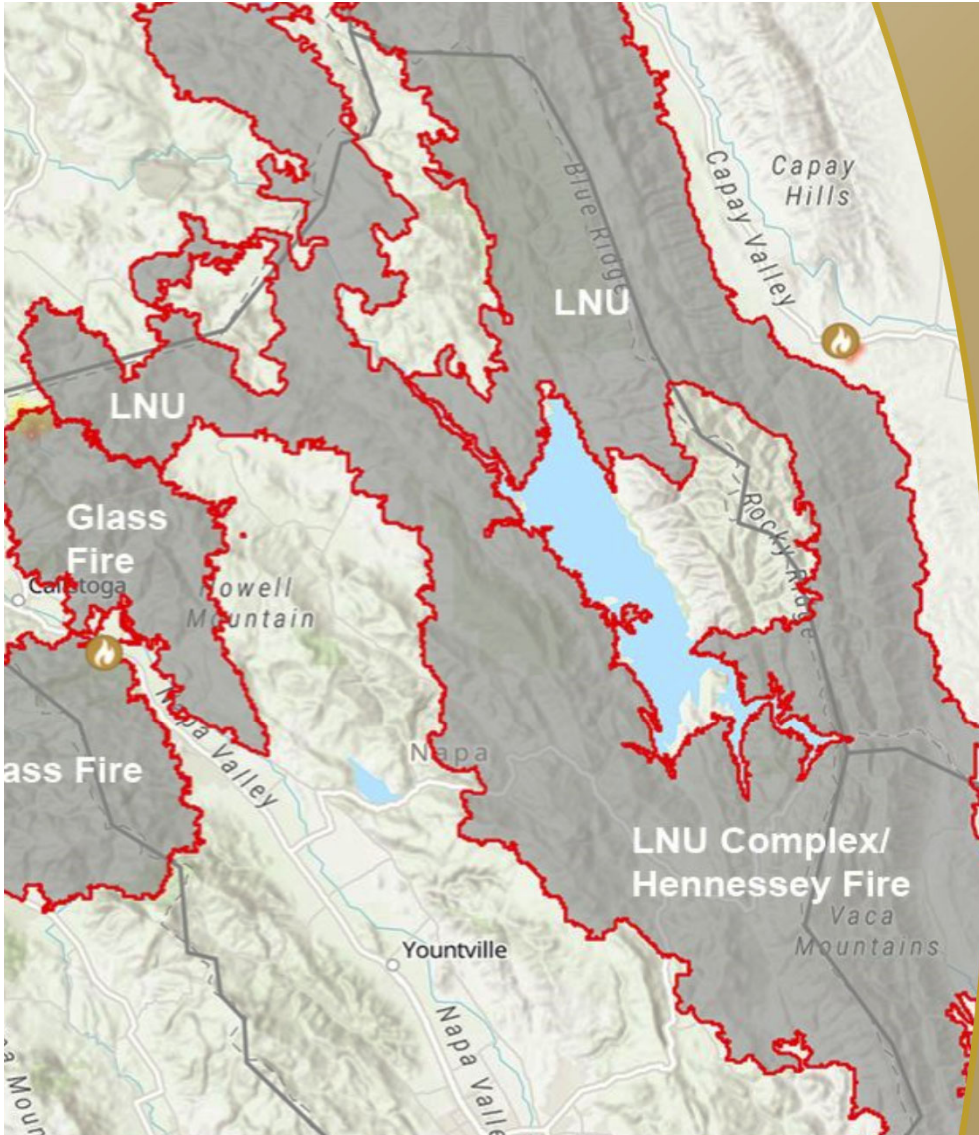




LNU Lightning Complex and Glass Fires

After Action Report and Improvement Plan

*Presentation to
Napa County Board of Supervisors
July 20, 2021*



Scope of the After Action Reports

- These AARs focus on the EOC activation to support emergency response to the 2020 LNU Lightning Complex and Glass Fires.
- Includes discussion of EOC Activation & Operations, Evacuation and Repopulation, Public Information, Alert & Warning, Shelter Operations, COVID-19 Impacts on Response, Transition to Recovery
- These AARs do not focus on field operations, tactical decisions made by first responders, or specific department procedures.
- The purpose of this report is to help improve the County's response to future fires and other disasters.

Strengths

LNU Lightning Complex Fire	Glass Fire
• Strong, cohesive, highly dedicated core team • Evacuation support tools such as hi-lo sirens and evacuation tags were very effective • Non-congregate sheltering successfully implemented for the first time • Strong collaboration with partners like CERT, NCART, Crosswalk, COAD, CVNL supplement and strengthen County's response	• Public health measures successfully integrated into response operations. No known transmission of COVID-19 linked to EOC, evacuation, or sheltering operations. • Mutual aid provided welcome relief • Pilot use of Zonehaven improved evacuation communication • Full evacuation and closure of St. Helena Hospital • PIO team utilized multi-model, digital engagement strategy

Areas for Improvement

LNU Lightning Complex Fire	Glass Fire
• Focus on in-person mentoring at the expense of position checklists, formalized processes that might ease onboarding process • Greater coordination needed around donations management • Public confusion around evacuation communication • Ag Pass Program would benefit from enhanced coordination • Ad hoc problem solving was effective but could have been better anticipated through enhanced planning	• Several functions, including PIO, are understaffed • Staff working back to back activations reported feelings of burnout • Opportunity to streamline shelter coordination and improve communication with evacuees • Opportunity to enhance alert and warning program • Recovery communication presented challenges

Improvements in Progress

- August 4 Shelter Staff Training/August 5 Shelter Exercise
 - Credentials for shelter staff
- Resuming focus on training and exercise
 - ICS 300/400 coming to Napa
 - Disaster Service Worker orientation and refresher training
 - Regional exercise (Golden Eagle in November 2021)
 - Warm activation for BottleRock
- Updated staffing plan with shadowing process
- Bi-weekly Op Area briefing
- Ag Branch in the EOC
- Zonehaven
- Expanded PIO section
- Ongoing discussion with Bay Area 211
- IPAWS Test – August 5
- Nixle templates in place
- Funding identified for Continuity of Operations Plan