



# Napa County

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## Legislation Text

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**File #:** 22-876, **Version:** 1

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**TO:** Board of Supervisors  
**FROM:** Minh C. Tran, County Executive Officer  
**REPORT BY:** Jennifer Palmer, Director of Housing & Homeless Services  
**SUBJECT:** Amendment No. 2 to Agreement No. 170906B with Resource Development Associates

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### **RECOMMENDATION**

Director of Housing and Homeless Services requests approval of and authorization for the Chair to sign Amendment No. 2 to Agreement No. 170906B with Resource Development Associates to extend the term to June 30, 2022 with no change to the contract maximum amount for technical assistance and external evaluation.

### **EXECUTIVE SUMMARY**

Napa County was awarded funding for a Whole Person Care (WPC) Pilot from the California Department of Health Care Services (DHCS) in FY16/17. Through the WPC Pilot, Housing & Homeless Services connected Medi-Cal enrolled individuals at risk of or experiencing homelessness to housing, medical care, case management and other supportive services designed to improve health outcomes, reduce unnecessary hospitalizations, and ensure experiencing of homelessness are brief and non-recurring. The WPC Pilot also supported the County's broader efforts to integrate disparate elements of the homeless service delivery system to ensure coordinated care, maximize efficiency, and better target and prioritize resources.

The WPC Pilot was set to expire in December 2020. Due to the 2020 COVID19 Pandemic, the Whole Person Care Pilot program was extended for one year.

In June of 2017, the County entered a contract with Resource Development Associates to conduct an external evaluation of the WPC program, per grant requirements. This contract is set to expire May 31, 2022, but more time is needed to complete the WPC evaluation because of delays due to the COVID-19 Pandemic. Approval of today's action will extend the contract to the end of this fiscal year, June 30, 2022 with no impact to the overall contract maximum.

**FISCAL & STRATEGIC PLAN IMPACT**

Is there a Fiscal Impact? No  
Is it currently budgeted? Yes  
Where is it budgeted? Housing & Homeless Services Division  
Is it Mandatory or Discretionary? Discretionary  
Discretionary Justification: This contract is discretionary in that there is no mandate to contract WPC funding with RDA; however, the activities each contractor provides are essential to the WPC evaluation.  
  
Is the general fund affected? No  
Future fiscal impact: None  
Consequences if not approved: If this contract extension is not approved, Housing & Homeless Services will not be able to utilize critical technical assistance and complete the final program evaluation, per grant requirements.  
  
County Strategic Plan pillar addressed: Healthy, Safe, and Welcoming Place to Live, Work, and Visit

**ENVIRONMENTAL IMPACT**

ENVIRONMENTAL DETERMINATION: The proposed action is not defined by 14 California Code of Regulations 15378 (State CEQA Guidelines) and therefore CEQA is not applicable.

**BACKGROUND AND DISCUSSION**

Napa County was awarded funding for a Whole Person Care (WPC) Pilot from the California Department of Health Care Services (DHCS) in FY16/17. Through the WPC Pilot, Housing & Homeless Services connected Medi-Cal enrolled individuals at risk of or experiencing homelessness to housing, medical care, case management and other supportive services designed to improve health outcomes, reduce unnecessary hospitalizations, and ensure experiencing of homelessness are brief and non-recurring. The WPC Pilot supported the County’s broader efforts to integrate disparate elements of the homeless service delivery system to ensure coordinated care, maximize efficiency, and better target and prioritize resources.

The WPC Pilot was set to expire in December 2020. Due to the 2020 COVID19 Pandemic, the Whole Person Care Pilot program was extended for one year.

Evaluating the outcomes of WPC is foundational to the success of WPC Pilot projects, and DHCS requires all WPC Pilot projects to hire a consultant to conduct an external evaluation of the project. Staff issued a Request for Proposals (RFP) for an external evaluator in 2017 and selected RDA.

Pursuant to Agreement No. A-170906B-17, RDA provides the following services:

1. Ongoing technical assistance to the WPC Pilot team to establish shared performance measures across WPC services and to use data to improve service quality and outcomes;
2. Develop and implement a comprehensive evaluation plan for the WPC pilot; and
3. Collect, analyze and report on qualitative and quantitative data.

Due to the COVID-19 Pandemic, the evaluation process has experienced delays, and the contract is set to expire in May of 2022. Today's action will extend the contract by one month to the end of the fiscal year, June 30, 2022 to accommodate the full evaluation process. There will be no impact to the overall contract budget.