMPOST

JPA ANNUAL REPORT

FOR CALENDAR YEAR 2024

JPA ANNUAL REPORT YEAR END 2024

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Executive Summary

CONTINUED COMMITMENT

Upper Valley Disposal Services (UVDS) continuously puts forth its best effort to comply with the requirements of the franchise agreement with the Upper Valley Waste Management Agency and state and local laws to help divert resources from the landfill and reduce greenhouse gases.

OPERATIONAL EFFICIENCY

The Operational Improvement Plan and Zero Waste Programs detailed in this report illustrate UVDS's commitment to diverting resources from the landfill. Community Outreach and Education is essential to meeting diversion goals. Our goal is to implement, and refine new technologies, make fleet enhancements, improve efficiency while maintaining safe and quality service.

2024 IN REVIEW

Throughout 2024 we continued to improve our diversion efforts with both our commercial and residential customers. We participated in a number of community events to improve customer education about proper recycling and composting. UVDS strengthened its organizational wide focus on continuous improvement of safety, new programs and updated communication with our customers in line with Waste Connection's commitment to the community and its employees.

LOOKING AHEAD

For 2025, UVDS will remain focused on improving community and employee safety, organics and recycling compliance, and customer service. We are committed to our efforts in educating the public on proper sorting of household and commercial waste to ensure SB 1383 and AB 939 compliance. With our new technological resources, contamination procedures and customer communication we will continue to improve our customer communication and operational efficiency.

Summary assessment of Programs

Residential Programs

1. All residential customers are offered three services as part of a bundled “resource hauling” rate. This includes a gray or brown “landfill” (garbage) cart, a blue recycling cart and a green cart for plant waste. The bundled rate is based on the size of the landfill cart.
2. Single family customers, by contract, are residents living in single family, duplex, triplex or fourplex dwellings. Mobile Home Parks where each customer has their own service are also considered residential customers regardless of who pays the bill (individual or park).
3. Used motor oil & filter collection. To participate, customers must call and request a Used Oil Recovery Kit. Once they have the kit, they can call to request collection on their service day.
4. Bulky Item collection by appointment.
5. Drop off programs throughout the year, in partnership with the JPA and other organizations for materials such as document shredding, e-waste, and household hazardous waste
6. Battery container collection by appointment.

Multifamily Programs

Multifamily dwellings with 5 or more units, are offered a variety of container types, sizes and collection frequency. Collection frequency is the number of days per week the customer has service.

1. Customers who subscribe to cart service for garbage (gray cart) are provided one single stream recycling (blue) cart and one organics (green) cart at no additional charge.
2. Commercial customers who subscribe to bin service for garbage service are provided three single stream recycling (blue) carts and one yard waste (green cart) at no additional charge.
3. Customers may choose to pay additional monthly fees for extra recycling and organics carts.
4. Bulky Item collection by appointment for a fee.
5. Used motor oil & filter collection by appointment.
6. Drop off programs throughout the year, in partnership with the JPA and other organizations for materials such as document shredding, e-waste, and household hazardous waste. Year round drop off of many material types for free at Clover Flat Resource Recovery Park is also offered.

Commercial Programs

Commercial businesses are offered a variety of container types, sizes and collection frequency. Collection frequency is the number of days per week the customer has service.

1. Customers who subscribe to cart service for garbage (gray cart) are provided one single stream recycling (blue) cart and one organics (green) cart at no additional charge.
2. Commercial customers who subscribe to bin service for garbage service are provided three single stream recycling (blue) carts and one yard waste (green cart) at no additional charge.
3. Customers may choose to pay additional monthly fees for extra recycling and organics carts.
4. Food scrap carts are offered at no additional charge for those customers with commercial kitchens or large volumes of food waste.
5. Drop-off recycling programs for wine industry specific materials (drip hose, film wrap) household hazardous waste disposal for a fee.
6. Bulky Item collection by appointment for a fee.
7. Electronic waste collection by appointment.

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PROGRAMS IMPLEMENTED WITH UPDATED FRANCHISE AGREEMENT SINCE JULY 2021

Residential Programs

Organics Recycling Program

The Organics Collection Program has been in place since July 2021. Customers are required to include food scraps, and food soiled papers to be co-collected with yard waste. Customers were provided with kitchen pails and educational materials to help them participate in the new program.

Lessons Learned and Plan(s) to improve

1. Lesson:
 - a. More education needs be done on materials accepted and prohibited in the organics program. We are seeing a slow increase in organics in the compost stream but assuming residents are still placing a lot of food waste and food soiled paper in the garbage.
2. Solution:
 - a. We are continuously sending out educational materials to our customers via newsletters, social media and outreach events. Starting 2025 we have rolled out new contamination procedures to switch to more of an enforcement role in order to change behaviors. Our drivers are leaving significant more tags on carts/bins and following up with contamination fees and outreach.

Curbside Bulky Item/Reusable Materials collection

Single Family Residential customers may call twice a year for the curbside collection of up to 2 cubic yards (or 2 large bulky items), 5 e-waste items, and 2 appliances without Freon (or 1 appliance with Freon). Customers must call and request this service. For now, collection is offered on the customer's service day. Participation in the program has steadily increased since it was rolled out.

Lessons Learned and Plan(s) to improve

1. Lesson: participation in this program has steadily increased year over year, with more outreach and advertisement. We continue to try to only pick up on the respective service day to make the route and program more efficient. Customers are very appreciative of the program.
2. Solution: We will continue to advertise the program with our outreach efforts throughout 2025 to ensure customers know this option is available to them. Upon starting service, customer service goes in depth on services offered and customers also receive a welcome letter including all available services.

Residential Bulky/Reusable Item Collection Program				
Bulky item program		Household items	E-Waste Items	Appliances
	# Of Participants	# Of Items	# Of Items	# Of Items
2024	875	999	401	371

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Multifamily Programs

Organics Recycling Program

Customers are required to include food scraps, and food soiled papers to be co-collected with yard waste. Customers were provided with kitchen pails and educational materials to help them participate in the new program. Distribution of kitchen pail and green carts to mobile home park residents began in late 2021 and was completed in January 2022.

