

HHSA Be Well Mobile Services

NAPA COUNTY BOARD OF SUPERVISORS
FEBRUARY 10, 2026



HHSA BE WELL
Mobile Services

Servicios móviles para nuestra comunidad



NAPA COUNTY
Health & Human
Services Agency



NAPA COUNTY
Health & Human
Services Agency



From Strategic Design to Reality

HHSA STRATEGIC PLAN 2024 - 2026

Goal 1 Objective 1

Increase access to information and services by reducing language and cultural barriers

Goal 1 Objective 2

Expand integrated, co-located, and place-based services

Goal 2 Objective 1

Actively reduce barriers to access to services in all programs

Goal 2 Objective 2

Enhance coordinated & integrated services and programs

Goal 4 Objective 1

Address language access for indigenous groups or residents for whom English is not their primary language

Goal 4 Objective 3

Create welcoming spaces, outreach materials and communications that promote inclusivity and belonging

COMMUNITY HEALTH IMPROVEMENT PLAN (CHIP) 2024-2027

Goal 2 Objective 3

Increase health and social service system navigation support with a focus on undocumented individuals and mixed status households



Rooted in Community Engagement & Data

Live Healthy Napa County (LHNC) subcommittee



Engaging other mobile service providers



Partnering with trusted messengers and CBO's

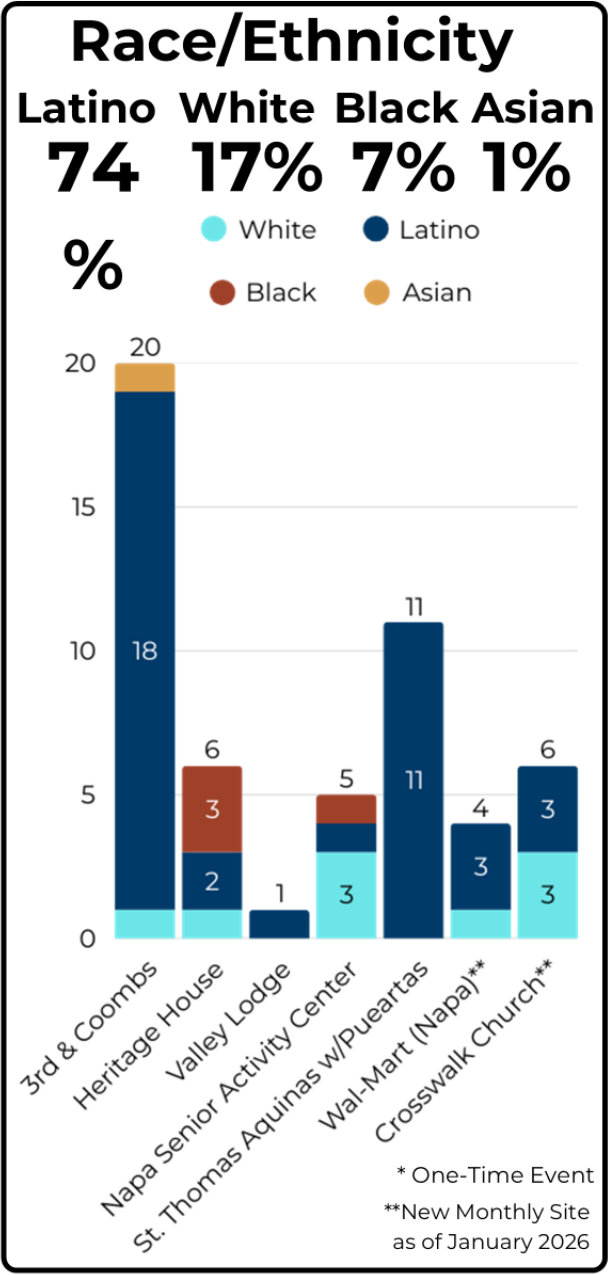
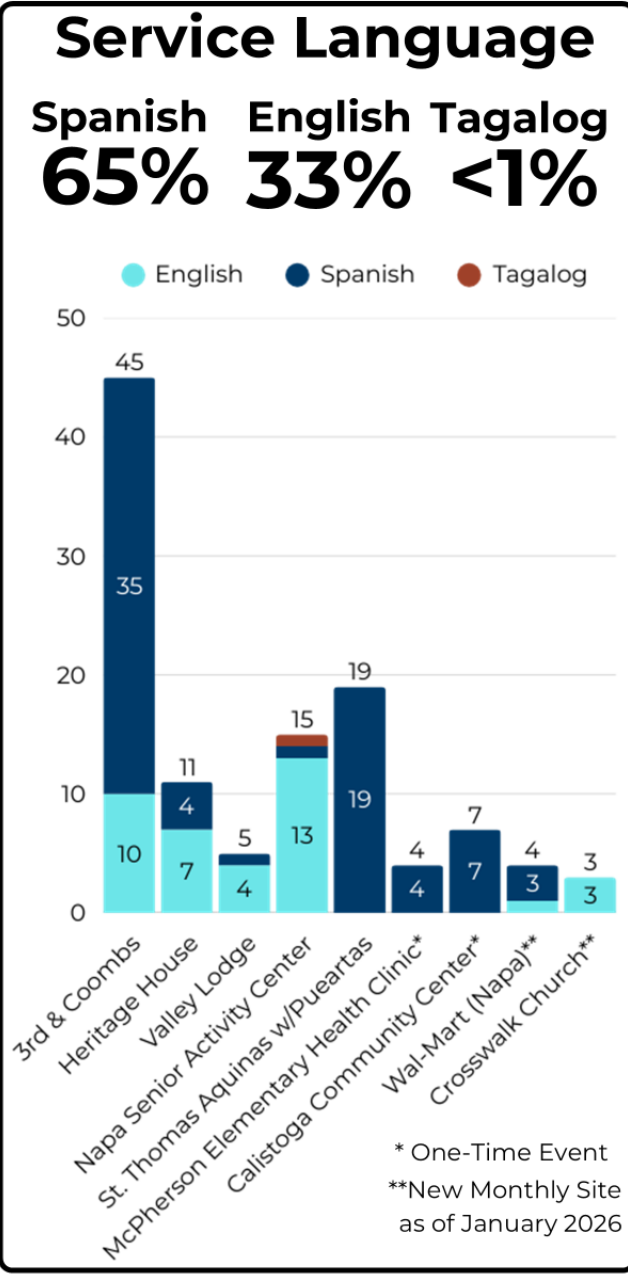
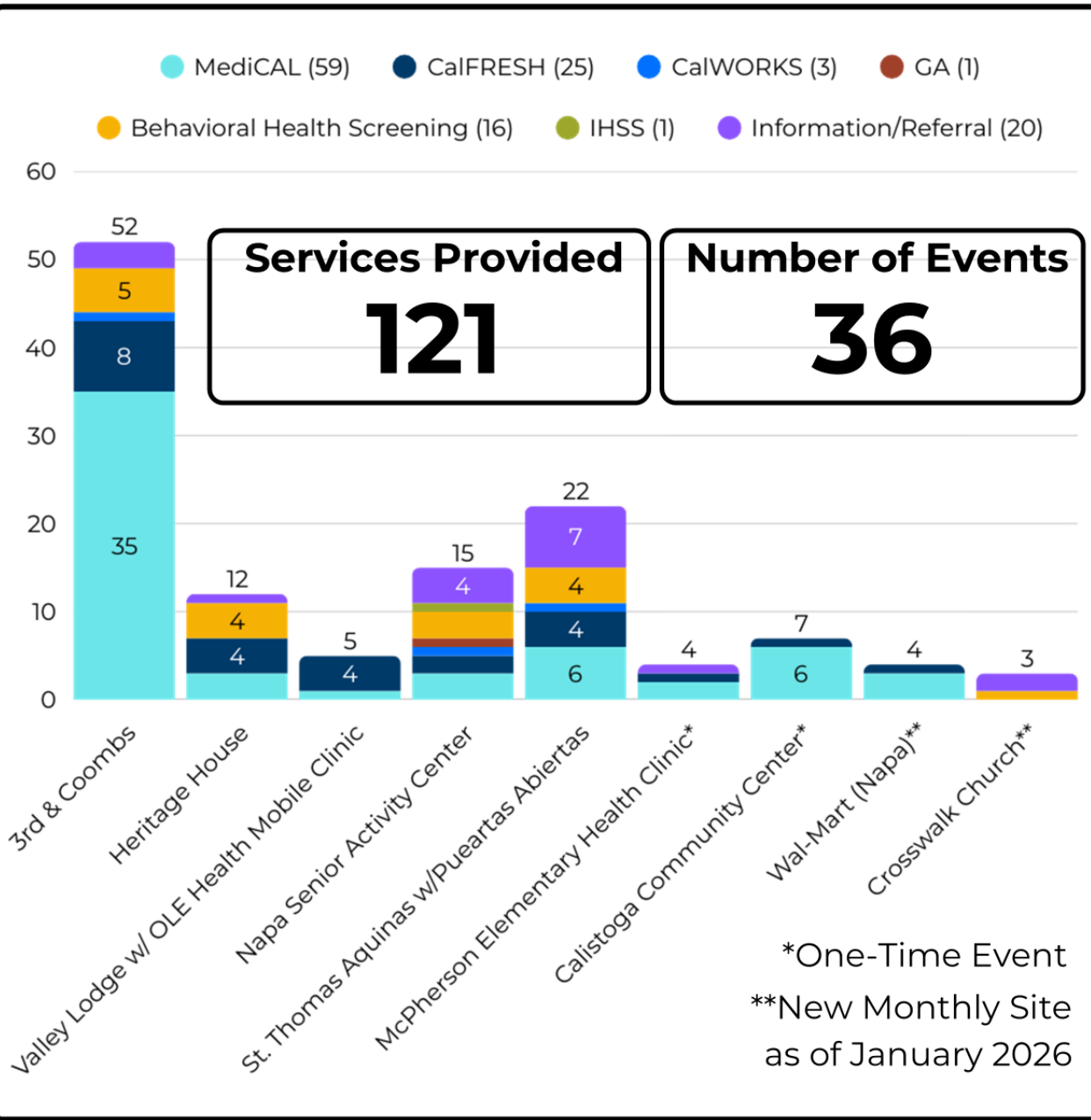