Lessons Learned and Plan(s) to improve

1. Lesson: Multifamily customers have a continuous issue with lack of space for more containers. We have not seen a significant increase in organics, assuming the food waste/ food spoiled paper is still being placed in the garbage, the same as single family residents. It is significantly more difficult to change behaviors with customers who do not directly receive a bill for contamination fees or may not see tagged bins/carts with outreach resources.
2. Solution: UVDS allows for shared organics cans, and the added incentive of a decrease in their bill with a decrease in the size of garbage can by utilizing the compost. With the UVWMA in 2025 we will be putting a significant amount of outreach and resources into multifamily dwellings to try and incentive behavior changes.

Curbside Bulky Item/Reusable Materials collection

This program was extended to Mobile Home Park Residents who have their own service but have service paid for by the park. These customers have individual accounts (child accounts) that each have their own set of cans, but are paid for by the park. This allows us to enter work orders and keep track of their bulky item pick ups.

Lessons Learned and Plan(s) to improve

1. Lesson: This program has been running smoothly, although there are more space constraints at these locations.
2. Solution: UVDS ensure to pick up the bulky items on their service day to make sure they are out of the way for the residents.

Mobile Home Park Residents Bulky/Reusable Item Collection Program				
Bulky item program		Household items	E-Waste Items	Appliances
	# Of Participants	# Of Items	# Of Items	# Of Items
2024	182	239	78	30

Commercial Programs

Organics Recycling Program

Customers are required to include food scraps, and food soiled papers to be co-collected with yard waste as long as the food waste is small. Customers with large amounts of food waste are offered

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source separated commercial food scrap collection. Customers are able to request kitchen pails and educational materials for breakrooms to help staff participate in the new program.

Lessons Learned and Plan(s) to improve

1. Lesson: We have had a steady increase in organics collection with our commercial customers. Although we do collect organics from most of our commercial accounts, we are not catching all of the organic waste that is being disposed of at most locations.
2. Solution: UVDS will continue outreach and education with commercial accounts to try and capture as much organics as possible in the compost stream with site visits/walk throughs/trainings/ resources. With our new contamination procedures in 2025 we hope to incentivize catching more organics in the landfill stream with pictures from drivers that allows us to target specific customers and charge contamination fees.

Program Participation

Overall, we are seeing a steady decrease in garbage services and an increase in recycling/organics services (Tables 1). In table 1, you can clearly see the decrease in the “Garbage Only” number for both commercial and residential. This represents the efforts in meeting our diversion and SB 1381 goals by decreasing the amount of waste disposed and increasing the waste being recycled and composted. In 2025 we have switched to a new program tracker for 1383 that will allow us to easily run data and identify customers who are not participating or do not have the correct ratio of services to match the waste they should be diverting. We are hoping this will improve our outreach efforts to the customers that are non compliant and improve our participation.

Table 1: Residential/ Commercial Collection Program Participation

Q4 2024 Residential Collection Program Participation	Q4 2024	Q4 2023
Garbage Only	0.75%	0.83%
Garbage + Recycling	6.16%	6.85%
Garbage + Organics	0.77%	0.83%
Garbage + Organics + Recycling	92.32%	91.50%
	100.00%	100%
Q4 2024 Commercial Collection Program Participation		
Garbage Only	2.53%	3.51%
Garbage + Recycling	29.79%	34.39%
Garbage + Organics	0.72%	1.02%
Garbage + Organics + Recycling	66.95%	61.18%
	100%	100%

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PUBLIC EDUCATION & OUTREACH

To show the community the ongoing commitment of the company, UVDS began an extensive overhaul of the public outreach & education programs. This included rebranding of the company logo that better reflect the activities we perform, new messaging on all carts and vehicles, and extensive creation of outreach materials for every specific function and interaction the company encounters with its customers.

Figure 1: Messaging & Labels



Drivers and auditors who notice that the wrong items have been placed in the cart will leave a tag educating the customer on the mistake (front of the tag). The back of the tag shows what can actually go in the cart. There are “Oops” tags for Compost, Recycling, Commercial Food Scraps, and Garbage. Based on customer feedback from the SB 1383 route review lid-flip audits, these tags were revised and reprinted. In 2025 we are creating new “oops” tags for the drivers specifically. These new tags will have the most common contamination items clearly pictured on the tag so the driver can easily circle the contaminate and show which stream is should be placed in. These tags will also include information on cart placement to avoid any servicing issues, as well as a blank “notes” space where the driver can specifically write in notes for customers.

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Figure 2: Driver/Auditor Tags



Printed and Downloadable Materials

To reach the majority of customers, the Company uses a combination of communication strategies including tabling at community events, tours, social media, and newspaper ads, robo calls, and direct mailers through bill inserts to customers regularly.

Lessons Learned and Plan(s) to improve

1. Lessons: Education requires consistent outreach with our customers, specifically commercial customers due to employee turnover, commuting from other counties, and the ever changing information.
2. Solution: UVDS prioritized in person outreach with staff trainings, site visits, tours, presentations and tabling/booths at community events. We also continued to send out our quarterly newsletters and maintain a social media presence with educational information. In 2025 we are updating “Oops” tags and incentivizing drivers to ensure they are taking the time to tag bins/carts to improve waste diversion. We also have rolled out contamination fees to promote proper sorting. We will be rolling out a new app that customers can download that will include helpful information such as; proper sorting resources, service schedules and dates for special events or holiday service schedule changes.

All Service Area residential and commercial customers have received multiple mailed communication pieces informing them of the programs and services offered by UVDS and UUVWMA. These mailings have educated the public on zero waste programs, proper recycling and composting practices, the hours and times of operation at all facilities, proper disposal of household hazardous waste, and State Laws regarding separating organics and recyclables from landfill materials. In addition, these materials were distributed at community events and presentations. All inserts, educational outreach and newsletters are available on the website under the Resources tab.

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Figure 3: Getting Started Guides

The figure contains three guides:

- RESIDENTIAL GETTING STARTED GUIDE:** Welcomes residents to the neighborhood, provides quick service tips (e.g., place cans on curbs the night before), lists bundled services (Garbage, Recycling, Organics/Compost), and includes contact information for Upper Valley.
- GETTING STARTED GUIDE RECYCLING, COMPOST, AND LANDFILL SERVICE:** Welcomes commercial customers, details commercial collection services, provides planning advice for events, and lists contact information for Upper Valley.
- GUIDE TO SELF HAULING:** Promotes recycling to save resources, lists rules and details for dropping off materials (e.g., load limits, material restrictions), and provides facility location, hours, and contact info for Clover Flat Resource Recovery Park.

Figure 4: Posters

The figure contains four posters:

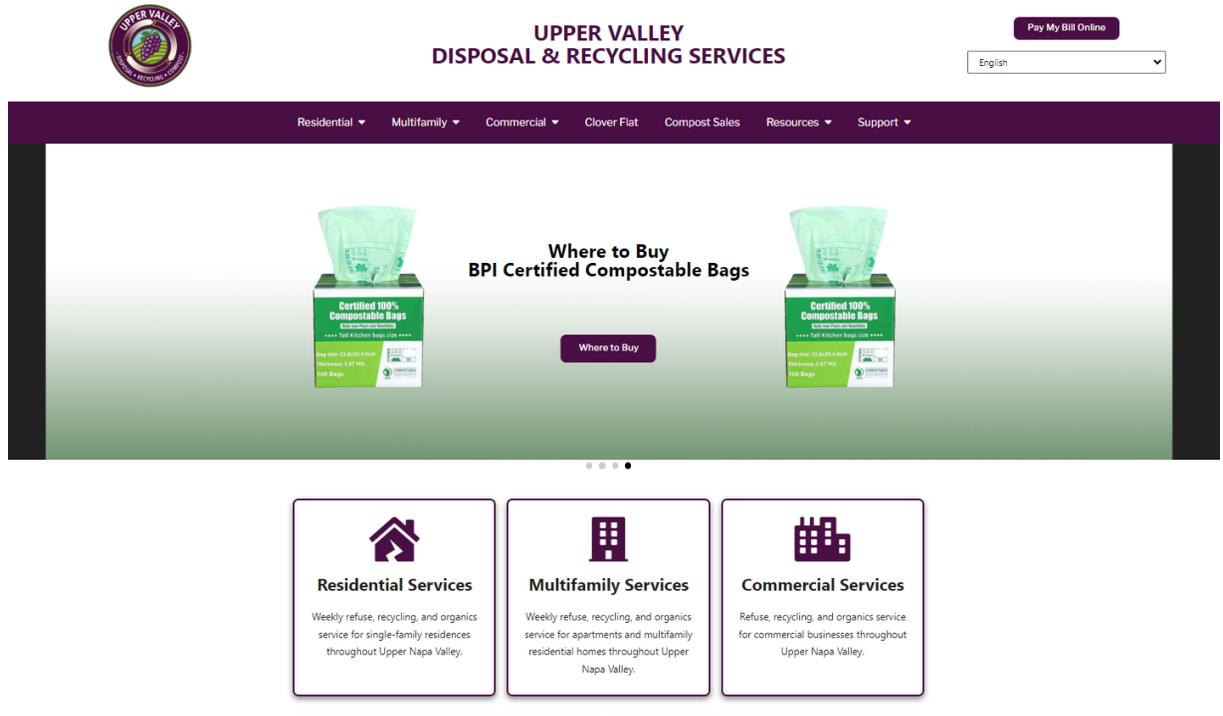
- COMPOST:** Lists acceptable items like food scraps, paper, and yard waste, and shows prohibited items like tires and appliances.
- RECYCLE:** Lists acceptable items like paper, cardboard, plastic bottles, and glass, and shows prohibited items like electronics and hazardous materials.
- GARBAGE:** Lists acceptable items like plastic bags, diapers, and household appliances, and shows prohibited items like tires and large appliances.
- COMMERCIAL FOOD SCRAPS ONLY:** Focuses on food scraps and food-soiled paper, with a list of prohibited items.

Website

Throughout the year, we continued to keep our website up to date with downloadable resources, including all of the quarterly newsletters, posters and guides attached above. We also have our rates posted and up to date for both commercial, residential and roll-off. We also posted updates on our home screen banner for any important information we needed to relay to our customers including facility hours, holiday schedules, etc. In 2025 we are working with our IT team to update the website with commonly asked questions we have received and making everything as clear as possible for customers. We will also be working on a new tab for C&D related questions to help work cohesively with CalGreen construction projects to promote waste diversion on construction projects.

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Figure 5: Website



Increased social media presence with posts about relevant community events, articles the public may be interested in, educational tips on what is and is not recyclable/compostable, fun photos from our presentations and drop-off events. <https://www.facebook.com/uppervalleydisposalrecycling>.

In 2024, we had tabling events at the St Helena Farmer’s Market, Calistoga Farmer’s Market, Sunshine Market, Calmart, and PUC Market. Customers seemed to enjoy speaking in person with an expert to get advice on how and what to recycle and compost. We also had activities for kids and adults to engage with us while educating on proper sorting and answering any community questions. UVDS staff presented throughout the year at Yountville Community Center, Calistoga City Community Center, St Helena Transportation and Sustainability Council Meeting, Trincherro Family Estate’s Earth Day event, Opus one Earth Day Event, etc. We also hosted our joint events with UVWMA including our Spring/ Fall Household Hazardous waste/ E-waste/ Paper Shredding & compost Give-away days.

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Figure 6: Facebook

Upper Valley Disposal & Recycling is with **Napa Valley Petroleum** and 4 others. Published by Eva Robledo · December 26, 2024 ·

Happy Holidays!