DOWNTOWN NAPA THIRD & COOMBS STREETS NAPA, CA 94559	Every Monday 9 AM - 4 PM
NAPA SENIOR ACTIVITY CENTER 1500 JEFFERSON ST. NAPA, CA 94559	First Tuesday of Every Month 9 AM - 12 PM
WALMART NAPA 681 LINCOLN AVE. NAPA, CA 94558	Second Wednesday of Every Month 9 AM - 4 PM
VALLEY LODGE APARTMENTS 200 S. COOMBS ST. NAPA CA, 94558	Fourth Wednesday of Every Month 1 PM - 4 PM
HERITAGE HOUSE AND VALLE VERDE 3700 VALLE VERDE DRIVE NAPA, CA 94559	Third Thursday of Every Month 1 PM - 4 PM
CROSSWALK COMMUNITY CHURCH 2590 1ST ST. NAPA, CA 94558	Third Friday of Every Month 9 AM - 1 PM
ST. THOMAS AQUINAS CHURCH 2725 ELM ST. NAPA, CA 94558	Third Friday of Every Month 3 PM - 4:30 PM

Integrated Service Delivery

- Behavioral Health Access & Screenings
- Public Health Clinics
- IHSS Applications - Caregiver Resources - Veterans
- CalFresh – Medi-Cal - CalWORKs - General Assistance
- EBT Card Printing & Replacement
- Remote Connection to HHSA Lobbies
- Connections to Community-based Organizations





Client Feedback

Responses

43



Average Time

05:02



Duration

131 Days



“Thankful you are here and grateful for the services you provided.”

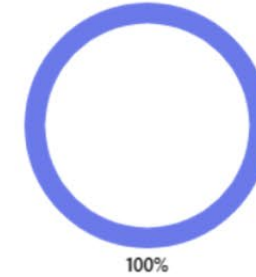
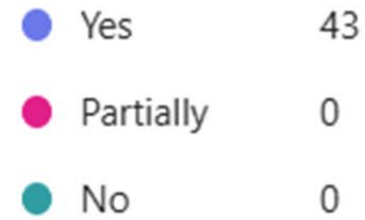
“Happy that I didn't have to wait in line the service is much quicker here.”

“Thank you for having this as it makes it easier/closer for our community to receive services.”

“All staff is very friendly and helpful.”

“It's great that I don't have to get a ride to South Campus office.”

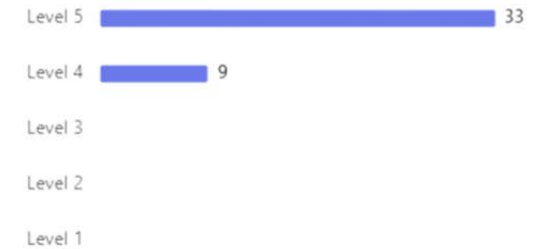
1. Did you receive the services or information you needed?



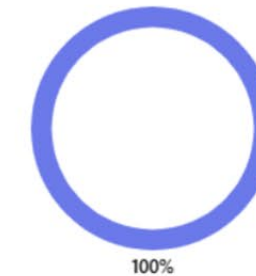
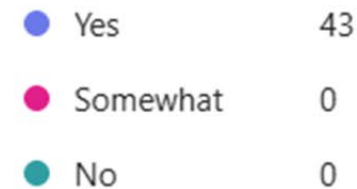
2. How satisfied were you with today's service?

4.79

Average Rating



3. Was the location of the mobile services convenient for you?



HHSA Be Well Mobile Services Video on this webpage:

[HHSA BE WELL Mobile Services | Napa County, CA](#)

Thank you!

BE WELL MOBILE SERVICES STAFF

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