As we celebrate this festive season, we want to extend our heartfelt gratitude to our wonderful community. This year has been extra special as we participated in our first Bike Build event since joining the Waste Connections family. It was a joy to come together and make a difference. A big shoutout to all the amazing vendors who supported us and made this event possible! Your contributions were invaluable. ... See more



[See insights and ads](#)

[Boost post](#)

Upper Valley Disposal & Recycling Published by Eva Robledo · September 24, 2024 ·

Mark your calendars for our Hazardous Waste Event for Businesses! *APPOINTMENTS REQUIRED* Call 707-259-8330... See more

HAZARDOUS WASTE DISPOSAL EVENT FOR WINERIES, GROWERS, BUSINESSES, MUNICIPALITIES, SCHOOLS OR AGENCIES

WHEN FRIDAY, NOVEMBER 1, 2024
1:00PM - 4:00PM
APPOINTMENTS REQUIRED
CALL 707-259-8330 TO SCHEDULE

WHERE CALISTOGA FAIRGROUNDS
1435 N. OAK ST., CALISTOGA

For businesses that generate less than 27 gal or 220 lbs of hazardous waste per month
Businesses are charged a fee for this disposal service



QUESTIONS? CALL UPPER VALLEY WASTE MANAGEMENT AGENCY
707-259-8330 OR EMAIL UPVALLEYRECYCLES@COUNTYOFNAPA.ORG



Upper Valley Disposal & Recycling Published by Eva Robledo · August 26, 2024 ·

SERVICE REMINDER!

Please be informed that our services will continue as usual on Labor Day, Monday, September 2nd. However, our offices will be closed for the holiday. We kindly remind all residents to set out their carts the night before regular schedule to ensure timely collection.

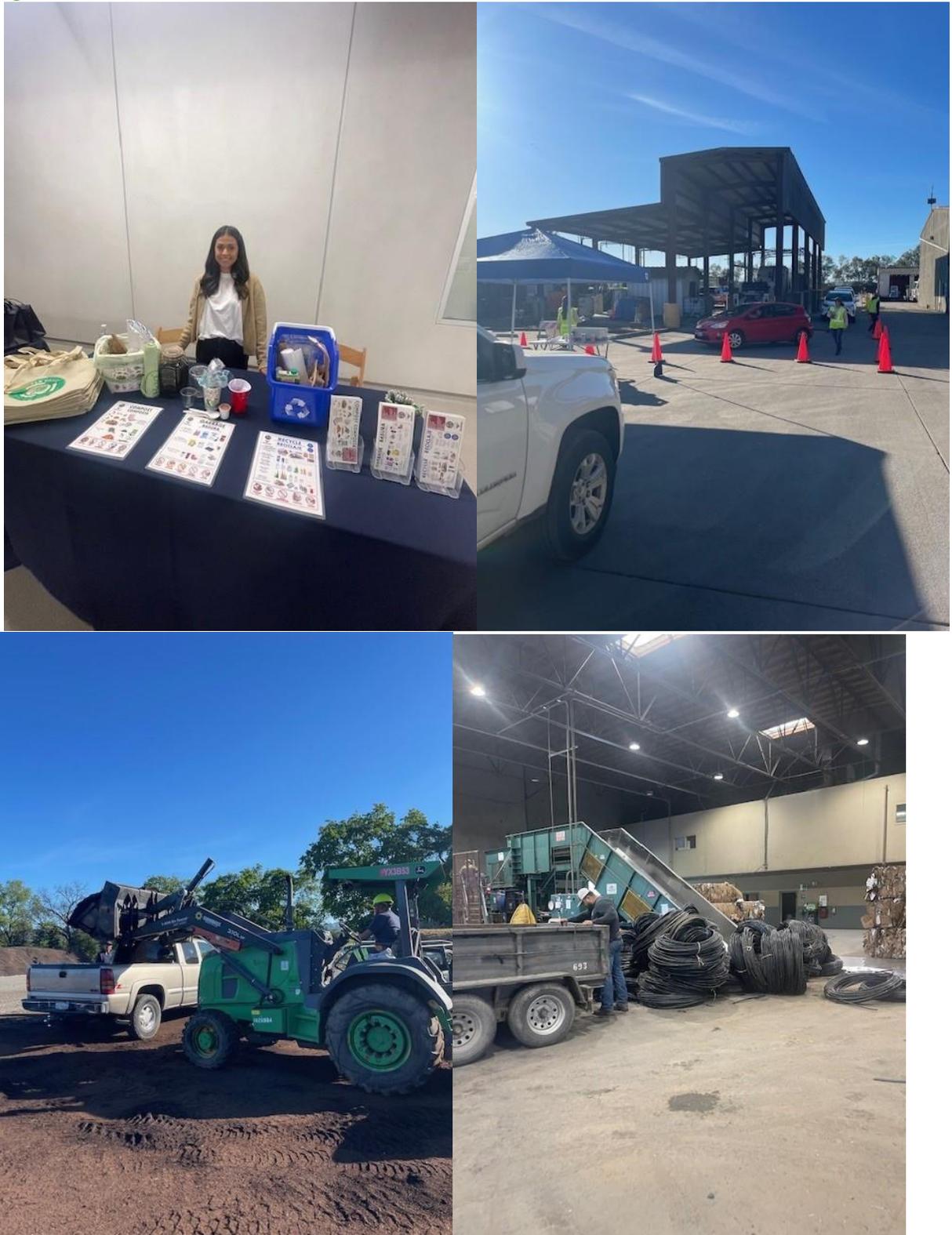


[See insights and ads](#)

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Figure 7-11 2024 Events



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Customer Service

Education and training has continued within customer service to ensure that our CSR's are up to date on all of our state laws and policies to pass along to our customers. The company created formal policy & procedures (P&Ps) and auditing tools for process improvement. All customer data that is entered in RMO is reviewed by the Customer Service Manager for accuracy and to identify areas where retraining is needed. This process allows us to track customer data on what areas are lacking, catching patterns and seeing where customer outreach and education is needed. Throughout 2024, we continued to work on a cohesive relationship with our customer service team and outreach team to ensure we have proper communication on which areas or customers need more education or resources we need to provide or create. Our Customer service team throughout 2024 continued to improve on new-start education, by ensuring customers receive and in depth education on correct placement of bins/carts, proper sorting, and resources available to them. Upon starting service, customers now also receive a welcome letter that includes service information and programs available, as well as information on how to create their online portal.

New Programs

Residential

In 2024 UVDS started a new residential battery pick-up program. Residential customers can call or email into the office to receive a battery collection container. This container will be dropped off curbside at the residents house where the household can fill it with household batteries only. When the container is full, residents can call in and have it emptied with either of their entitled bulky item pick ups. The container will be emptied in the truck and then returned and left curbside again for the customers to refill. This program was rolled out in July of 2024 and we are steadily seeing customers request containers. We will continue to advertise the program through our regular customer outreach to ensure customers are aware of the program.

Commercial

In 2024 UVDS started a new commercial e-waste pick up program. We had a number of requests from commercial customers requesting e-waste pick up, so in July of 2024 we rolled out the program. Similar to our residential program, commercial customers are entitled to (2) pick ups of up to five e-waste items not exceeding 200 pounds each year. We are continuing to advertise the program with all of our commercial outreach to spread awareness.

Recyclable Markets (listing of markets and end use of materials)

REVIEW OF CALIFORNIA'S FIRST RECYCLING LAW: AB 939

California's landmark recycling law, AB 939, is nearly 30 years old. Convenient, low-cost curbside recycling programs currently serve the vast majority of residents in the state. UVDS offers single and multifamily residents and businesses recycling and organics services. Hundreds of millions of tons of waste have been diverted from landfills since the law's inception, conserving scarce natural resources and providing a host of other environmental benefits---including GHG emissions reductions---in the process. Along the way, an expensive and highly sophisticated network of recycling and composting facilities was developed by private industry---with critical assistance from local government---to handle and process that portion of the waste stream that was formerly disposed in landfills. All of that may soon change due to changes in the international commodity markets and lack of domestic markets.

GLOBAL AND LOCAL IMPACTS ON RECYCLING: CONTAMINATION AND COMMODITY VOLATILITY

In July, 2012, California established and passed a statewide goal to reach a 75% recycling rate and passed Mandatory Commercial Recycling legislation (AB 341). At the same time California was setting higher recycling goals to move more materials from landfills to recycling markets, China, a major market for recyclables in the United States, was passing stricter laws on imports of recycling materials. 'Operation Green Fence' was formally implemented in February 2013, enforcing a 2011 law, and was billed as an aggressive inspection effort aimed at curtailing the amount of contaminated recyclable bales and waste that was being sent to China. China has since implemented an even stricter law known as the National Sword (2017), that will further decrease the contamination rate for mixed paper and other plastics and metals to just 0.05%. Their decisions to significantly reduce the amount of contaminated materials they have been receiving has major implications for recycling operations.

In early 2024 UVDS stopped full sorting of mixed recycling production in the MRF due to lack of efficiency and material. Currently our mixed recycling is being sent to C&S Waste Solutions in Ukiah to be sorted and shipped out. At UVDS we are still bailing and shipping out source separated materials such as cardboard, glass, drip hose and shrink wrap. Table 3 on the following page lays out where each material type is being sent to from both UVDS and C&S Waste Solutions.

UVDS & C&S Waste Solutions work diligently to vet all commodity vendors and to sell materials locally when possible (Table 3). All materials are sold to either secondary processors who further sort or separate the materials like mixed plastics and mixed papers, or to processors who convert the materials into feedstocks that are purchased from companies to make new products and consumer goods.

The mandates to remove more materials from the landfill and "wishful" recycling on the part of consumers are leading to more and more contaminants in the recycling stream and a decline in salvage values as more materials are moved to market. We learned from the SB 1383 route audits that the biggest area of concern is prohibited materials being placed in the recycling containers, primarily flimsy plastics and Styrofoam type products.

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Table 2: Commodity Markets

Material Category	Market	Destination	Commodities
Plastics	Export/Domestic	California/ Mexico/ Malaysia / Indonesia	PET (#1 plastic)
			Film Wrap
			Drip Hose
			Mixed Rigid Plastics
	Domestic	East Coast (United States)	HDPE color (#2 plastic)
			HDPE natural (#2 plastic)
Fibers	Export/Domestic	Asia/ United States	Mixed Paper
			Newspaper
			Cardboard (OCC)
Glass	Local	West Coast	All glass
Metal	Local	West Coast	All metals

Table 3: Recycling Acronyms

Acronym	Meaning	Report Page	Product Example
OCC	Old Corrugated Cardboard	2	Amazon Boxes
RMP	Rigid Mixed Plastics	3	Plant containers
nHDPE	Natural High Density Polyethylene	4	Milk Jugs
cHDPE	Colored High Density Polyethylene	5	Laundry Detergent
PET	Polyethylene Terathalate	6	Water Bottles
PP	Polypropylene	7	Yogurt tubs
MRF	Materials Recovery Facility	11	

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Operational Information and Vehicle inventory

OPERATIONAL EFFICIENCY

Upper Valley Disposal Services continuously strives for operational improvements. By attending conferences, subscribing to trade journals and being active members in various trade associations, we are able to learn the latest trends and best practices in the industry. This knowledge has allowed us to make investments in new technologies and equipment, to improve our fleets, and increase operational efficiency. **Keeping costs low** while maintaining **quality service** is our overarching goal.

Table 4: Collection Routes

Collected Material	# of Routes
Garbage	7
Mixed Recycling	7
Source Separated Cardboard	3
Sources Separated Glass	1
Organics	5
Food Waste (F2E)	1
Container Delivery	2
Bulky Item Collection	1

DEDICATION TO SAFETY

In 2024 Waste Connections continued its safety-first culture with the introduction to the Waste Connections 5 core operating values.

1. Safety
2. Integrity
3. Customer service
4. Be a great place to work
5. Be the premier collections company

We have standard procedures in operations to continue the safety of our employees and customers. The procedures are listed below:

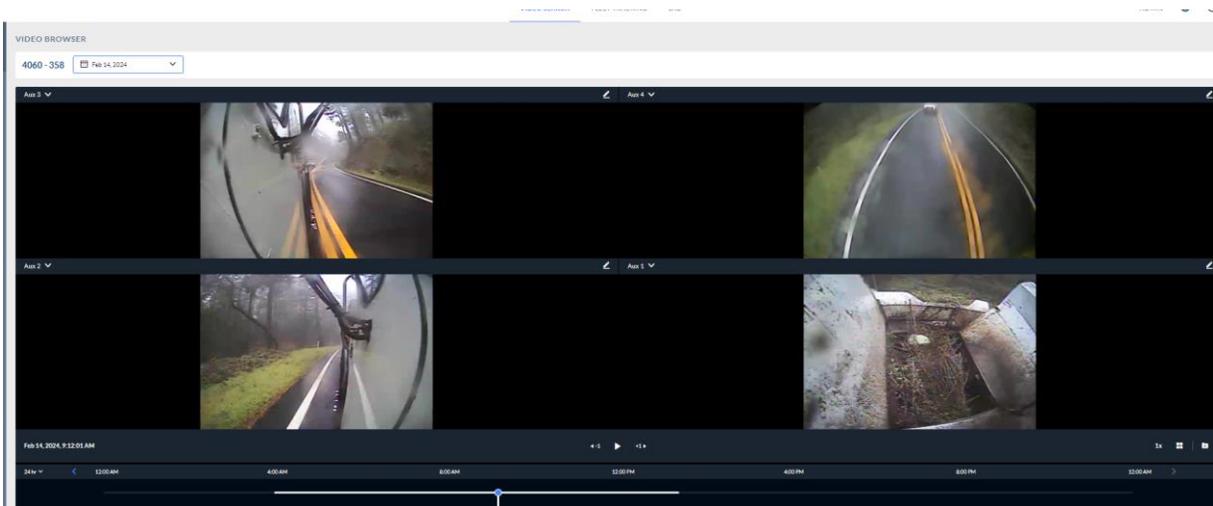
- Daily safety tailgates with all drivers
- Monthly safety trainings
- All drivers are Smith System trained for defensive driving and collision avoidance.
- Weekly route observations and ride alongs
- Utilize Drive Cam to capture and coach risky driving behaviors, not just review post incident
- Incident Review Board – Made up of management supervisors and peers from each department to review all incidents for root cause and steps necessary to avoid in the future

In addition to these changes, we have an active Safety & Compliance committee that meets monthly to review incidents and ensure that all safety procedures are being followed and updated. Throughout 2024 we continued to utilize Drive Cam to identify and coach risky behaviors with our drivers and

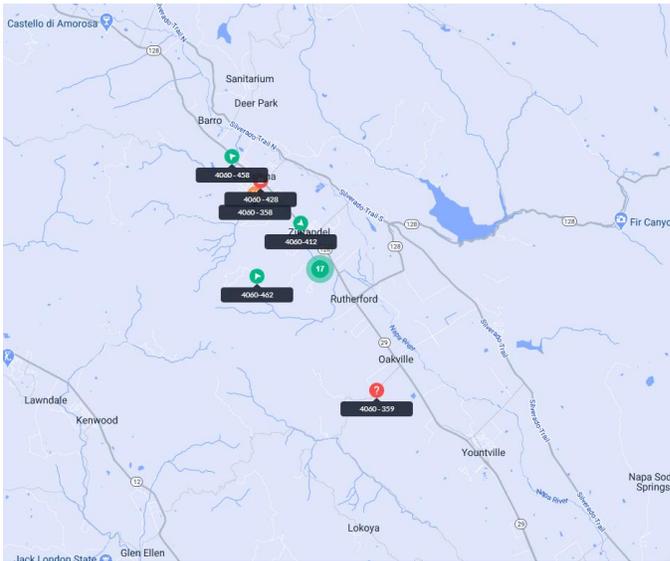
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improve safety. All our vehicles are now operating with cameras and tablets. The video is captured in real time, 360-degree visibility to help improve driver behavior and overall safety.

UVDS were early adopters of onboard computer (tablets) use in collection vehicles. Tablets not only save paper as the need for printed route lists is eliminated, they save time for the drivers by making route changes easier to implement. They also improve communication by allowing real time feedback to the Operations and Office Staff on what is happening on the routes. This ultimately improves customer satisfaction and improves overall work flow efficiency. Tablets are also used to perform service audits on Commercial Collection routes to verify billing accuracy. Updated service data can then be loaded onto the tablets for daily use. The tablets also help to track contamination on the routes. The drivers are able to take pictures on the tablet as they are servicing the bins and it is directly uploaded to the corresponding account. This helps customer service to be able to explain to customers the exact items that were placed in the wrong stream and offer better guidance. The drivers can also take pictures for overfull carts, wrong placement for bins/carts, if bins/cart are blocked, etc.



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VEHICLE INVENTORY

UVDS has a variety of collection and facility vehicles (Table 15) used in its daily operations. Side loaders are used for the collection of carts. We have some small (mini) side loaders that are used on private property roads. In addition, we have two split body side loaders that can collect two commodities at once. We have received four new trucks in 2025, including two front loaders, a automated side loader mini, and a automated side loader that we will be rolling out in 2025. A complete inventory of our 2024 vehicles is available on page 22.

Table 5: Vehicle Inventory

Vehicle Type	Count of Vehicles
Automated Side Loader	5
Automated Side Loader Mini	1
Automated Side Loader Split Body	2
Box Van	1
Front End Loader	4
Fork Truck	2
Roll Off	5
Sweeper	1
Tractor	2
Trailer	1
Water Truck	1
Grand Total	25

Goals accomplished for 2024 and set for 2025

In keeping with our mission to conserve natural resources, UVDS will continue to strive to provide the highest level of collection and recovery service to our jurisdictions and customers in the most cost-effective manner. The following overarching goals were identified by the company for 2024. All goals were achieved or are ongoing.

1. Continue to focus on increasing organic diversion through ongoing outreach activities to decrease landfill waste.
 - ***This goal is ongoing for 2025. Customers have steadily increased their services in organics bins and carts, with a decrease in garbage bins. This is a continuous effort throughout 2025, specifically with our residential customers. We are enforcing our contamination procedures and are hoping to see significant change.***
2. Increase electronic communications in order to allow customers to have real time relevant information.
 - ***We have continuously improved our communication with our customers. We have released a new app that customers are able to download to see what goes where, service days, and any important updates. Our customers now receive a welcome letter upon signing up that includes service information and instructions on how to create their online portal.***
3. Continue to encourage customer participation in all programs, increase recycling percentages to keep resources out of the landfill, and decrease contamination.
 - ***We are continuing with our diversion outreach and recycling efforts through events, tabling, site visits and trainings. We have also seen an increase in our bulky item program with residential and mobile home customers. Our new contamination procedures have been rolled out and our new app to inform customers of events and programs.***
4. Conduct SB 1383 Route Reviews (Lid-flip audits).
 - ***Goal Achieved! This is an annual requirement under the law. Every year, we will work to improve this process and to help more customers become compliant. Our findings were optimistic, we saw an increase in food waste in the compost bins, and a decrease in contamination in the recycling.***
5. Safety Improvements
 - ***We are very proud of our safety improvements throughout 2024 and will continue to focus on safety improvements to coincide with waste connections standards.***
6. Route Efficiency
 - ***Throughout 2024 we continued to improve our route efficiency in order to reduce our footprint, equipment hours, mileage and employee/public safety and will continue throughout 2025.***
7. Community Involvement
 - ***In 2024 UVDS participated in a number of community events. We hosted a “bike build” in collaboration with Up Valley Center where UVDS employees built several bikes that were donated. We participated in the Calistoga Tractor Parade, St Helena Harvest Festival, supported the boys and girls club and donated services to various charity events. In 2025 we look forward to supporting our local little league teams and continuing our community involvement.***

On behalf of the Team at Upper Valley Disposal & Recycling, we thank you for the opportunity to be your “Resource Hauler”. We truly appreciate the trust you have placed in us and we value the close working relationship we have developed over the years and look forward to a successful 2025.

JPA ANNUAL REPORT YEAR END 2024

fac abbrv	fac name	class code	vehicl link num VIN	fuel descip	license plate	Year	Make	Model	Asset No	Route/Sparr	QWV	Last Date	Last Hour Reading	Last Mile Reading	vehc udtf value			
4060	Upper Valley Disposal Services	Automated	33591	5SMHNZCJL0D1141185	Diesel Fuel	53211C3	2012	LA FRANCE	CONDOR	302022	Route	0	2/27/2025	21307	187400	Route		
4060	Upper Valley Disposal Services	Automated	400	33407	3BPD093NF161421	Diesel Fuel	02156H2	2017	PETTERBLT	520	302038	Route	0	2/27/2025	11172	123939	Route	
4060	Upper Valley Disposal Services	Automated	407	33411	3BPD093NF161045	Diesel Fuel	3721812	2018	PETTERBLT	520	302039	Route	0	2/27/2025	12071	131328	Route	
4060	Upper Valley Disposal Services	Automated	412	33416	3BPD093NF161200	Diesel Fuel	02128H2	2017	PETTERBLT	520	302028	Route	0	2/27/2025	11318	122940	Route	
4060	Upper Valley Disposal Services	Automated	456	33427	3BPD093NF13391	Diesel Fuel	28829P3	2022	PETTERBLT	520	302029	Route	0	2/27/2025	4727	44853	Route	
4060	Upper Valley Disposal Services	Automated	457	33428	3BPD093NF13392	Diesel Fuel	31748P3	2022	PETTERBLT	520	302030	Route	0	2/27/2025	4757	43693	Route	
4060	Upper Valley Disposal Services	Automated	462	33449	1FVAC0KEX0P118713	Diesel Fuel	4060-24-0002	2023	FREIGHTLINER	M2 4X2	301501	Route	0	2/27/2025	4294	63929	Route	
4060	Upper Valley Disposal Services	Automated	465	33553	3BPD093NF118713	Diesel Fuel	4060-24-0002	2024	PETTERBLT	520	408798	Route	####	#####	65	2578.93	Route	
4060	Upper Valley Disposal Services	Automated	466	33567	3BPD093NF118713	Diesel Fuel	4060-24-0002	2024	PETTERBLT	520	413046	Route	0	2/12/2025	62.7	8460.09	Route	
4060	Upper Valley Disposal Services	Automated	469	33607	3BPD093NF118713	Diesel Fuel	4060-24-0002	2024	PETTERBLT	520	413046	Route	0	2/12/2025	57.82	54015	Route	
4060	Upper Valley Disposal Services	Automated	431	33421	3BPD093NF118713	Diesel Fuel	00248F3	2021	CHEVY	4500HD	302042	N/A	0	NULL	5782	83224	Route	
4060	Upper Valley Disposal Services	Cont. Del.	423	33419	2NP2H6X7M751481	Diesel Fuel	3350603	2020	PETTERBLT	337	302051	Route	0	2/27/2025	5782	83224	Route	
4060	Upper Valley Disposal Services	Cont. Del.	434	33424	2NP2H6X7M751481	Diesel Fuel	6440693	2021	PETTERBLT	337	302052	Route	0	2/19/2025	3998	57454	Route	
4060	Upper Valley Disposal Services	Front Load	359	33392	5SMHNZCVC0R1141053	Diesel Fuel	33389K1	2012	LA FRANCE	CONDOR	302045	Route	0	2/24/2025	20657	264124	Route	
4060	Upper Valley Disposal Services	Front Load	374	33401	5VCA0L1F7GH22138	Diesel Fuel	53235Y3	2016	AUTOCAR	XFEEDITOR	302047	Sparr	0	2/14/2025	8566.1	118989	Sparr	
4060	Upper Valley Disposal Services	Front Load	409	33413	3BPD093NF118713	Diesel Fuel	52009H2	2017	PETTERBLT	520	302048	Route	0	2/27/2025	3496	179661	Route	
4060	Upper Valley Disposal Services	Front Load	455	33428	3BPD093NF118713	Diesel Fuel	40424N3	2022	PETTERBLT	520	302049	Route	0	2/26/2025	5221	78859	Route	
4060	Upper Valley Disposal Services	Front Load	463	336219	3BPD093NF118713	Diesel Fuel	4060-24-0011	2024	PETTERBLT	520	413083	Route	####	#####	37.8	915.1	Route	
4060	Upper Valley Disposal Services	Front Load	464	33666	3BPD093NF118713	Diesel Fuel	4060-24-0002	2024	PETTERBLT	520	410964	Route	####	#####	34.8	906.6	Route	
4060	Upper Valley Disposal Services	Pick-Up	2	33356	5N3AA08C18N03656	Undeferd	51DBR782	2005	INFINITI	QX56 AWD	302041	N/A	0	NULL	154001	NULL	Route	
4060	Upper Valley Disposal Services	Pick-Up	428	33420	1TFM10H1DMF80305	Undeferd	15245H1	2013	FIORD	F150 XL	NULL	N/A	0	NULL	NULL	120864	NULL	Route
4060	Upper Valley Disposal Services	Pick-Up	451	31909	1G0CCU0E212134266	Diesel Fuel	41447G2	2018	CHEVROLET	SILVERADO 2500	305412	N/A	0	NULL	NULL	77830	NULL	Route
4060	Upper Valley Disposal Services	Roll Off	402	33409	1NFC0J051D639004	Diesel Fuel	03388V2	2019	PETTERBLT	302068	Route	0	2/26/2025	12084	225774	Route		
4060	Upper Valley Disposal Services	Roll Off	417	33417	1NFC0J051D639004	Diesel Fuel	97382K2	2019	PETTERBLT	567	302069	Route	0	2/27/2025	8659	134869	Route	
4060	Upper Valley Disposal Services	Roll Off	458	33429	3BPD093NF118713	Diesel Fuel	53386P3	2022	PETTERBLT	520	302070	Route	0	2/27/2025	4837	67861	Route	
4060	Upper Valley Disposal Services	Roll Off	459	33430	3BPD093NF118713	Diesel Fuel	00171R3	2022	PETTERBLT	520	302071	Route	0	2/27/2025	3257	48506	Route	
4060	Upper Valley Disposal Services	Roll Off	460	33431	3BPD093NF118713	Diesel Fuel	00175R3	2022	PETTERBLT	520	302072	Route	0	2/21/2025	2785	42725	Route	
4060	Upper Valley Disposal Services	STAR-Trailer	378	33403	1H9AC05M4G4270227	Undeferd	4060 378	2017	STAR	250-2230	302090	Route	0	NULL	9851.1	NULL	Route	
4060	Upper Valley Disposal Services	Sweepers	388	33406	1JL6EW1661701331	Diesel Fuel	81M1495	2017	ISUZU	NRR	302075	N/A	0	NULL	10977	14886	Route	
4060	Upper Valley Disposal Services	Tractor	360	33393	1XTPD9X8E0224957	Diesel Fuel	9R20415	2013	AUTOCAR	367	302077	N/A	0	2/19/2025	10977	14886	Route	
4060	Upper Valley Disposal Services	Tractor	377	33404	5VCA0L1G1H429880	Diesel Fuel	9R63759	2017	AUTOCAR	302024	N/A	0	2/25/2025	11598	106970	Route		
4060	Upper Valley Disposal Services	Tractor	461	33472	1XPC09X8P0885316	Diesel Fuel	4060 461	2023	PETTERBLT	567	302096	N/A	####	#####	1325	32792	Route	
4060	Upper Valley Disposal Services	Trailer	328	33384	5D015442298000775	Undeferd	40605128	2008	WESTERN TRAILER	302086	N/A	0	NULL	NULL	231106	NULL	Route	
4060	Upper Valley Disposal Services	Trailer	329	33385	5D015442298000775	Undeferd	40605128	2008	WESTERN TRAILER	302087	N/A	0	NULL	NULL	73628	NULL	Route	
4060	Upper Valley Disposal Services	Trailer	352	33387	1UUVS248AC043682	Undeferd	4KX8149	1999	UTILITY	DRIVAN	302082	N/A	0	NULL	NULL	0	NULL	Route
4060	Upper Valley Disposal Services	Trailer	353	33388	1UUVS248AC043682	Undeferd	4KX8149	1999	UTILITY	DRIVAN	302083	N/A	0	NULL	NULL	0	NULL	Route
4060	Upper Valley Disposal Services	Trailer	396	33390	5M5C1402XD0P16022	Undeferd	4M45715	2012	MANAC	462404900	302088	N/A	0	NULL	NULL	41069	NULL	Route
4060	Upper Valley Disposal Services	Trailer Dump	450	33425	48FF932XN1015685	Undeferd	4M45715	1998	WESCO	NULL	Scrap	0	NULL	NULL	NULL	0	NULL	Route
4060	Upper Valley Disposal Services	Water Truck	364	33395	3BPNHNSX8B282082	Diesel Fuel	53396C3	2010	KENWORTH	DUMP END	302091	N/A	0	NULL	NULL	16809	NULL	Route
4060	Upper Valley Disposal Services	Water Truck	401	33408	2NKH1DX1PKW24130	Diesel Fuel	18001P2	2018	KENWORTH	1370	302094	Route	0	NULL	NULL	27720	NULL	Route

Vehicle Inventory